Managing Your Cloud Server from the Client Area: Every Action in One Guide

How-to Guides · https://www.hyyat.com/en/knowledgebase/view-cloud-server-information/

In this guide:

- Opening server management
- Server information
- Viewing and changing the server password
- Powering the server on and off
- Reboot and reset
- The console
- Rescue mode
- Reinstalling the operating system (rebuild)
- Delete protection
- Bandwidth and resource usage
- Requesting cancellation

This guide brings together everything you can do with your cloud server from the client area: server details, password, power, reboot, console, rescue mode, rebuild, protection, usage and cancellation.

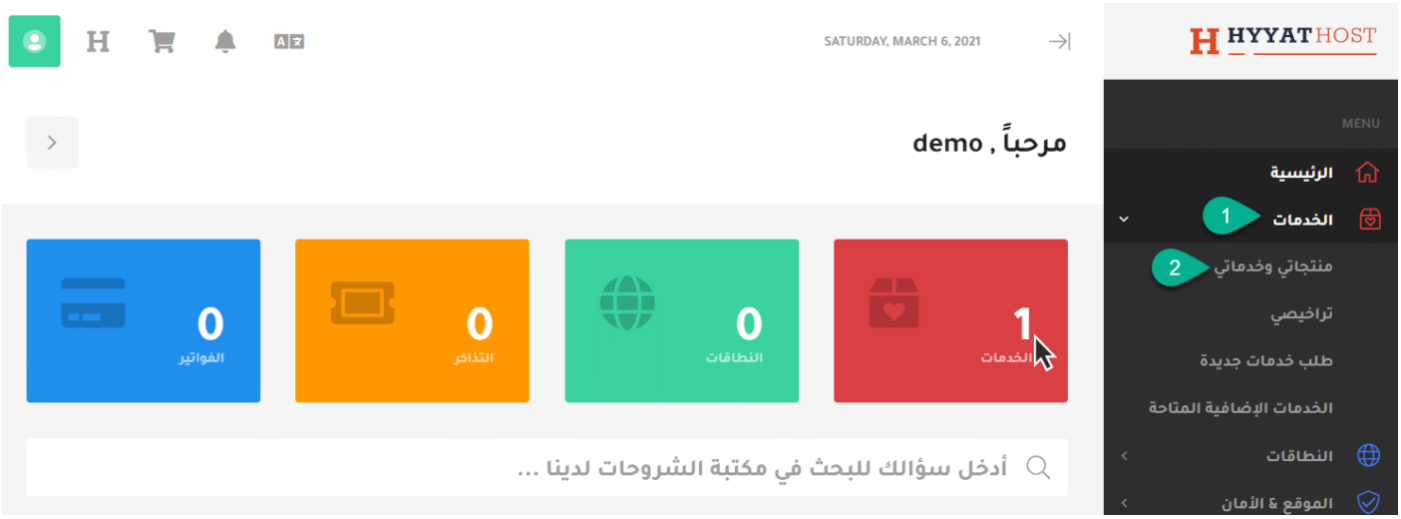
Opening server management

Every section below starts here:

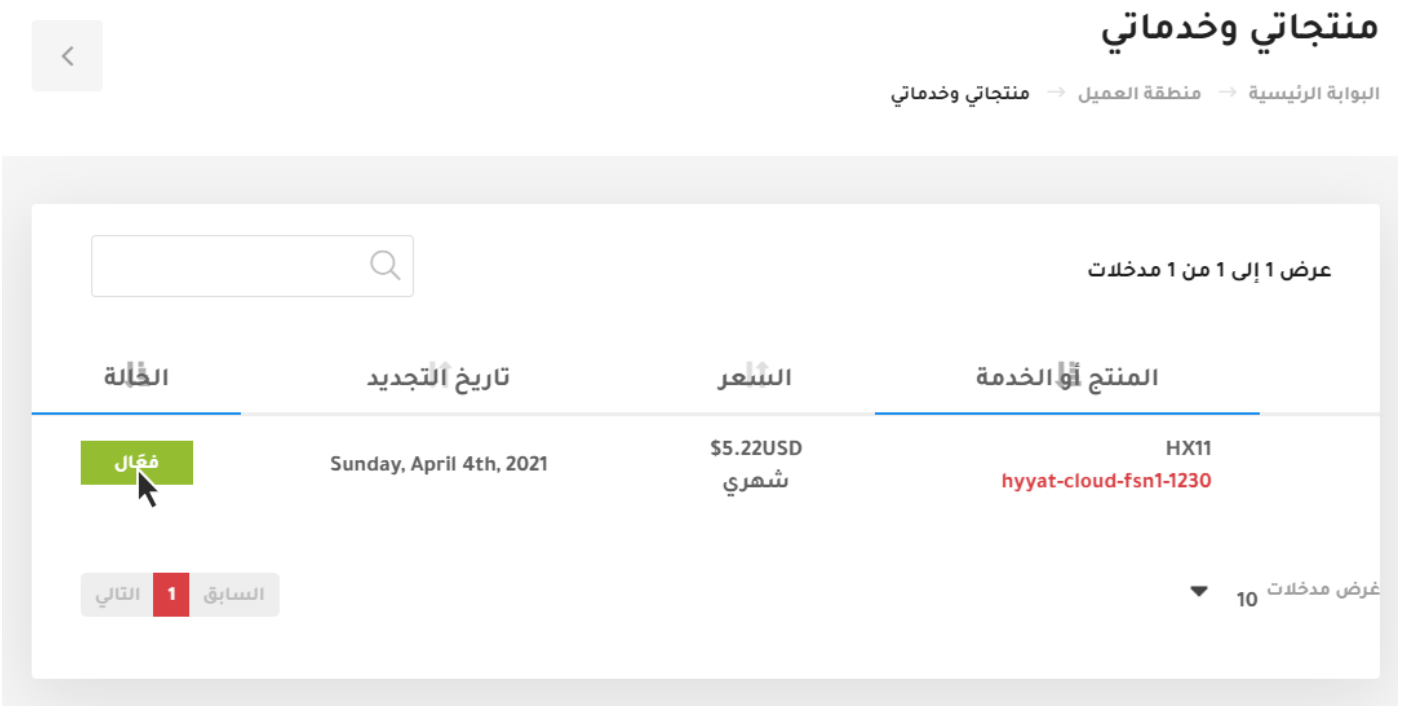
1. Log in to the client area. If you need help, see how to log in to the client area.



2. Open **Services**, then **My Products & Services**.



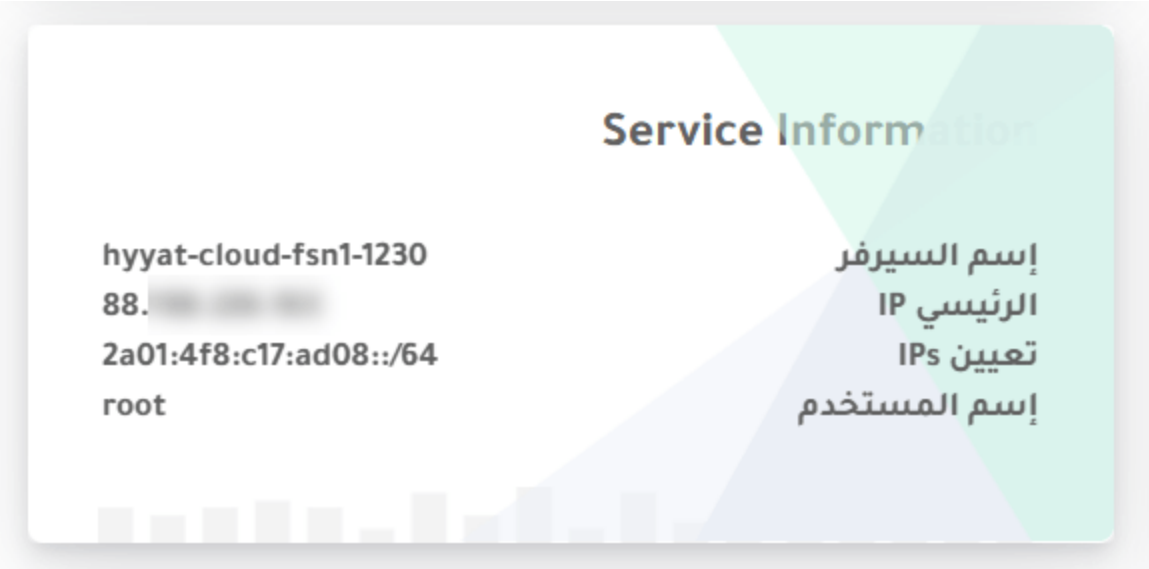
3. Find your cloud server and click **Active** next to it.



Server information

The server page shows all its details in boxes:

1. **Service Information**: server name, main IP, IPv6 addresses and username.



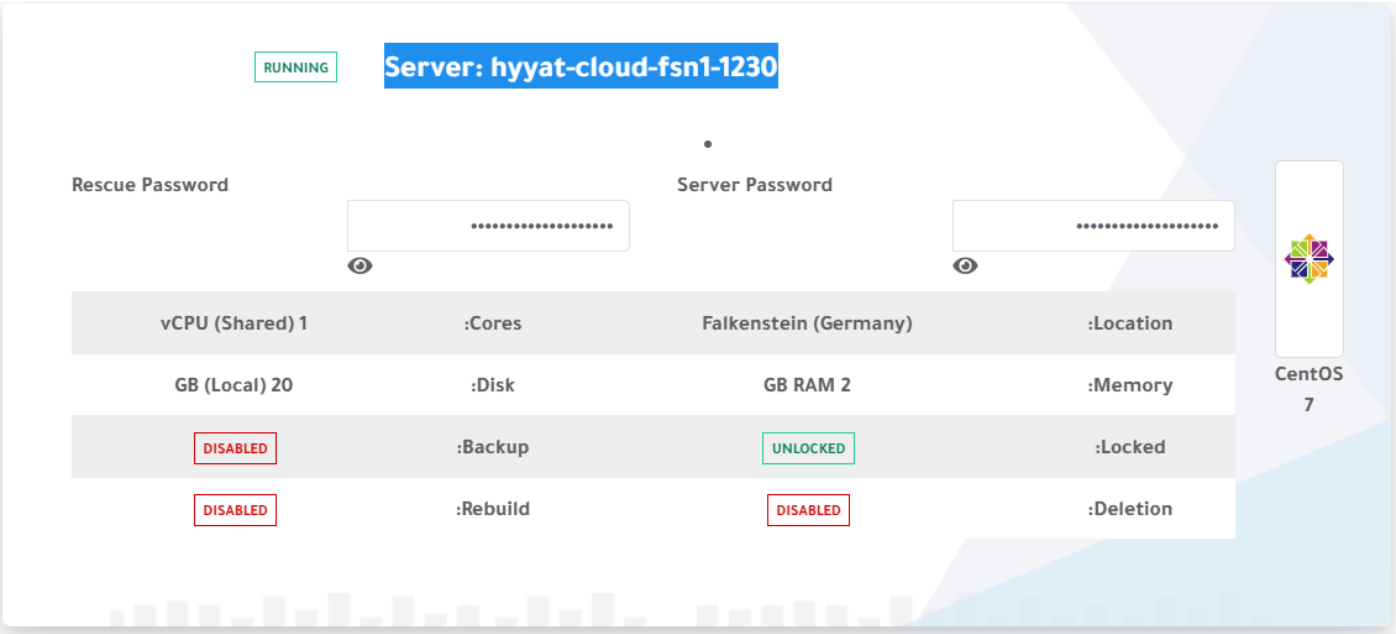
2. **Billing Overview**: first payment, recurring amount, billing cycle, payment method, registration date and next due date.



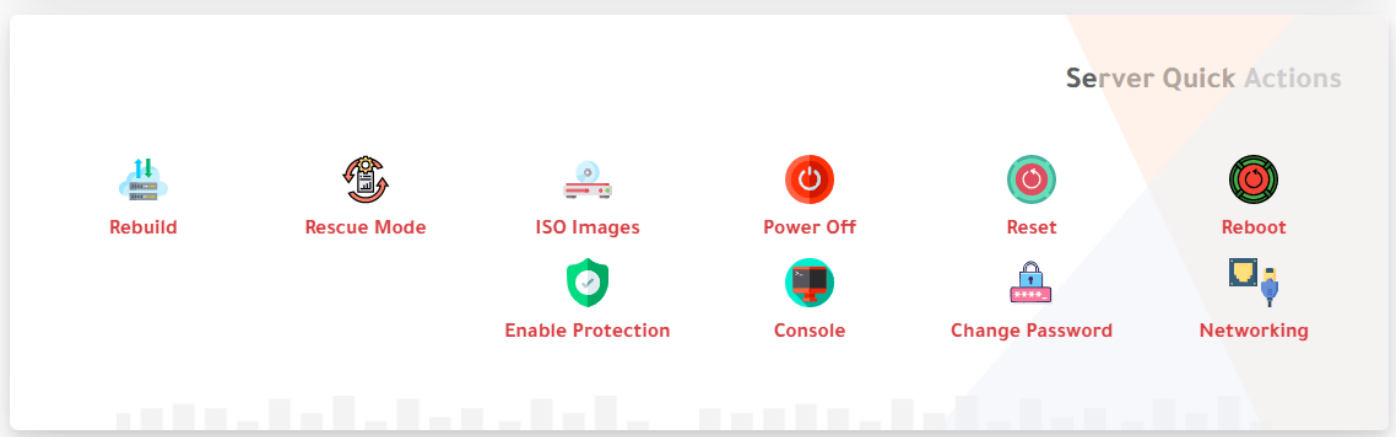
3. The box below: add-ons on the service, operating system, cPanel if you have it, and server location.



4. **Server: hyyat-cloud**: password, location, memory, disk space and server status.

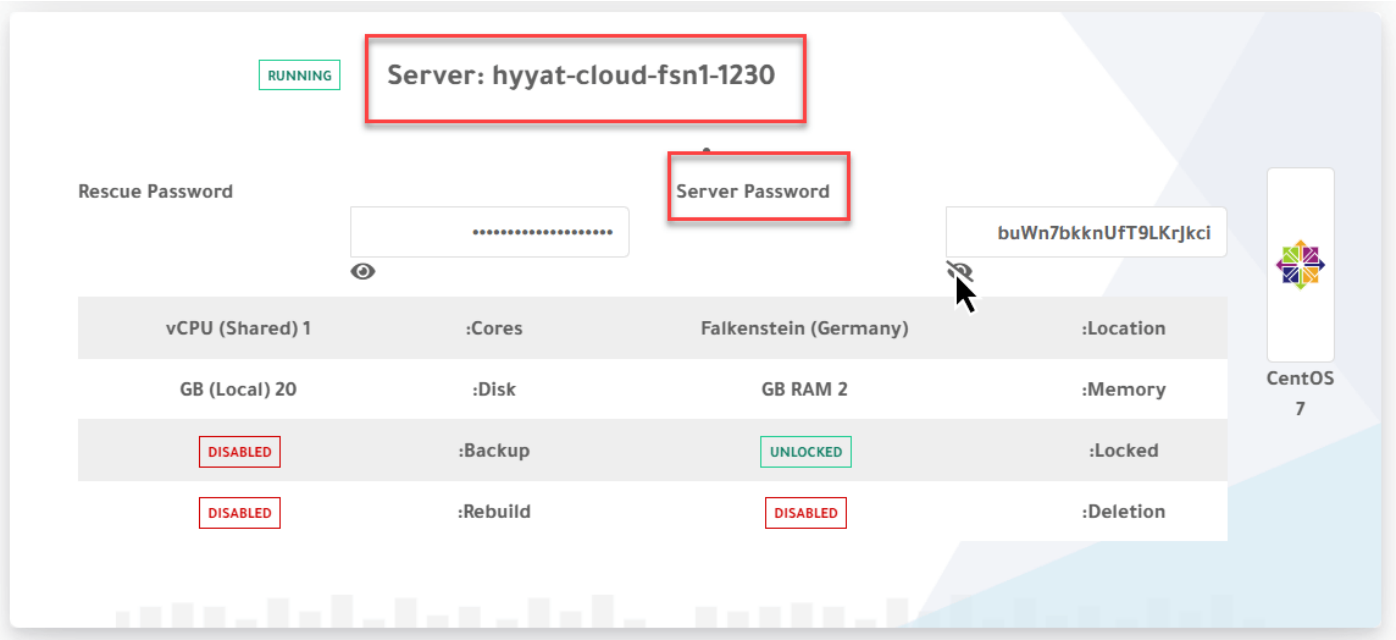


5. **Server Quick Actions**: every action you can take on the server. Each one is explained in a section of this guide.

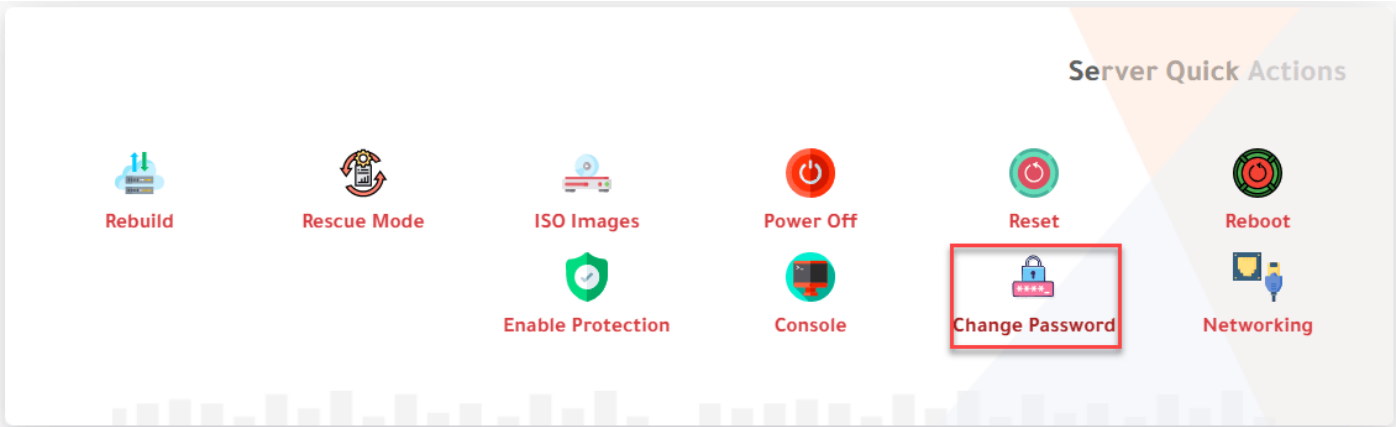


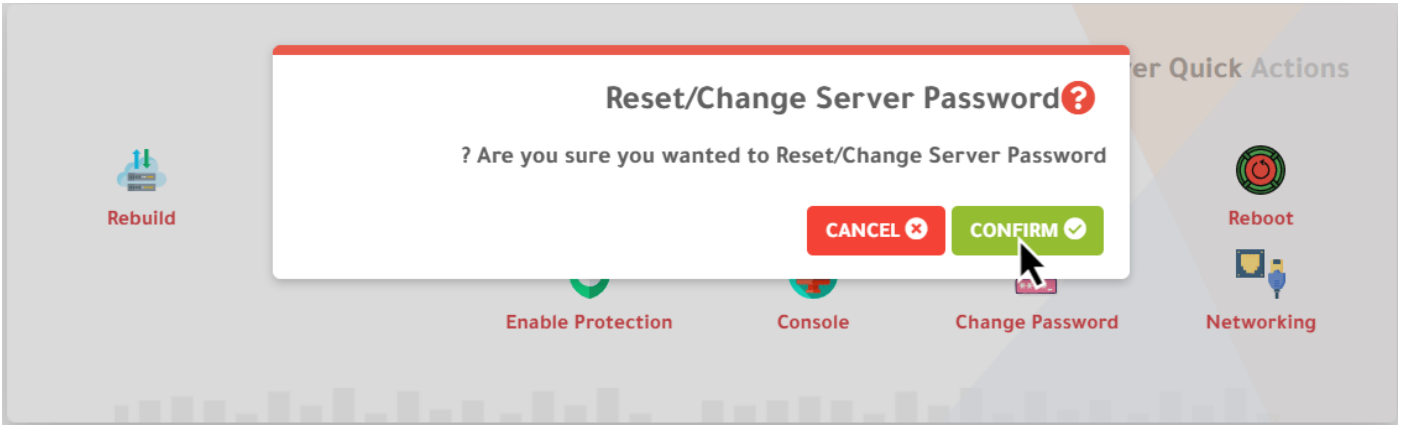
Viewing and changing the server password

1. **To view it:** in the **Server: your server name** box, click the eye icon next to **Server Password**.

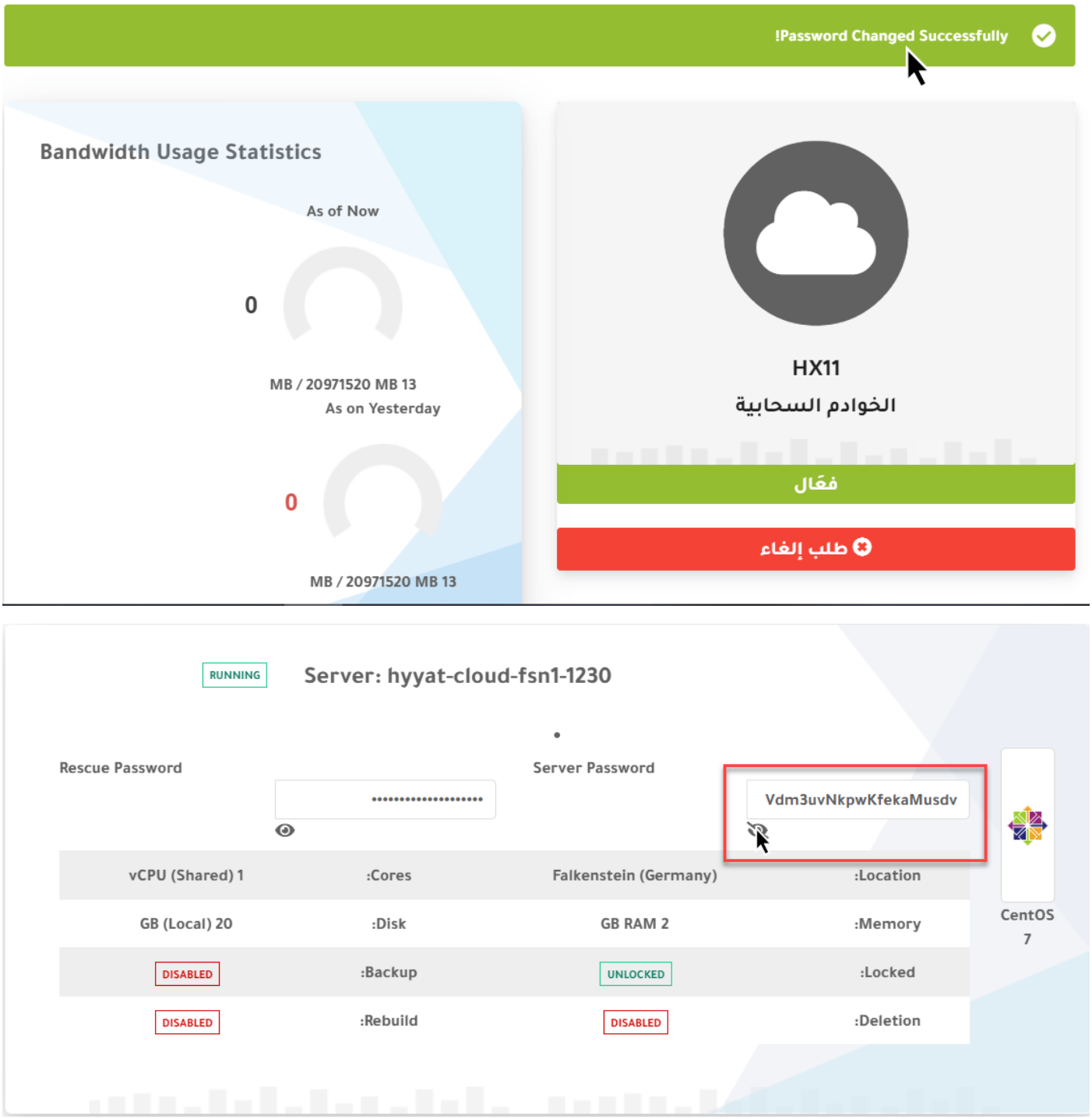


2. **To change it:** Scroll down to **Server Quick Actions** and choose **Change Password**, then **Confirm** when asked.





3. A message at the top confirms the change. To see the new password, click the eye icon next to **Server Password**.

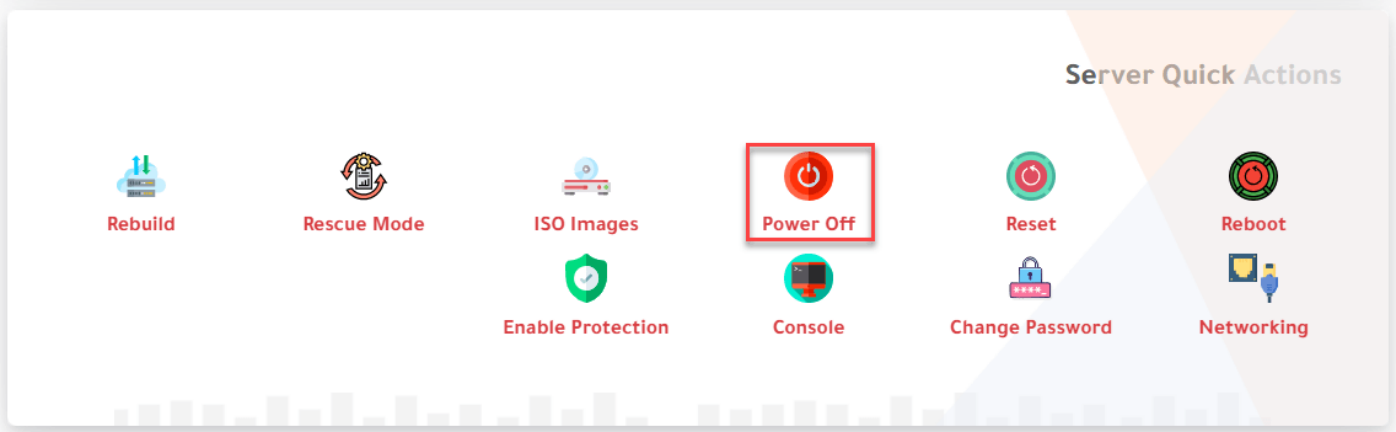


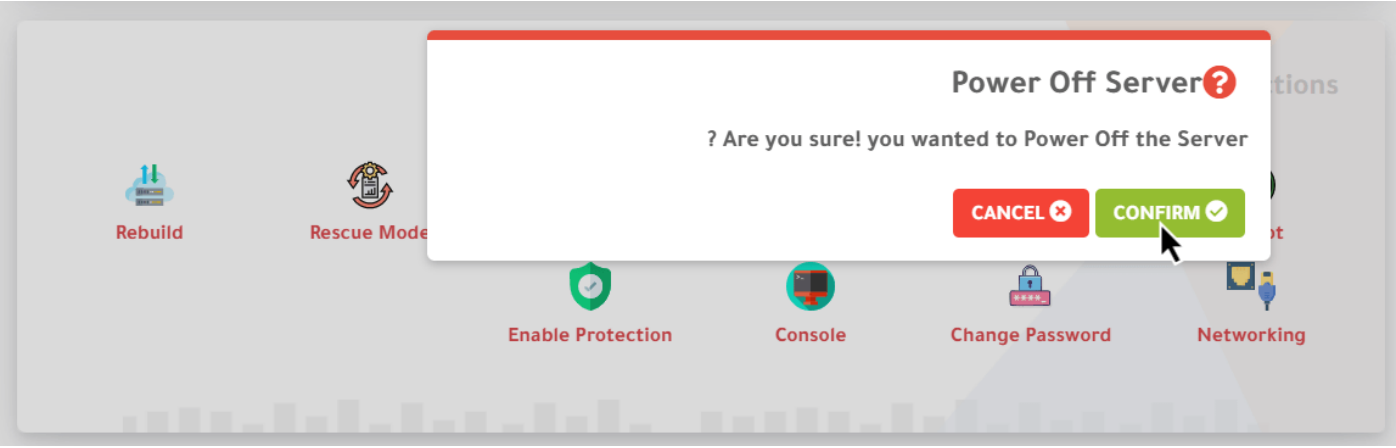
Note: Keep the password somewhere safe. You can always view it again in the client area.

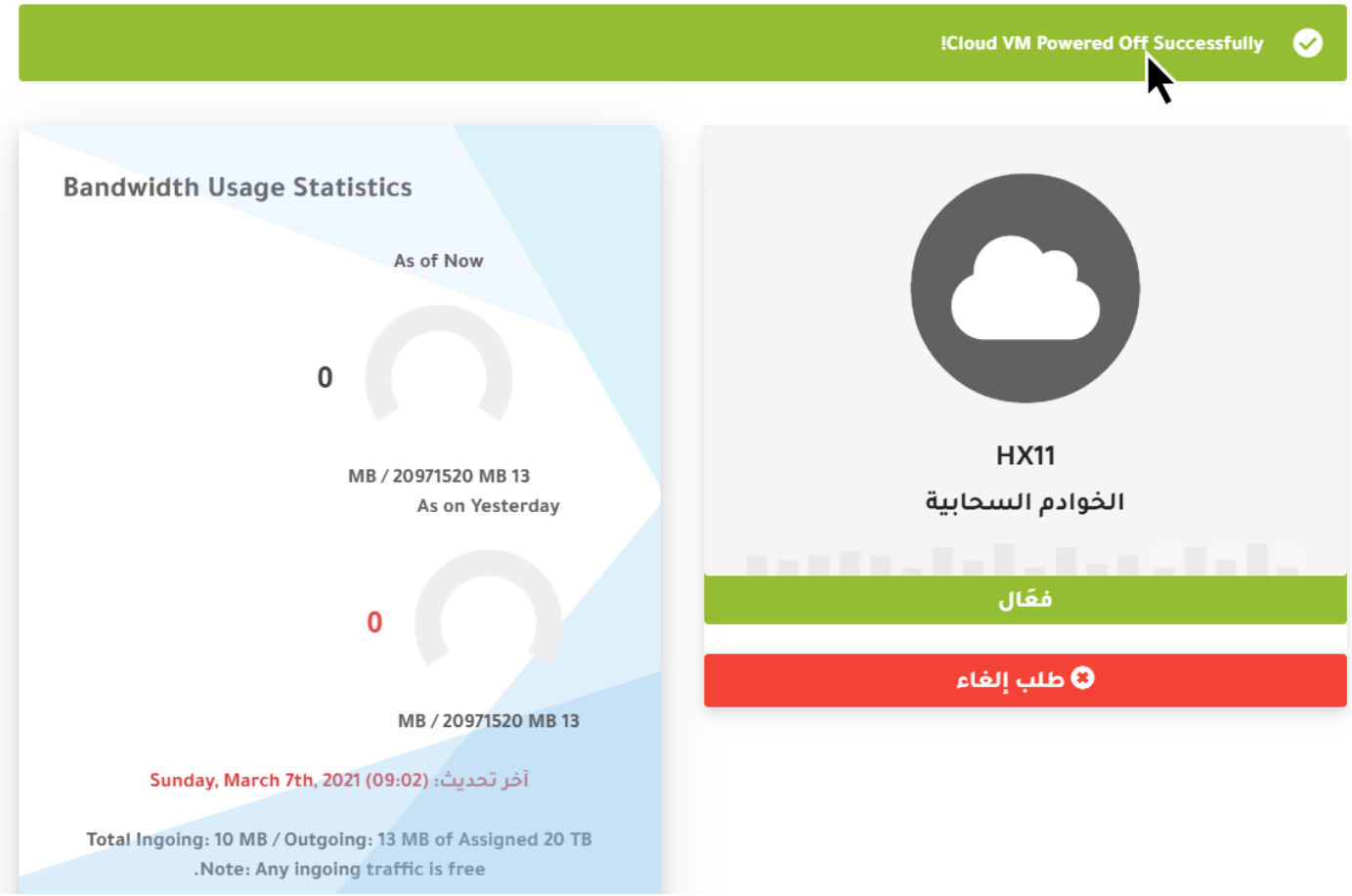
Powering the server on and off

You can stop the server when you do not need it and start it again at any time.

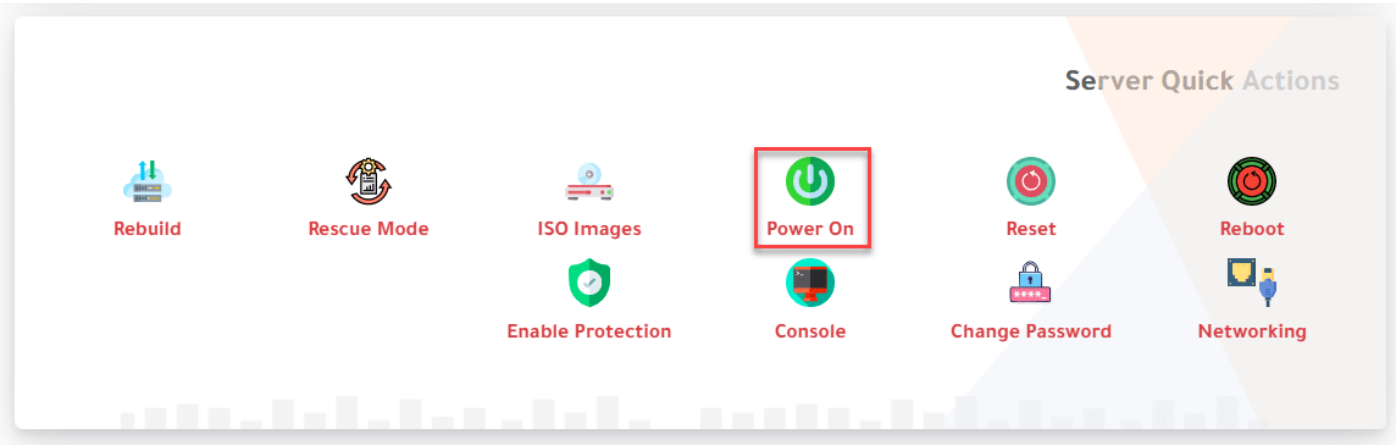
1. **To stop it:** Scroll down to **Server Quick Actions** and choose **Power Off**, then **Confirm**. A message confirms it is off.

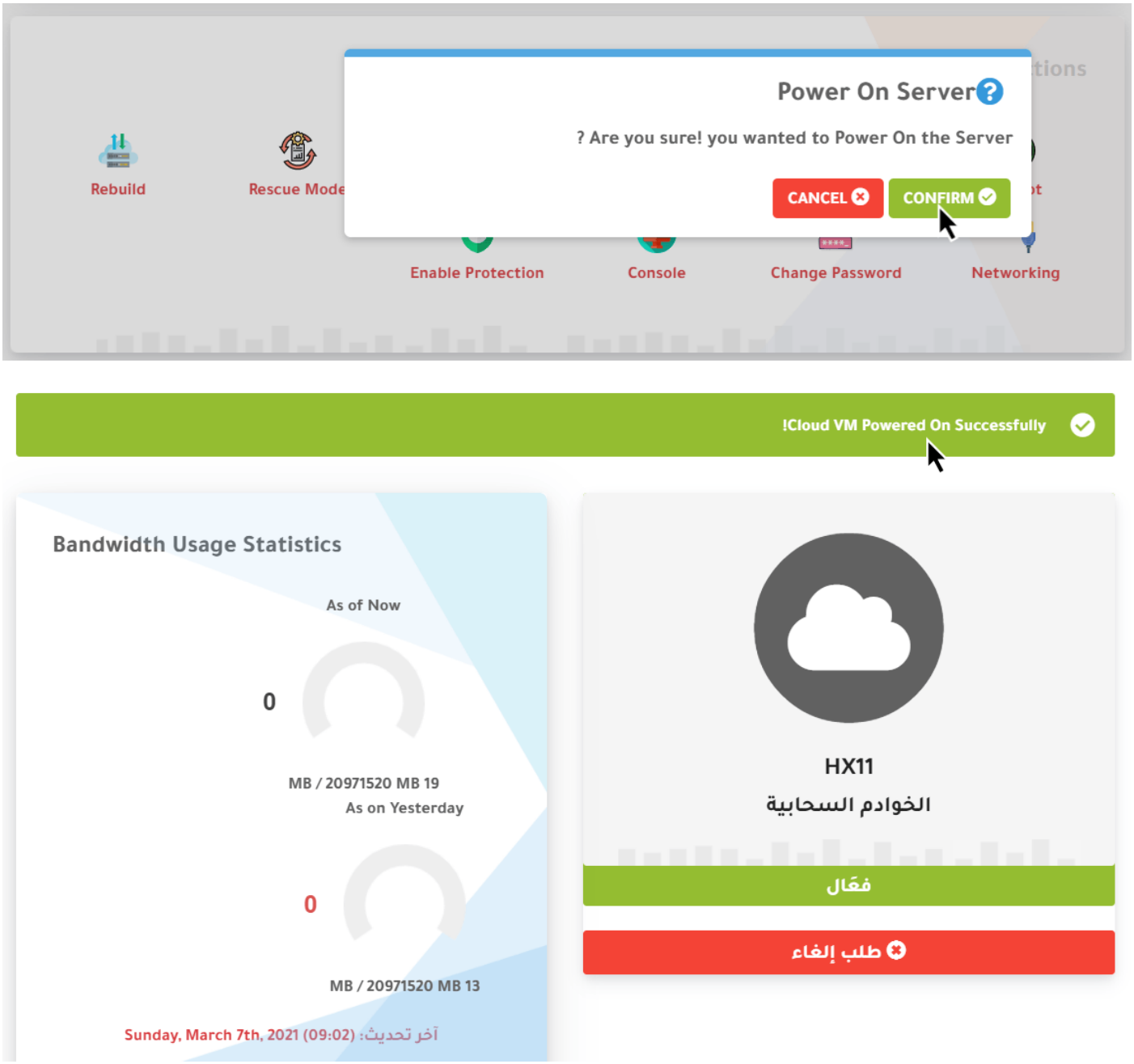






2. **To start it:** Scroll down to **Server Quick Actions** and choose **Power On**, then **Confirm**. A message confirms it is running.

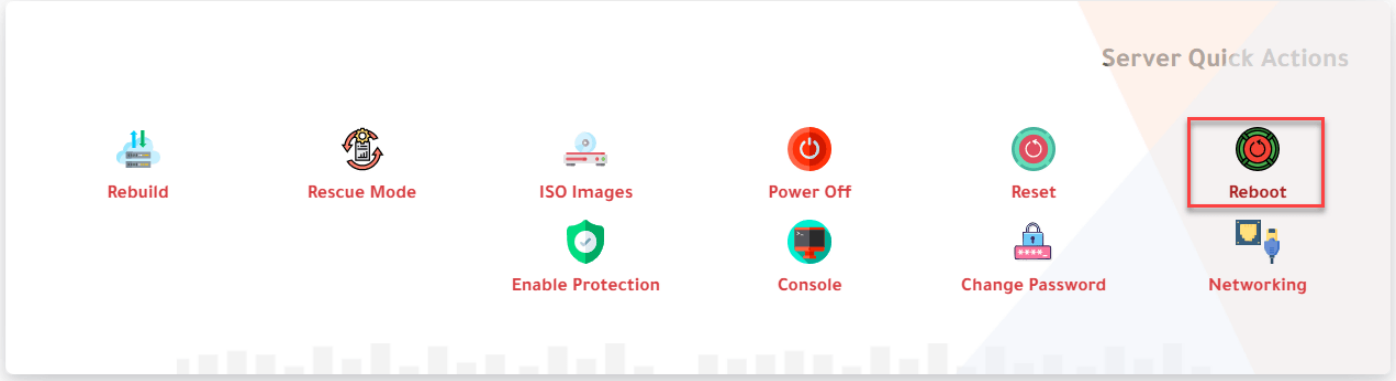


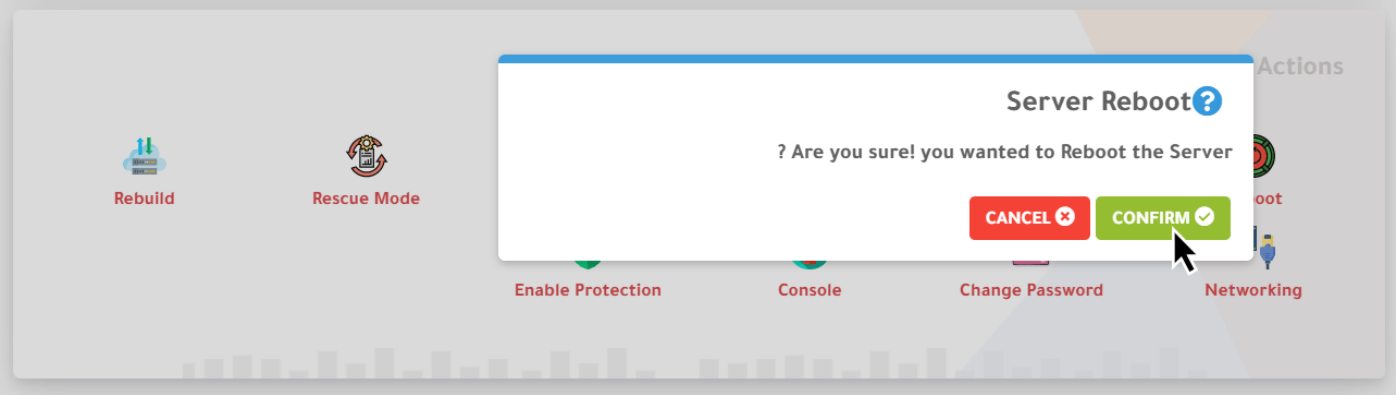


Reboot and reset

Reboot is a normal restart from the operating system. **Reset** is like pressing a computer's reset button: use it only when the server stops responding, as unsaved data may be lost.

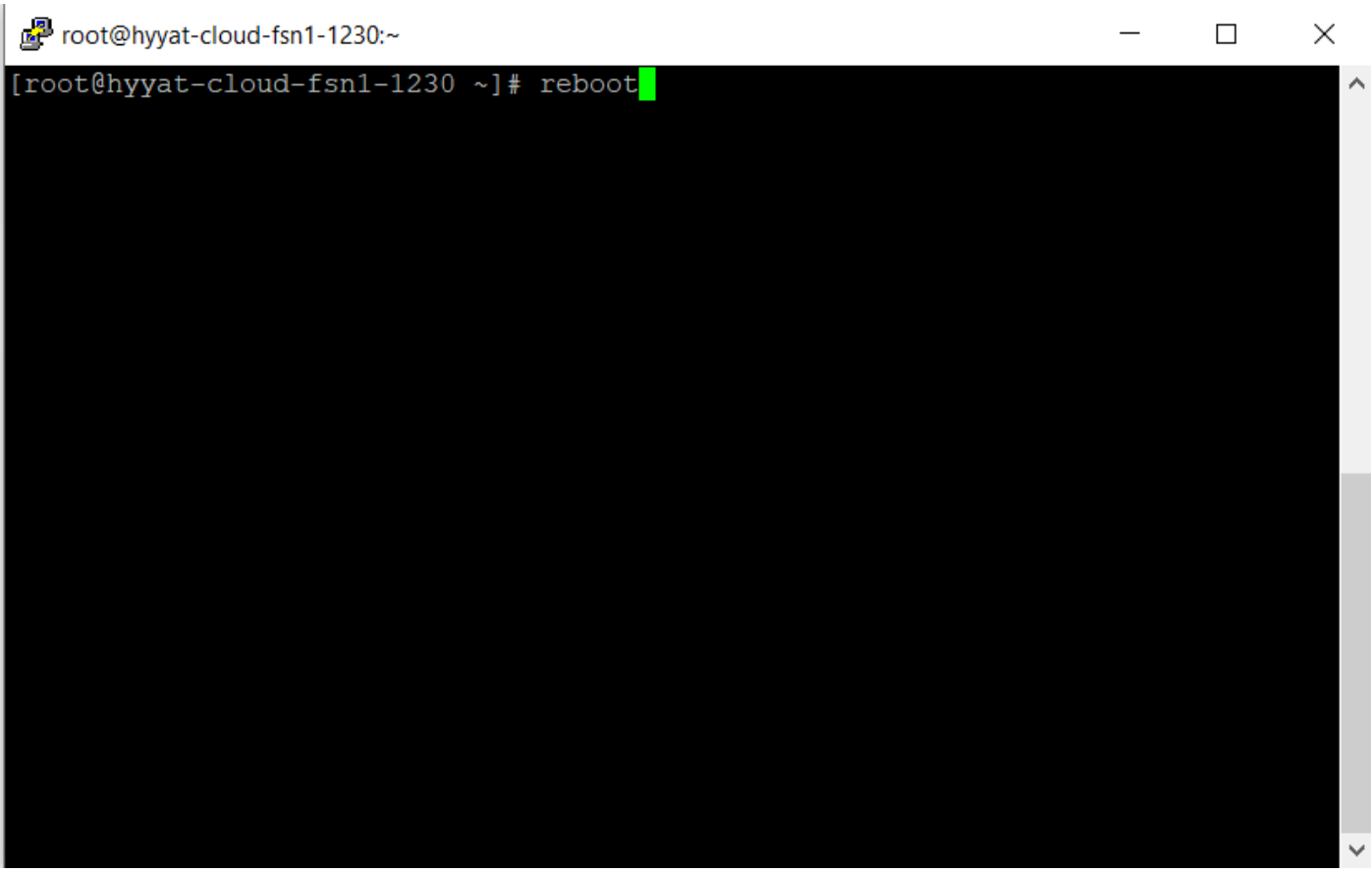
1. **To reboot:** Scroll down to **Server Quick Actions** and choose **Reboot**, then **Confirm**. You will see **Cloud VM Rebooted Successfully!**



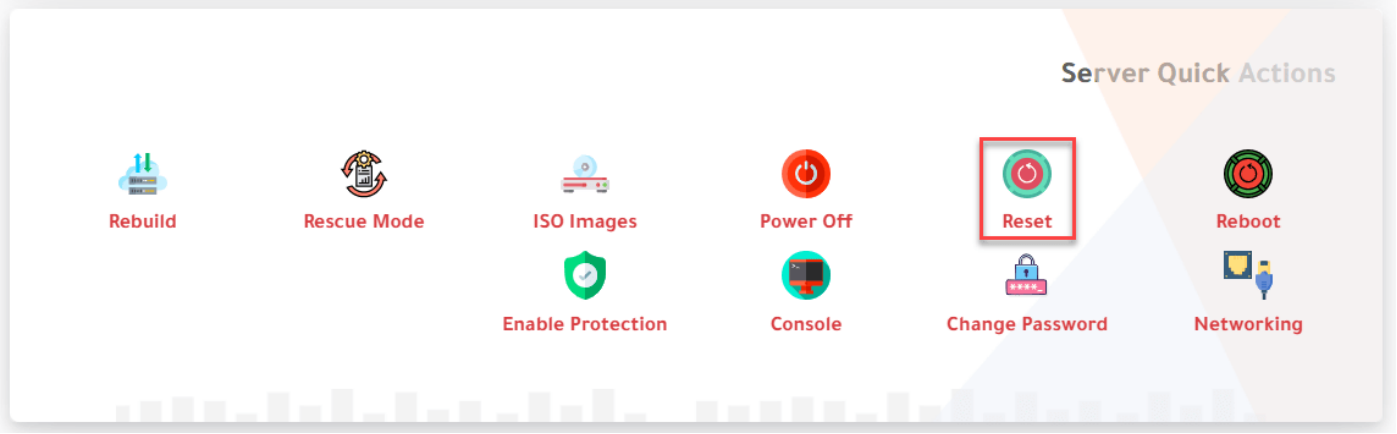


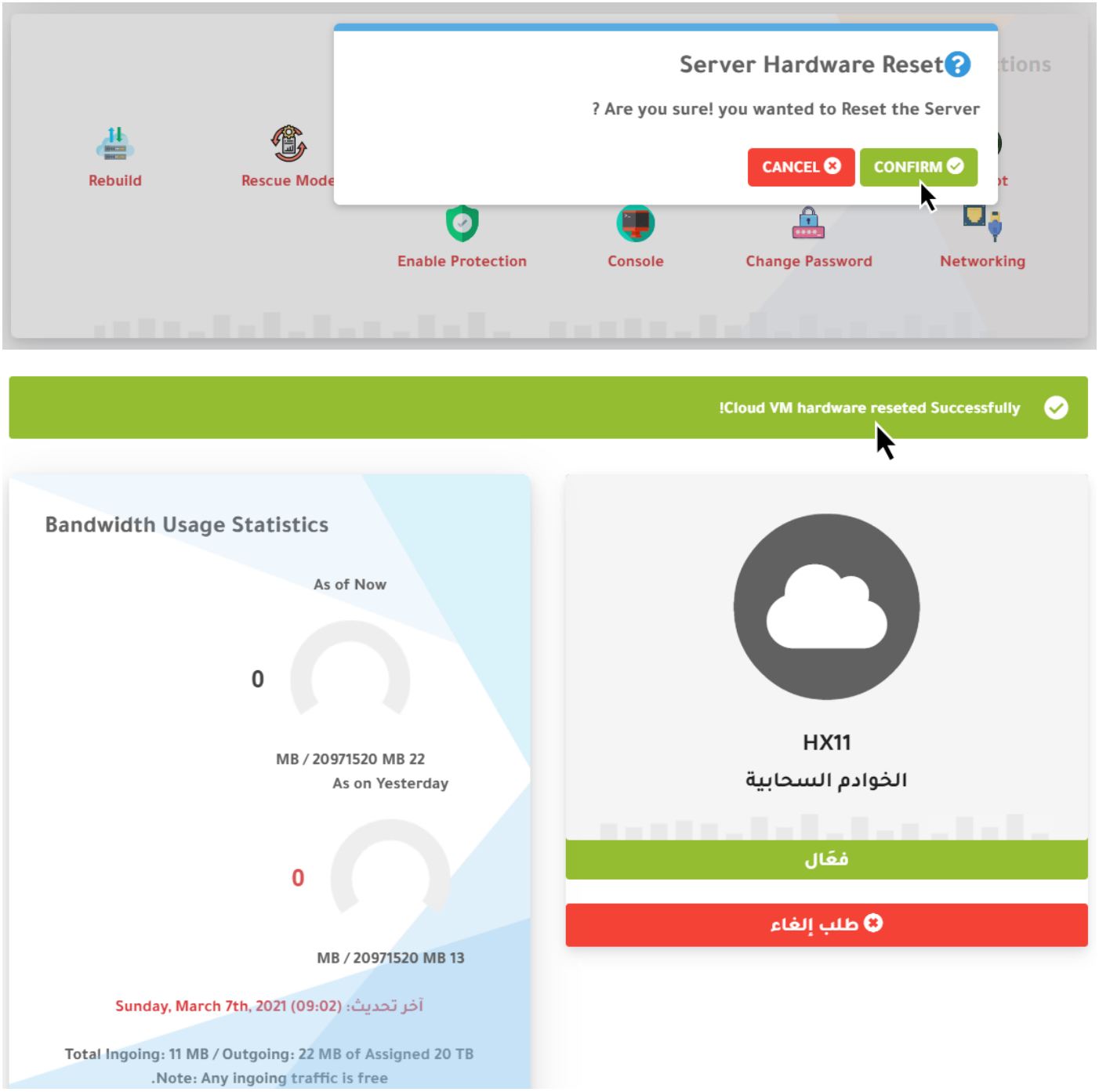


2. Or over SSH, run: `reboot`



3. **To reset:** Scroll down to **Server Quick Actions** and choose **Reset**, then **Confirm**. A message confirms the server was reset.

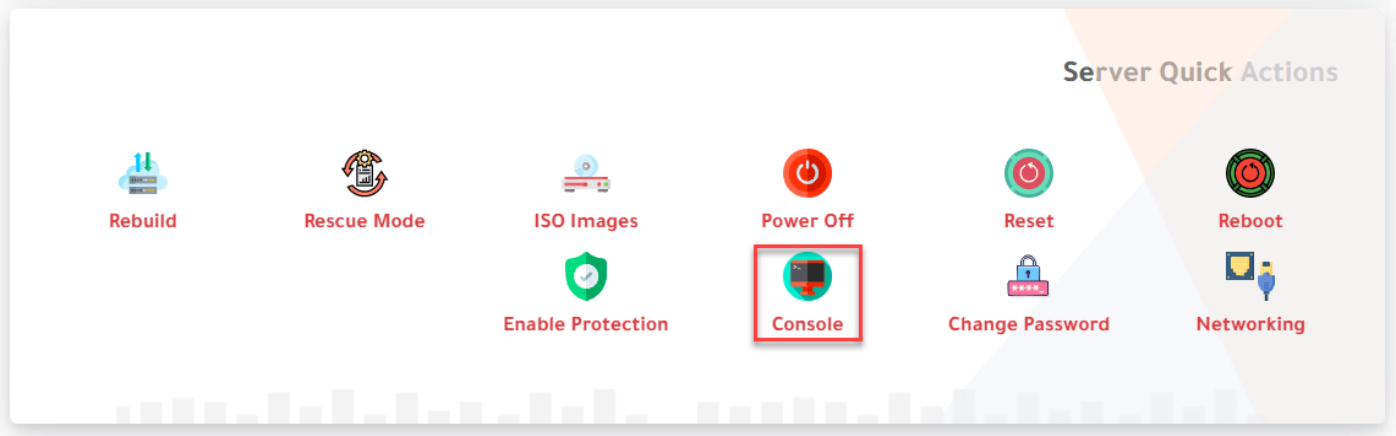


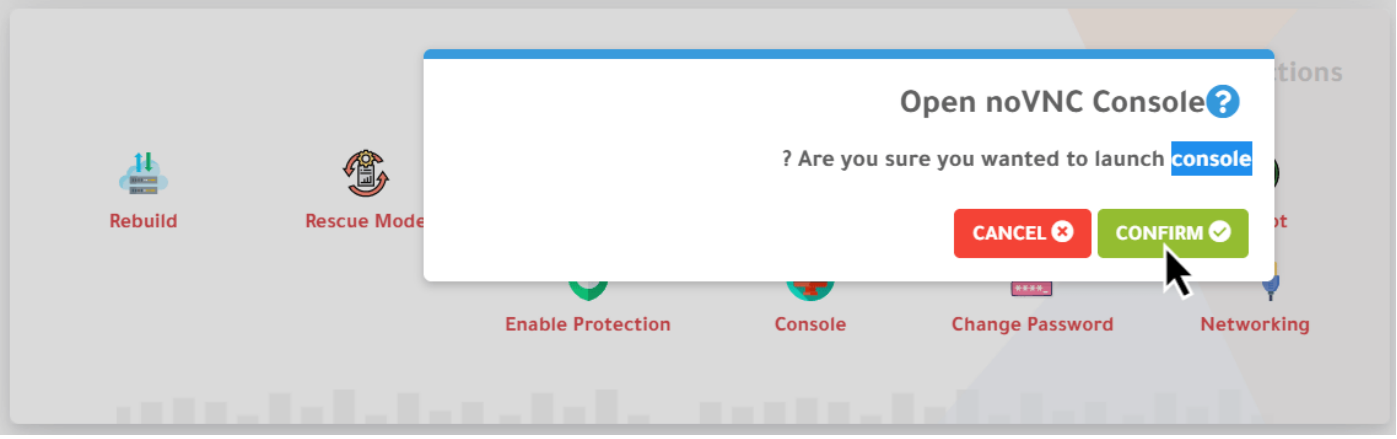


The console

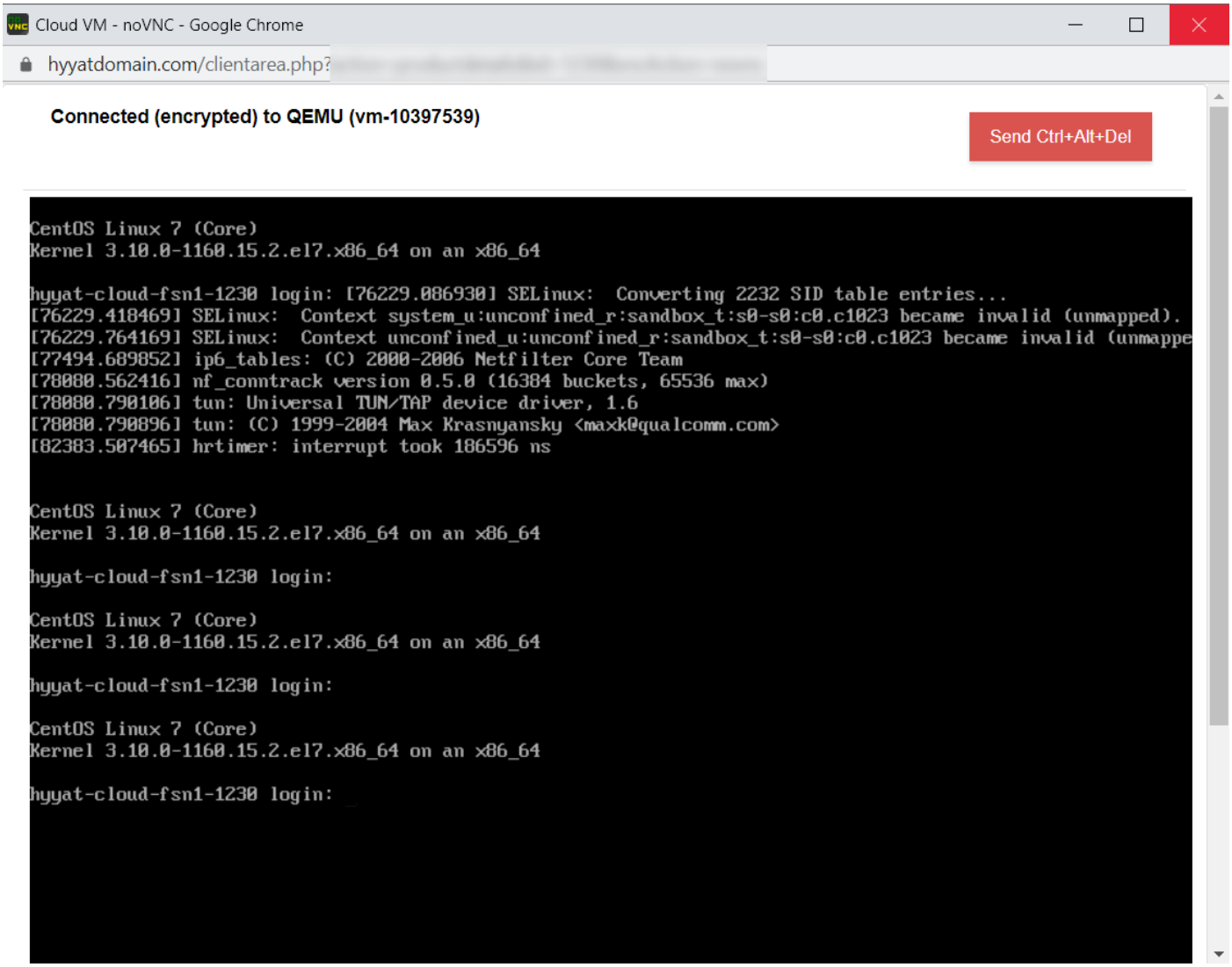
The console is a direct control window to the server, as if you were sitting at its screen. It works even when the network or SSH is down, so use it to fix a server you cannot reach, for example after a firewall rule locked you out.

1. Scroll down to **Server Quick Actions** and choose **Console**, then **Confirm**.





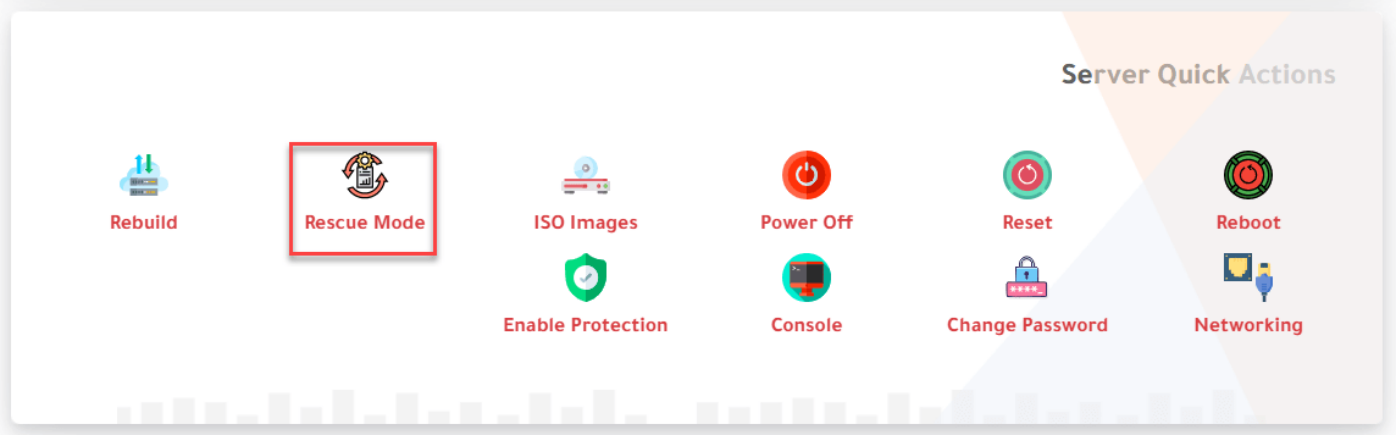
2. The console opens in a new tab. Log in with your server credentials and fix the problem.

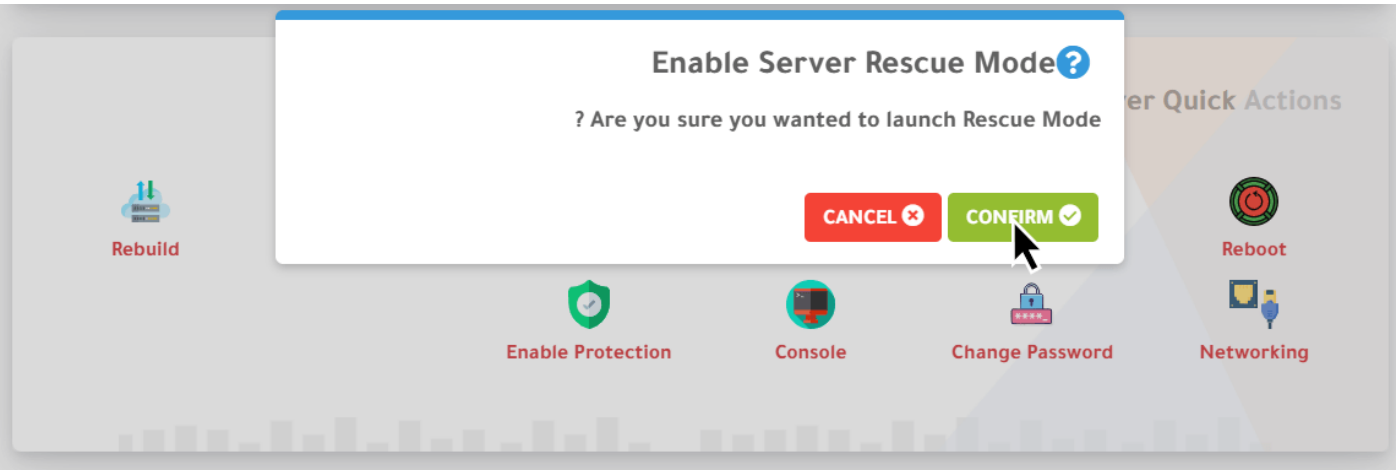


Rescue mode

A temporary system loaded over the network, used to fix a server that will not boot: change the root password, repair the disk and file system, or reach the disks.

1. Scroll down to **Server Quick Actions** and choose **Rescue Mode**, then **Confirm**.





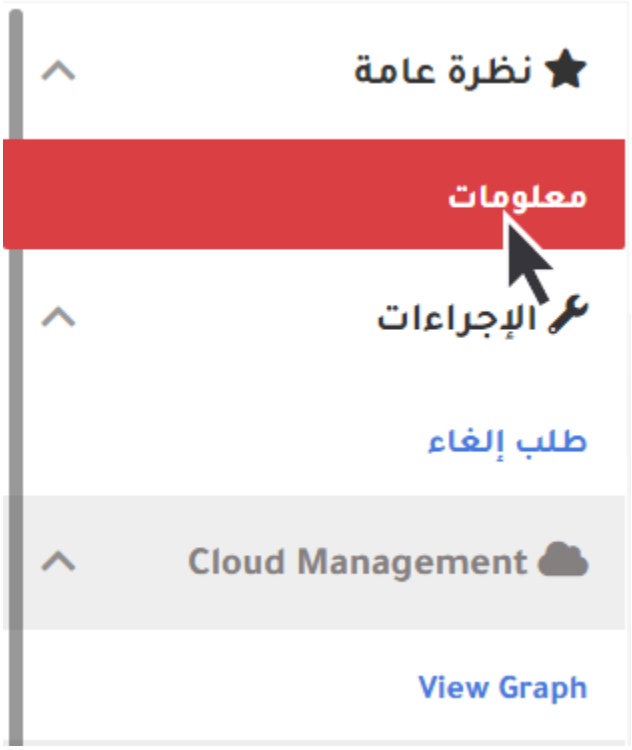
2. Choose the **Operating System** for the rescue system and click **Enable Rescue**.

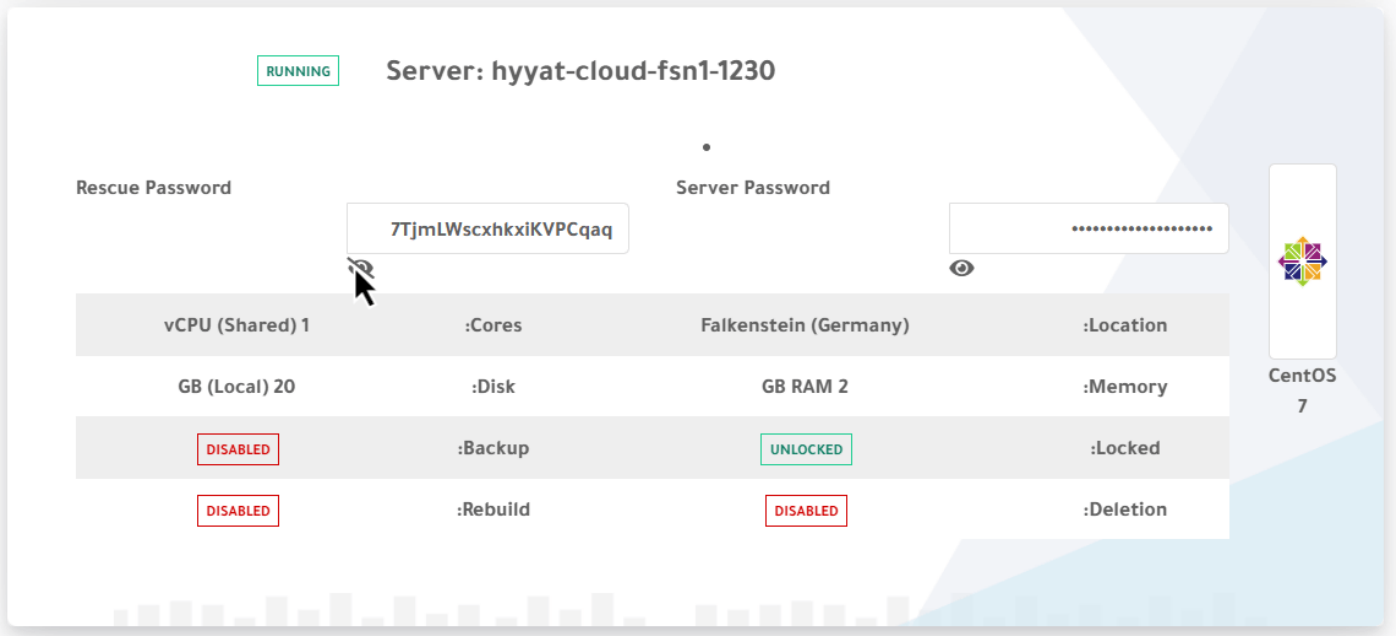


3. Click **Confirm**, then **Reboot** the server so it starts in rescue mode.



4. To get the rescue password, click **Information** in the side menu, then the eye icon next to **Rescue Password**. Log in with it over SSH.

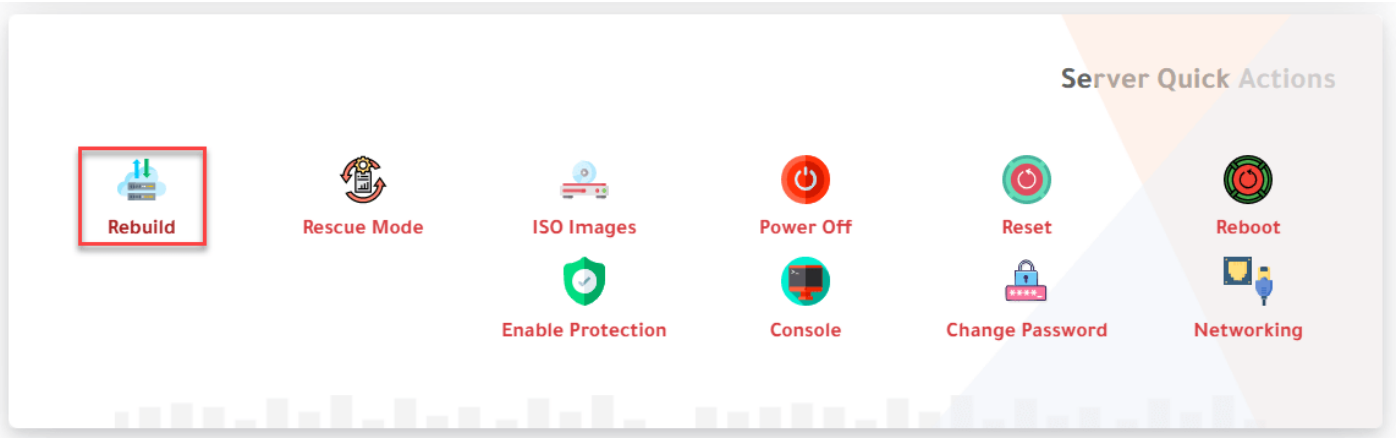


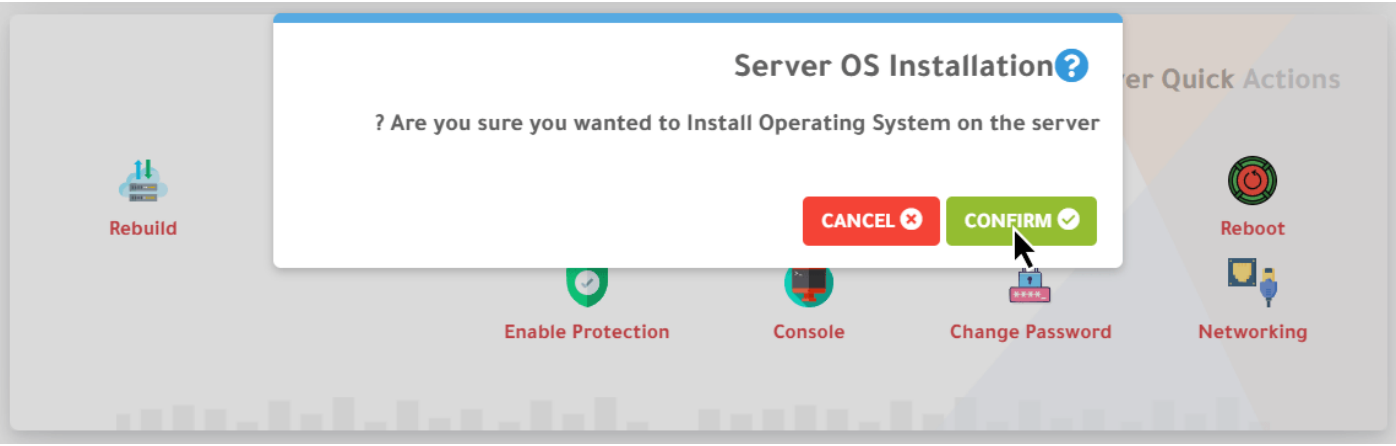


Note: Enabling rescue mode does not reboot the server; you have to do that yourself. It switches off after the first boot into it, or after 60 minutes if unused.

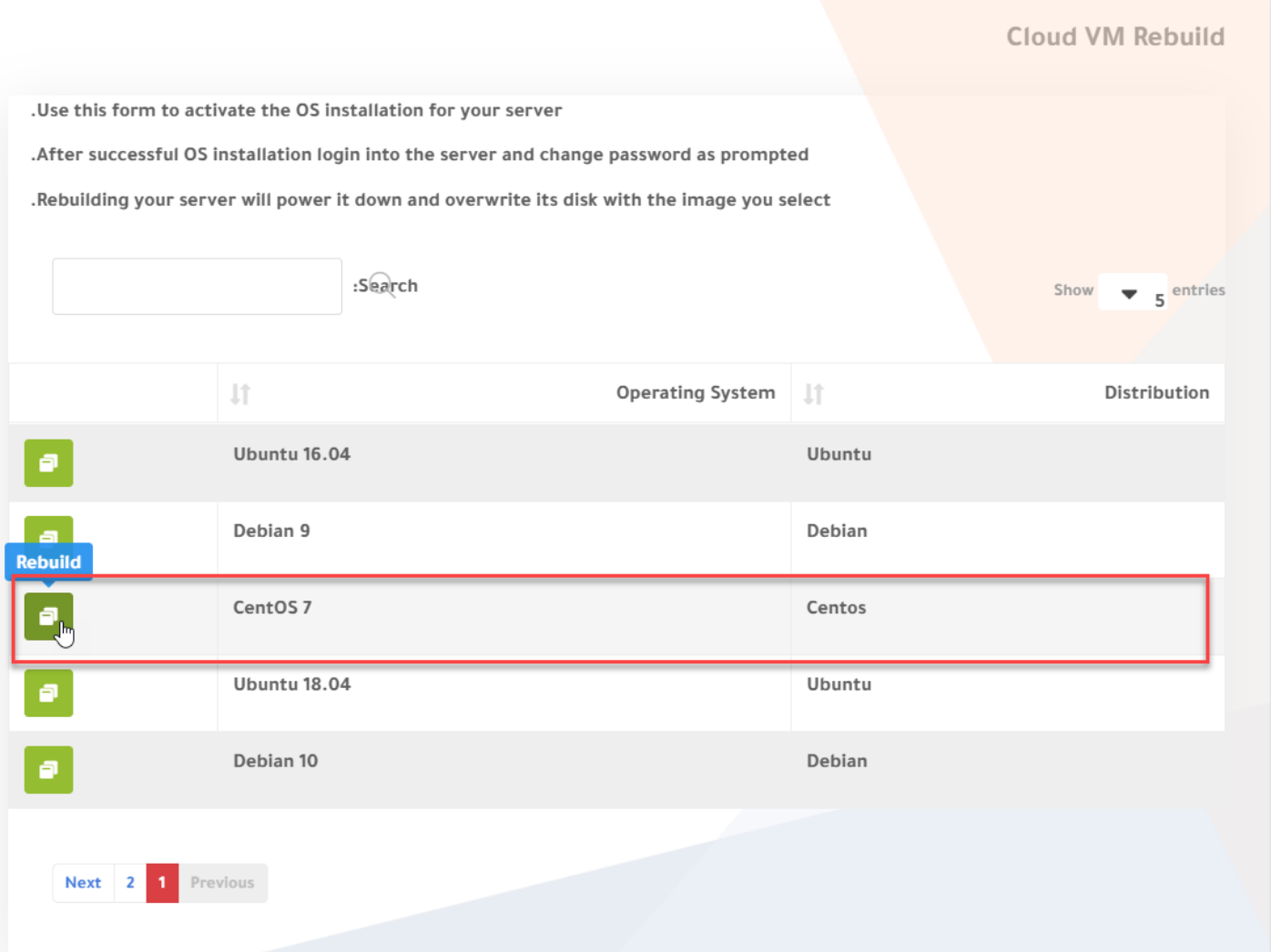
Reinstalling the operating system (rebuild)

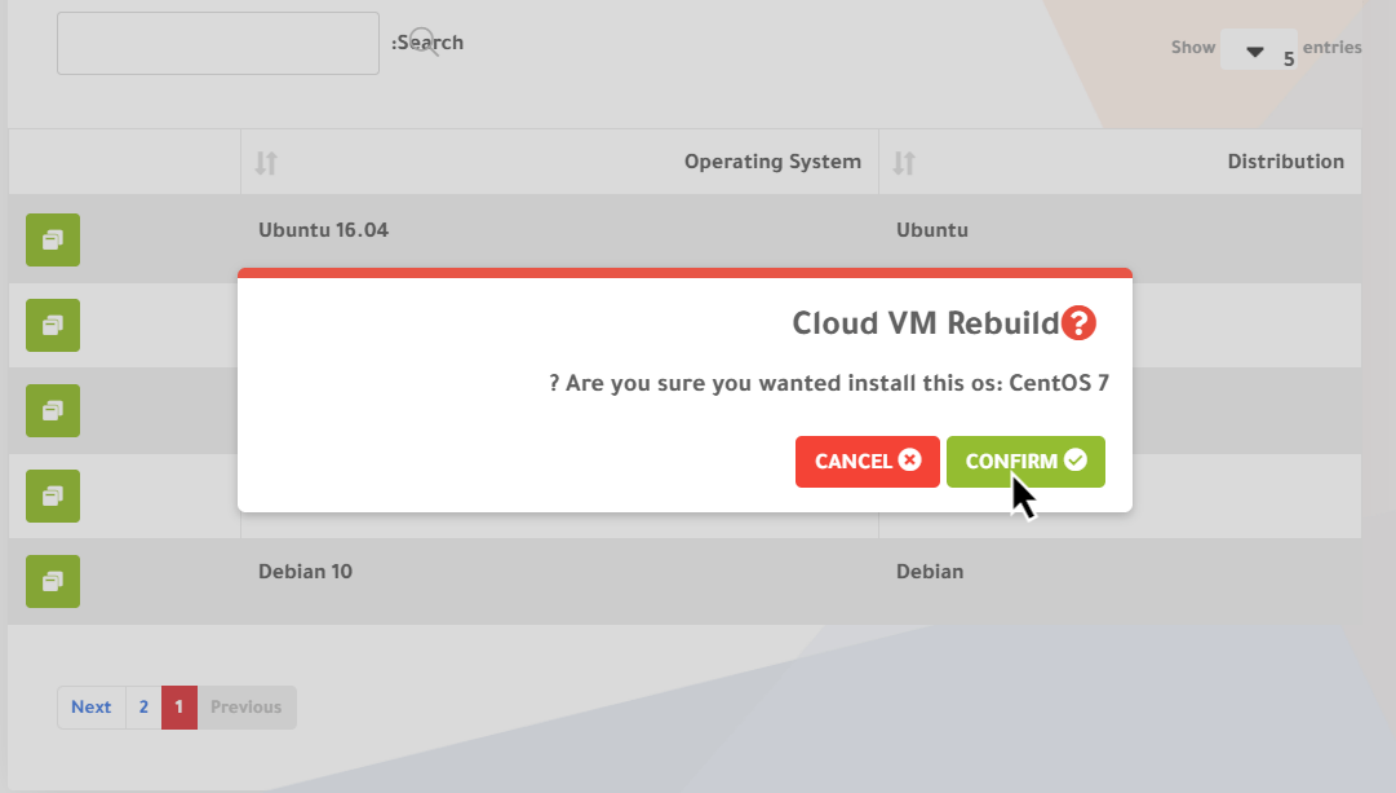
1. Scroll down to **Server Quick Actions** and choose **Rebuild**, then **Confirm**.



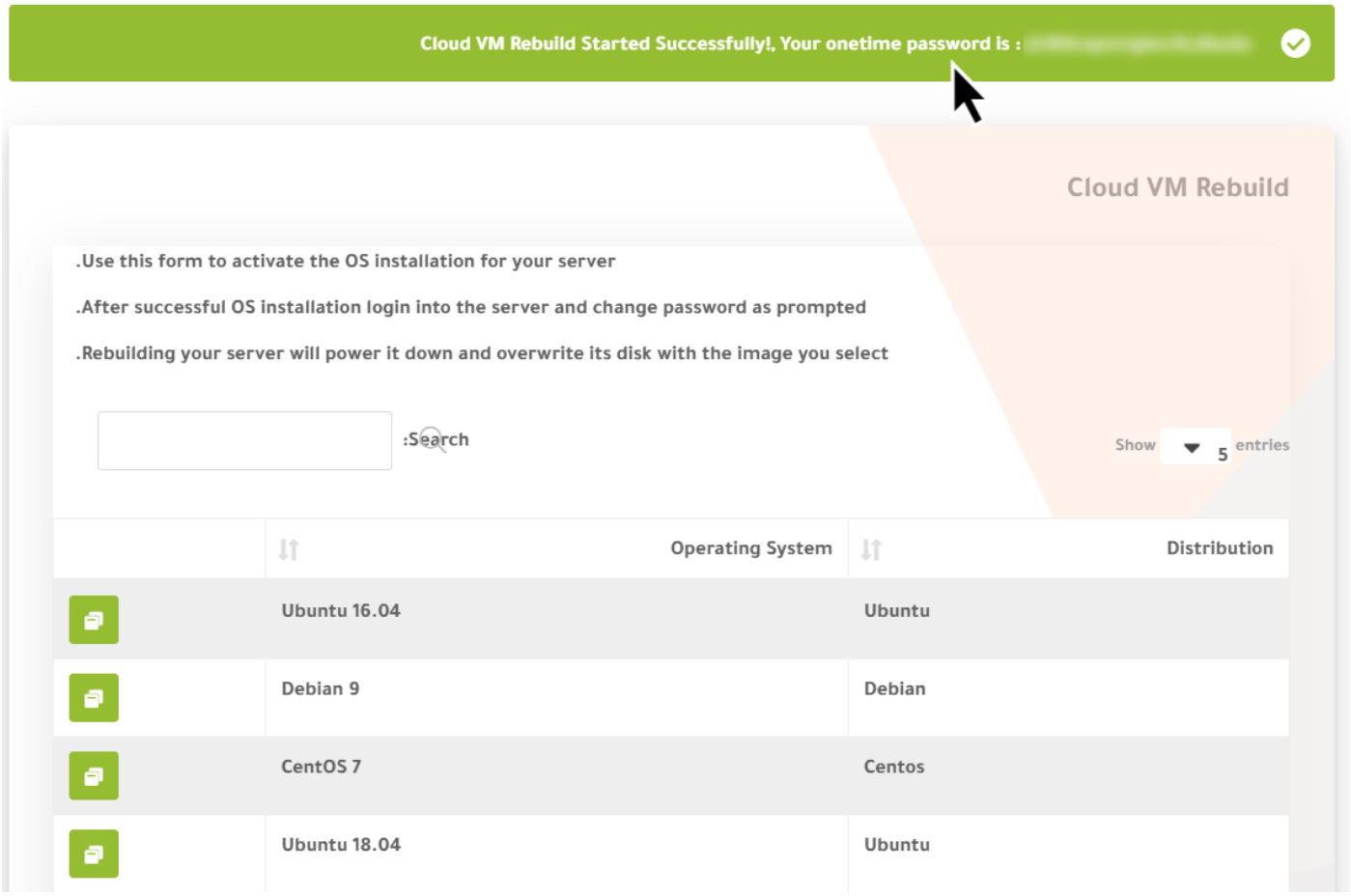


2. A list of available operating systems appears. Click **Rebuild** next to the one you want, then **Confirm**.

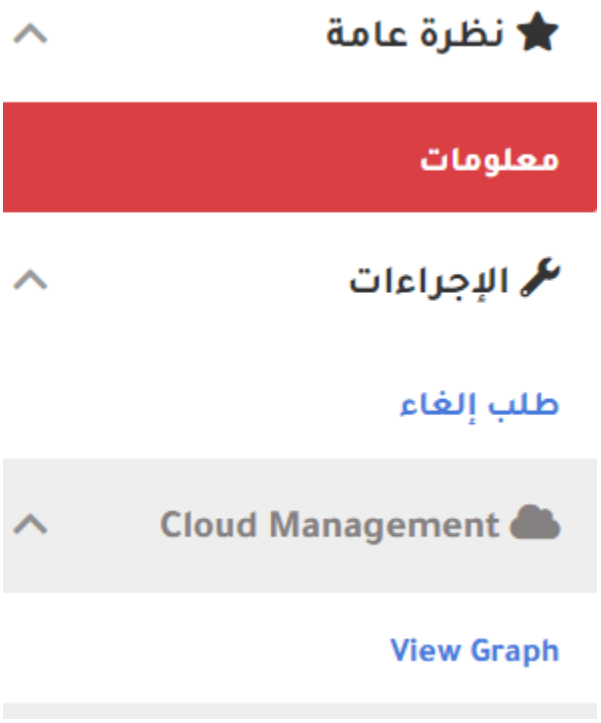


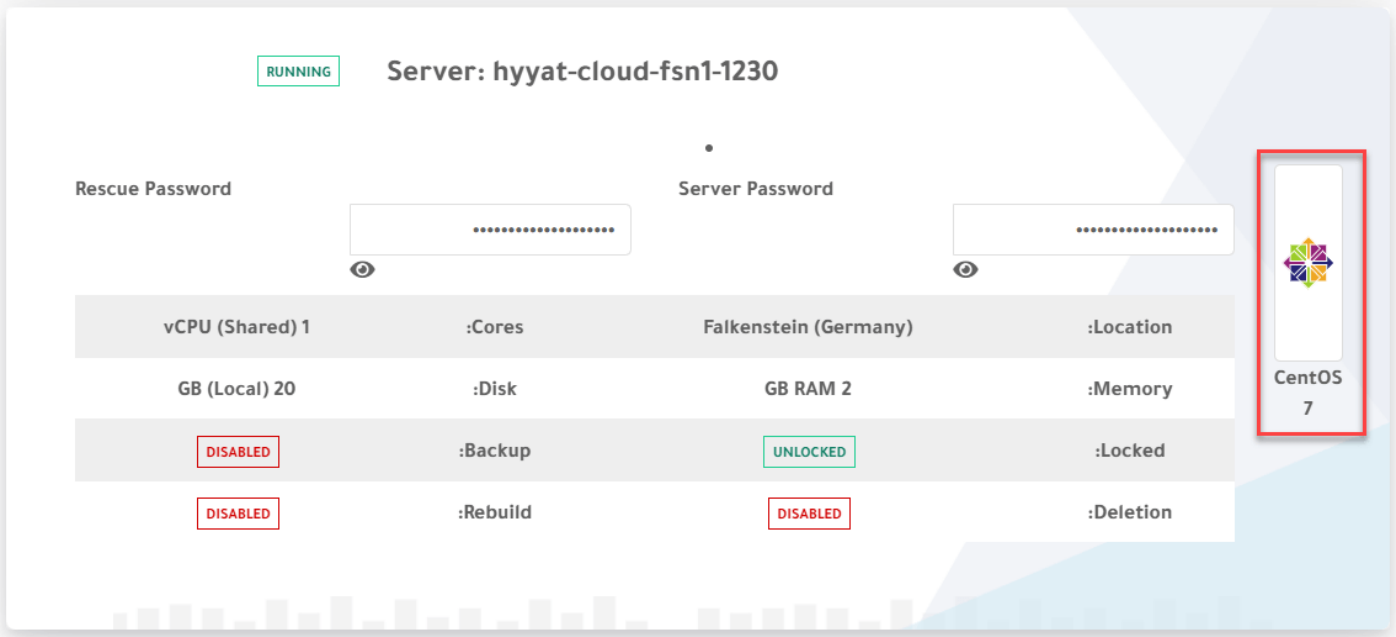


3. You will see **Cloud VM Rebuild Started Successfully!** with a one-time password. Save it somewhere safe.



4. Go back to the server page through **Information**; the new system is installed.



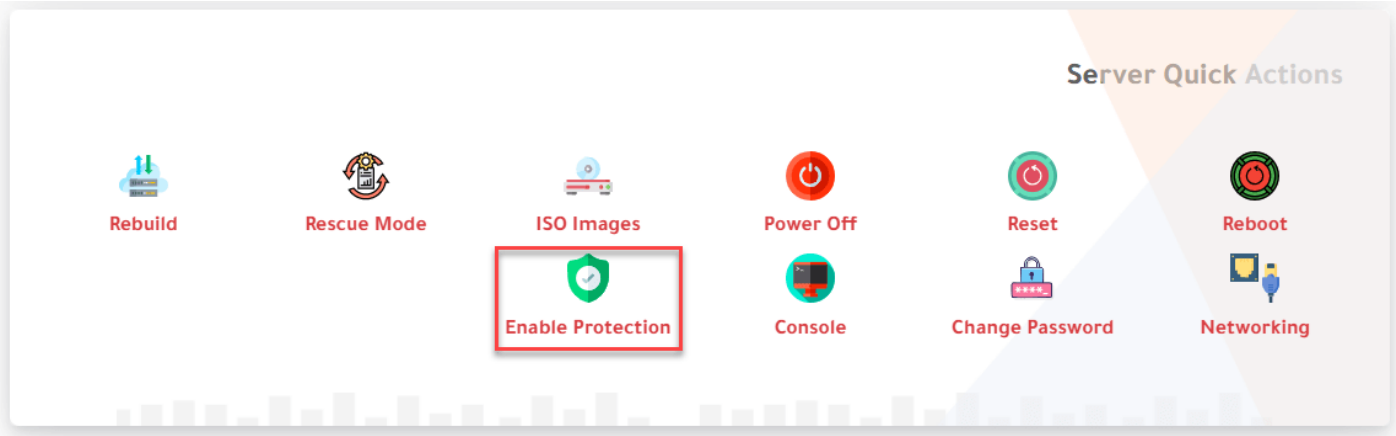


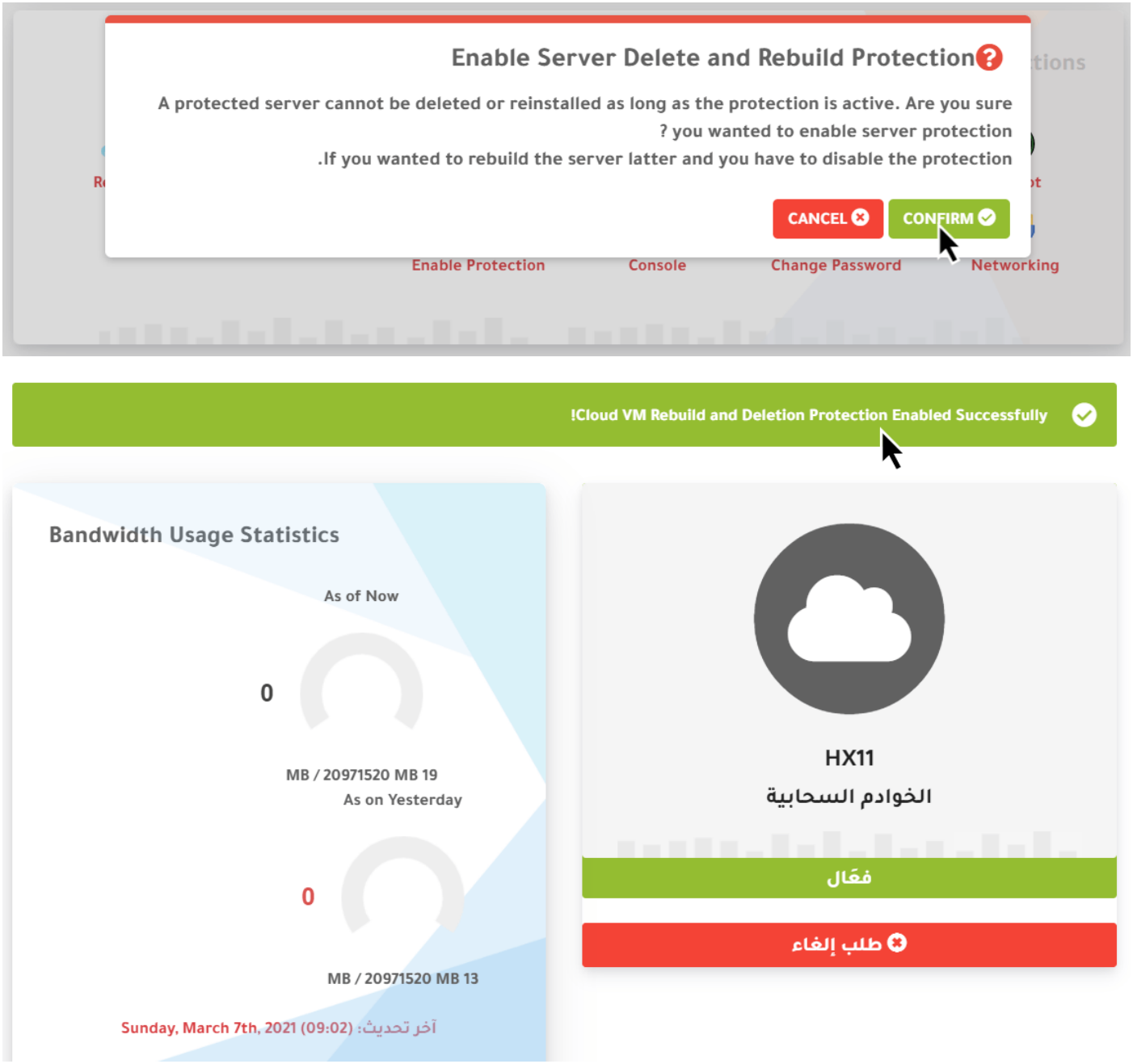
Note: A rebuild permanently deletes all data on the server. Back up first, and turn off delete protection if it is on.

Delete protection

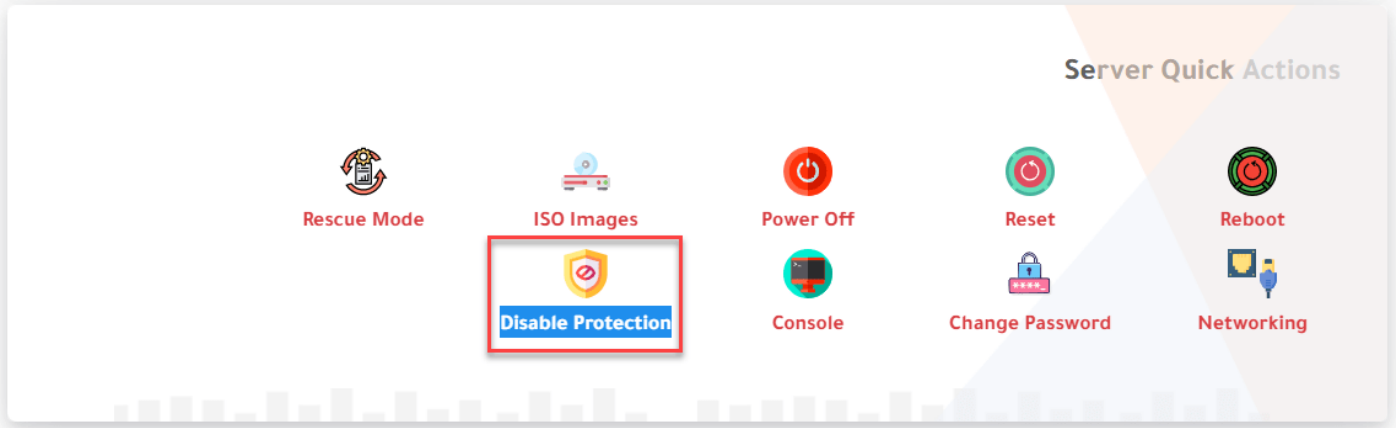
A protected server cannot be deleted or reinstalled while protection is on, which prevents costly mistakes.

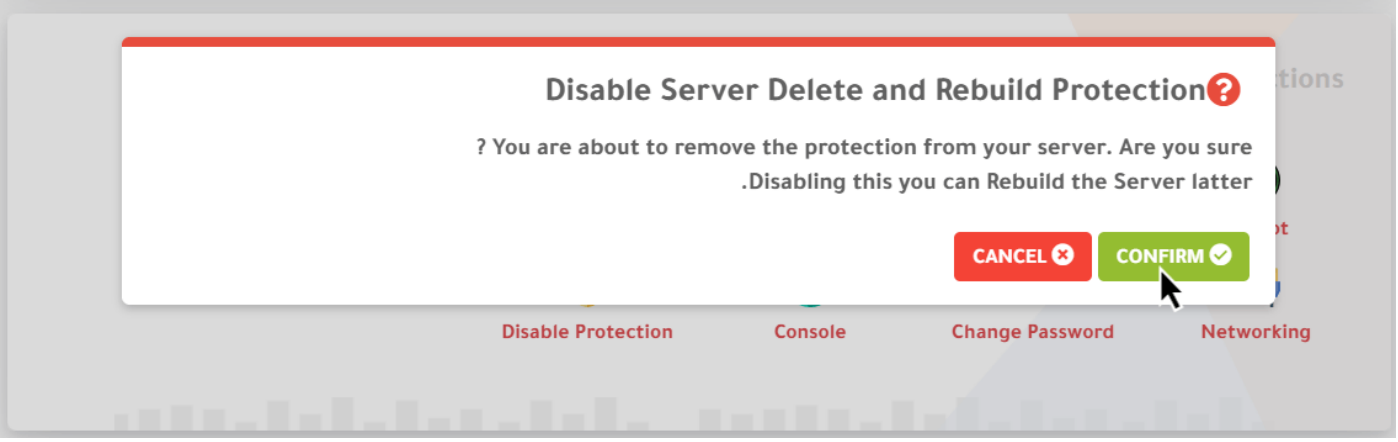
1. **To turn it on:** Scroll down to **Server Quick Actions** and choose **Enable Protection**, then **Confirm**. A message confirms it.



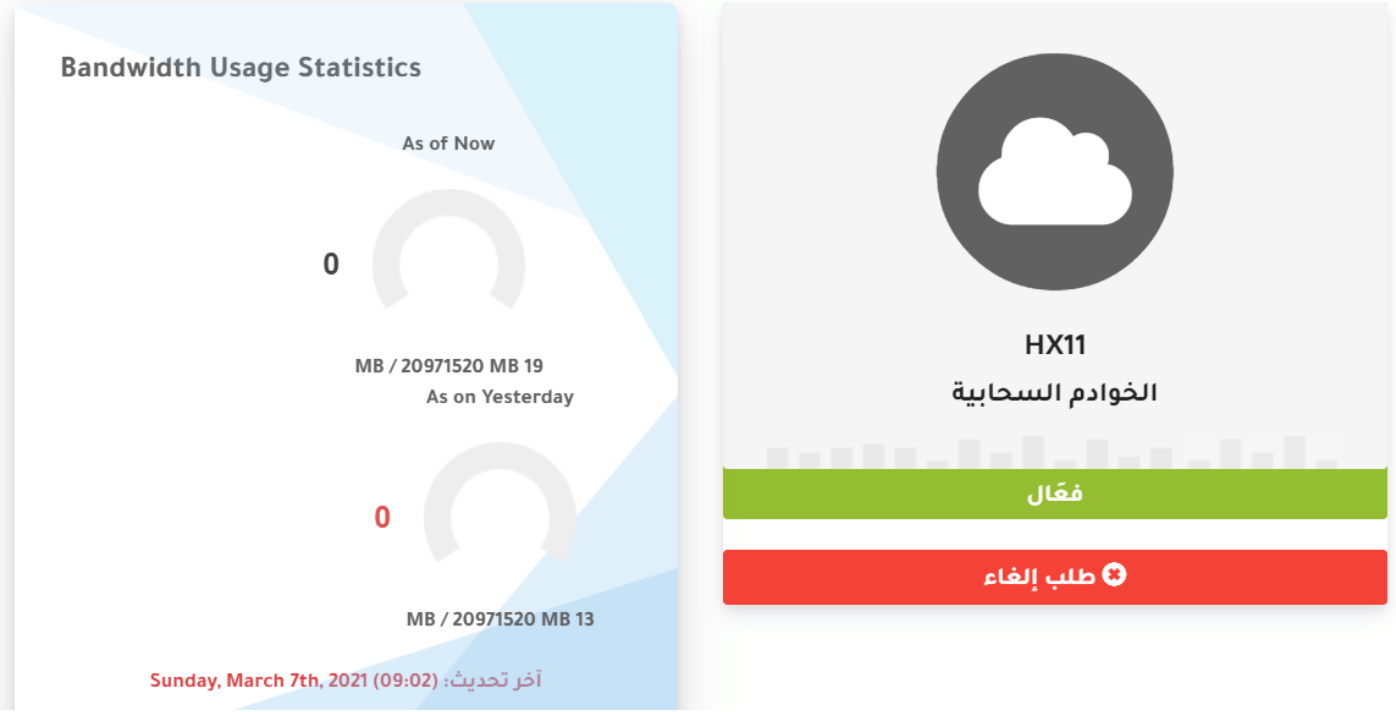


2. **To turn it off** (for example before a rebuild): Scroll down to **Server Quick Actions** and choose **Disable Protection**, then **Confirm**.


Server Quick Actions
Rescue Mode
ISO Images
Power Off
Reset
Reboot
Disable Protection
Console
Change Password
Networking


Disable Server Delete and Rebuild Protection
? You are about to remove the protection from your server. Are you sure
.Disabling this you can Rebuild the Server latter
CANCEL
CONFIRM
Disable Protection
Console
Change Password
Networking


!Cloud VM Rebuild and Deletion Protection Disabled Successfully

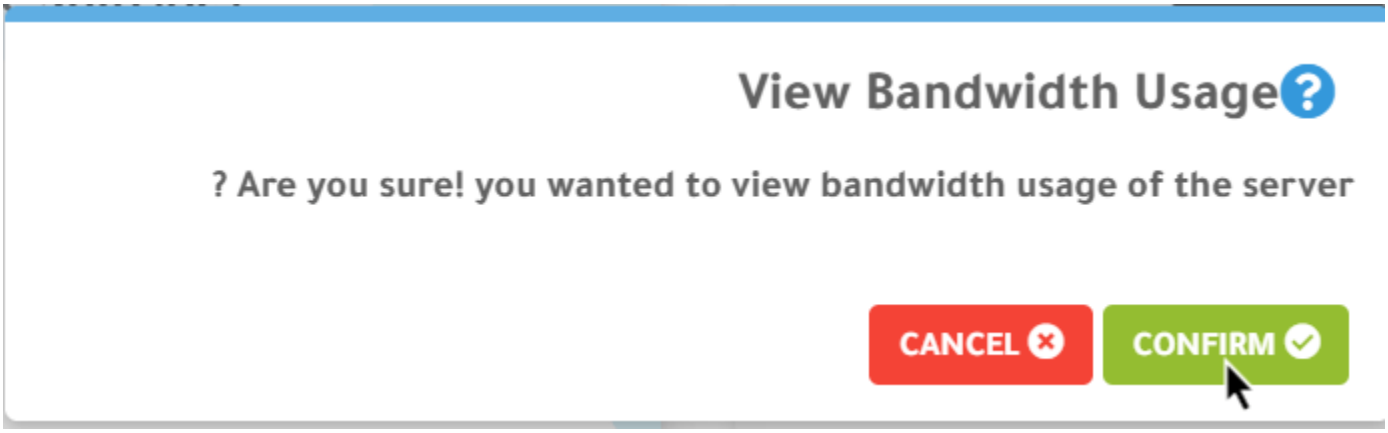

Bandwidth Usage Statistics
As of Now
0
MB / 20971520 MB 19
As on Yesterday
0
MB / 20971520 MB 13
آخر تحديث: (09:02) Sunday, March 7th, 2021
HX11
الخوادم السحابية
فعّال
طلب إلغاء

Bandwidth and resource usage

To see your server's usage graphs:

1. In the side menu, under **Cloud Management**, click **View Graph**, then **Confirm**.





2. The graphs show **CPU Usage**, **Disk Throughput** (data read and written), **Disk IOPS** (disk operations per second), **Network Traffic** (data in and out) and **Network PPS** (network packets per second).

Requesting cancellation

1. In the **Cloud Servers** box at the top of the page, click **Request Cancellation**.



Note: Download everything you need before you cancel. Once the server is removed, its data cannot be recovered.

To set reverse DNS for your server, see setting reverse DNS (PTR); to install Windows, see installing Windows Server.

Related service: Cloud servers from Hyyat Host, with support that answers tickets within 24 hours at most.

Related guides

- How to Order a Cloud Server from Hyyat Host, Step by Step
- How to Set Reverse DNS (PTR) for Your Cloud Server
- How to Install Windows Server on Your Cloud Server
- Questions about payment and renewal of cloud servers

All usage guides →

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

Web HostingSaudi Hosting