How to Open Webmail and Change Your Email Password

Services and Email · https://www.hyyat.com/en/knowledgebase/webmail-login-change-email-password/

> **In short:** To open your mailbox: client area → Services → My Services → your hosting → "Log in to Webmail", or go straight to yourdomain.com:2096 (with your domain). To change a mailbox password: open cPanel → Email Accounts → "Manage" next to the address, enter the new password and click Update Email Settings.

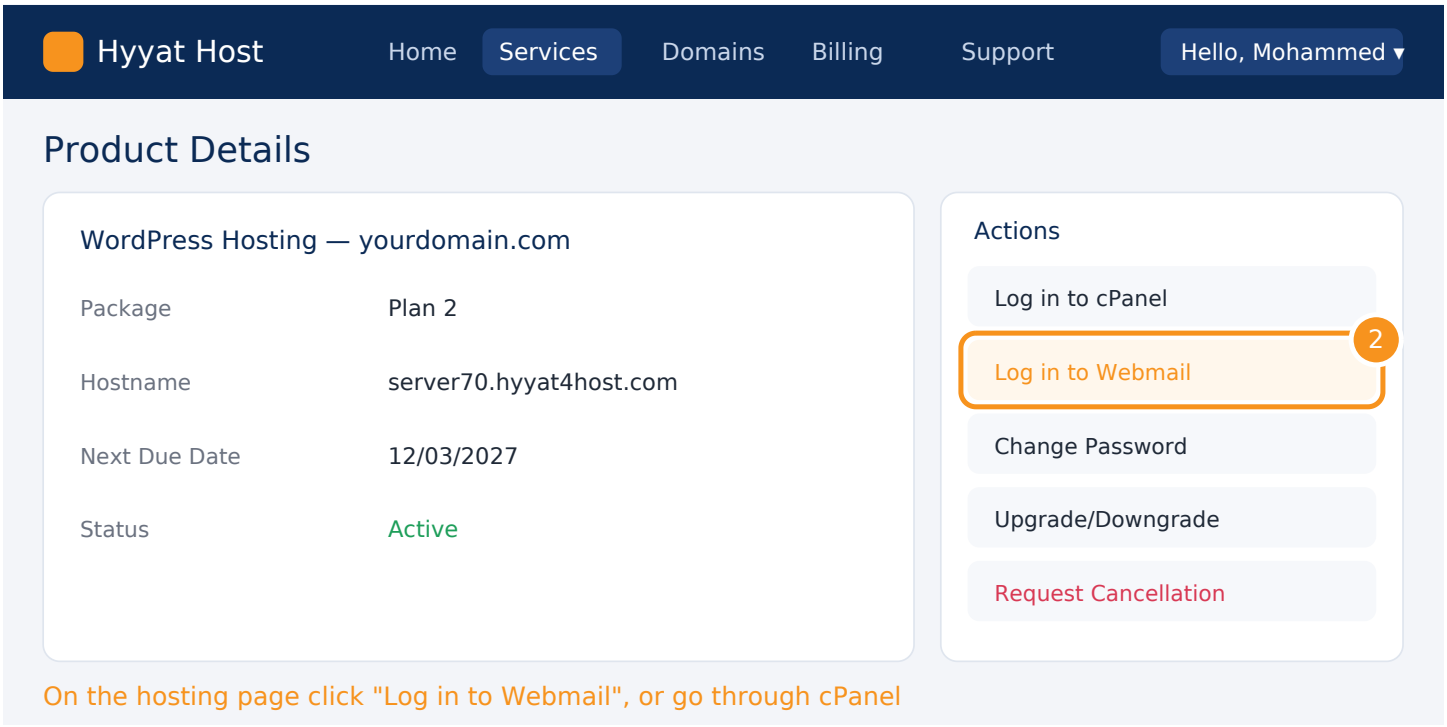
Short video (23 seconds)

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/10/mail-webmail-en.mp4?_=1

Opening webmail

Webmail is your mailbox in the browser, no app needed. There are three ways in:

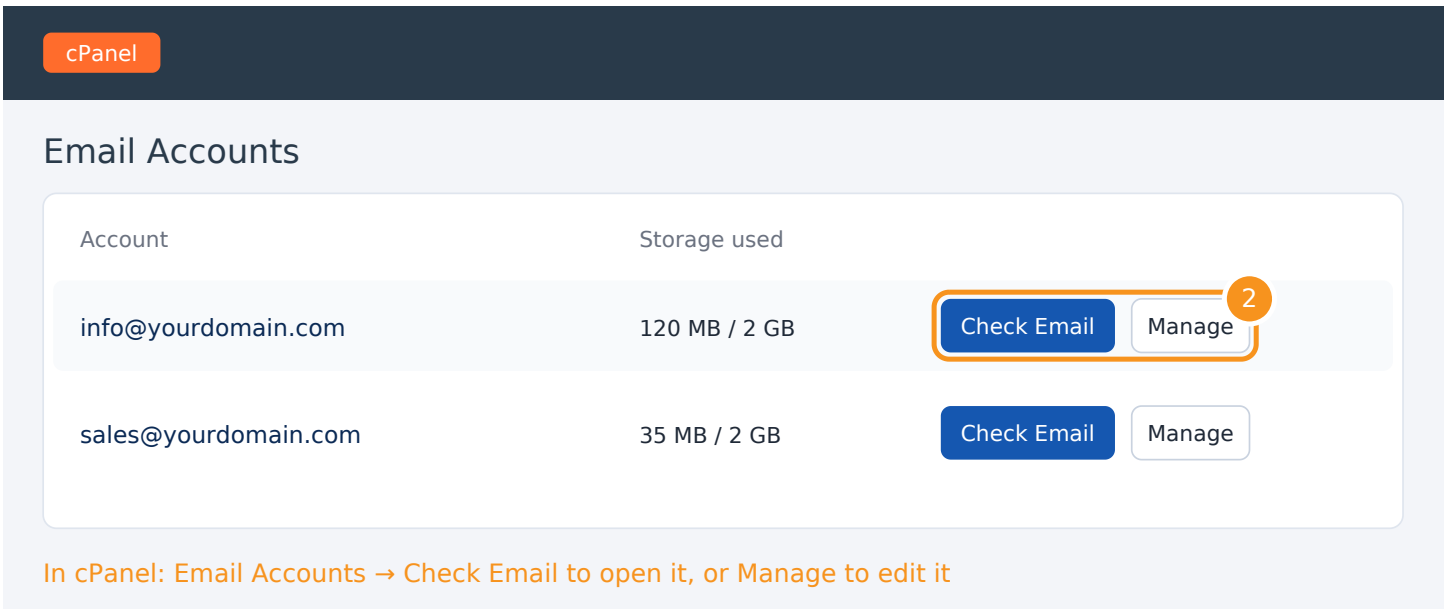
1. **From the client area:** My Services → your hosting → **Log in to Webmail**.
2. **Directly:** open `https://yourdomain.com:2096` or `https://yourdomain.com/webmail` with your domain, then enter the full address and its password.
3. **From cPanel:** Email Accounts → **Check Email** next to the address.



You may be asked to choose a mail app; pick **Roundcube**, the simplest.

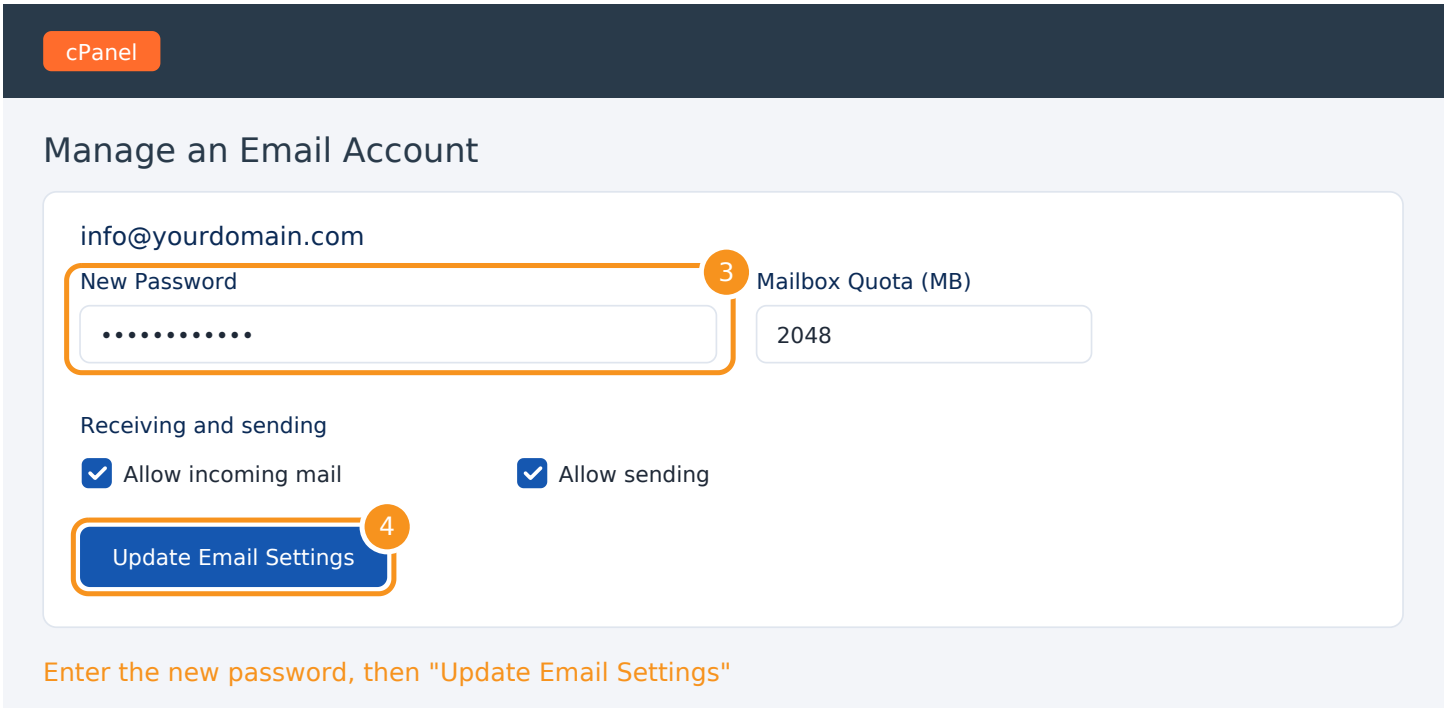
Changing a mailbox password

1. Open cPanel from the hosting page. See logging in to cPanel.
2. Under Email open **Email Accounts** and click **Manage** next to the address.



1. Enter the new password. On the same page you can change the mailbox quota, or pause receiving or sending.

2. Click **Update Email Settings**.



Setting up email on your phone or Outlook

To receive email in a phone app or Outlook instead of the browser: in cPanel → Email Accounts → **Connect Devices** next to the address. You get the exact server settings (incoming IMAP, outgoing SMTP and ports), plus auto-setup files for some devices. Choose IMAP so messages stay in sync on all your devices.

> **After changing the password:** update it on every device or app that uses this mailbox (phone, Outlook…), or they will stop receiving and ask for it.

FAQ

Forgot a mailbox password?

You do not need the old one: change it in cPanel as above.

Webmail does not open?

Enter the full address and try the :2096 link. If the service is suspended for an overdue invoice, pay it first. Otherwise open a ticket.

How do I create a new mailbox?

In cPanel → Email Accounts → Create, or "Quick Create Email Account" on the hosting page if shown.

Our emails go to spam?

See Gmail and Hotmail.

Related guides

- Log in to cPanel
- Our emails in Gmail
- Our emails in Hotmail
- My products and services

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

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