Set Up Your Email on iPhone and iPad (IMAP): The Manual Way, the Auto-Config Profile, and Fixing “Cannot Verify Server Identity”

Email · https://www.hyyat.com/en/knowledgebase/set-up-email-on-iphone-ipad/

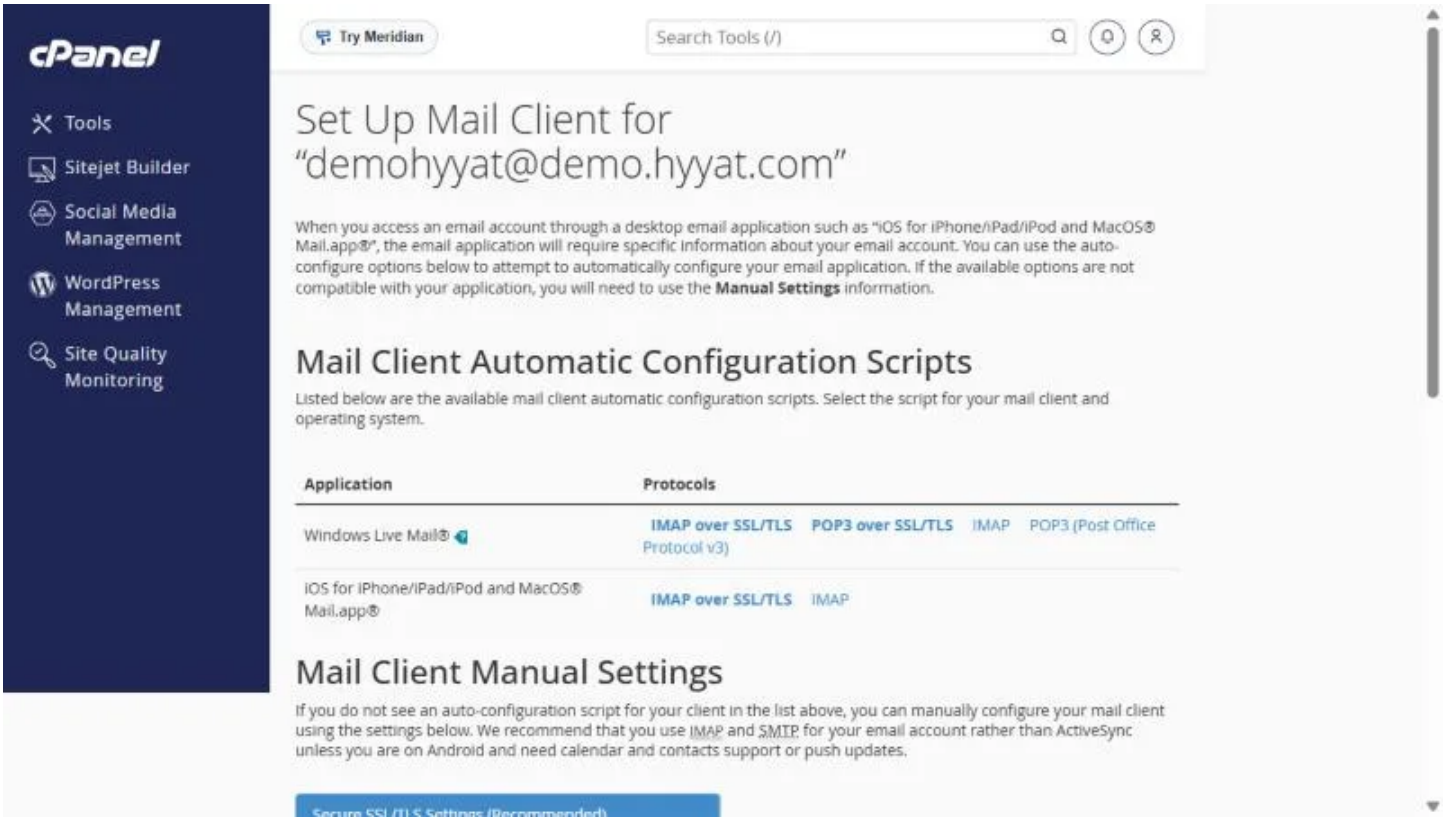
The short version The fastest way: in cPanel → Email Accounts → **Connect Devices**, download the **iOS profile** on the iPhone itself and install it. Or manually: Settings → Apps → Mail → Mail Accounts → Add Account → **Other**, choose **IMAP**, and use the **full address** as the username for incoming and outgoing.

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/11/hyyat-hm-iphone-en.mp4?_=1

The iPhone Mail app works well with your domain email, as long as it is set up correctly once. There are two ways, and the first is faster with fewer mistakes.

Method 1: the auto-configuration profile

1. **Open cPanel in Safari on the iPhone** then Email Accounts → Connect Devices next to the account.
2. **Choose the iOS profile** under Mail Client Automatic Configuration Scripts.
3. **Install it** Settings → Profile Downloaded → Install, and enter the mailbox password.



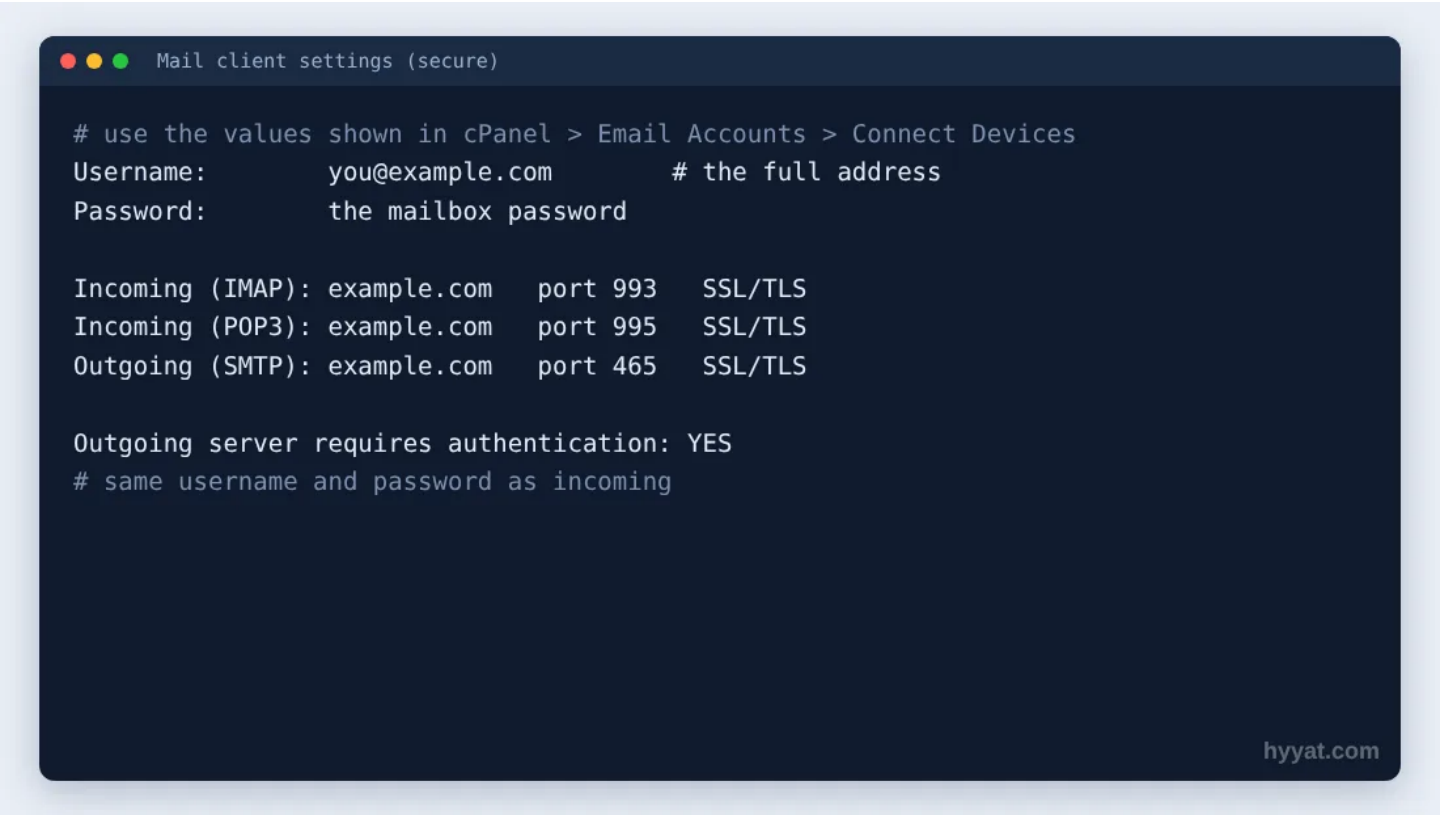
Details in email auto-configuration.

Method 2: manually

`Settings › Apps › Mail › Mail Accounts › Add Account › Other`

On older iOS versions the path is Settings → Mail → Accounts.

1. **Add Mail Account** enter name, address, password and description.
2. **Choose IMAP** at the top of the next screen.
3. **Incoming mail server** server name from Connect Devices, username is the full address.
4. **Outgoing mail server** the same server, with the full address and password; they are not optional here.
5. **Save** it verifies, then saves.



Check the ports after saving

Open the account → Outgoing Mail Server SMTP → Primary Server: make sure Use SSL is on and the port is 465. Under Advanced for incoming: SSL on, port 993.

Common problems

Message	Fix
Cannot Verify Server Identity	The server name does not match the certificate. Use the name shown in Connect Devices
Username or password incorrect	Type the full address, and check the password in Webmail
Receives but will not send	Enter the username and password for the outgoing server and turn on SSL with port 465

A real-world example: A manager set up his mailbox manually and left the outgoing server fields empty because they said “optional”. He could receive but not send. Once he entered the address and password for outgoing, sending worked at once.

A mistake to avoid: Choosing POP on the iPhone while you use Outlook on a computer. Messages can vanish from one device after the other pulls them down. IMAP keeps them in sync: POP3 vs IMAP.

The summary for quick readers

- Fastest: the auto-config profile from Connect Devices.
- Manually: Other → IMAP, full address for incoming and outgoing.
- Outgoing 465 with SSL, incoming 993 with SSL.

Frequently asked

Is it the same on iPad?

Yes, the same menus.

Is it different on iPhone 15 or newer?

No; menus follow the iOS version, not the device, and the values are the same.

How do I remove the account?

Mail Accounts → the account → Delete Account. With IMAP the messages stay on the server.

Can I use the Gmail app instead of Mail?

Yes, by adding an IMAP account in it: business email with Gmail.

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

Email HostingBusiness Hosting