How to Find When Your Services Expire

Services and Email · https://www.hyyat.com/en/knowledgebase/service-expiry-dates/

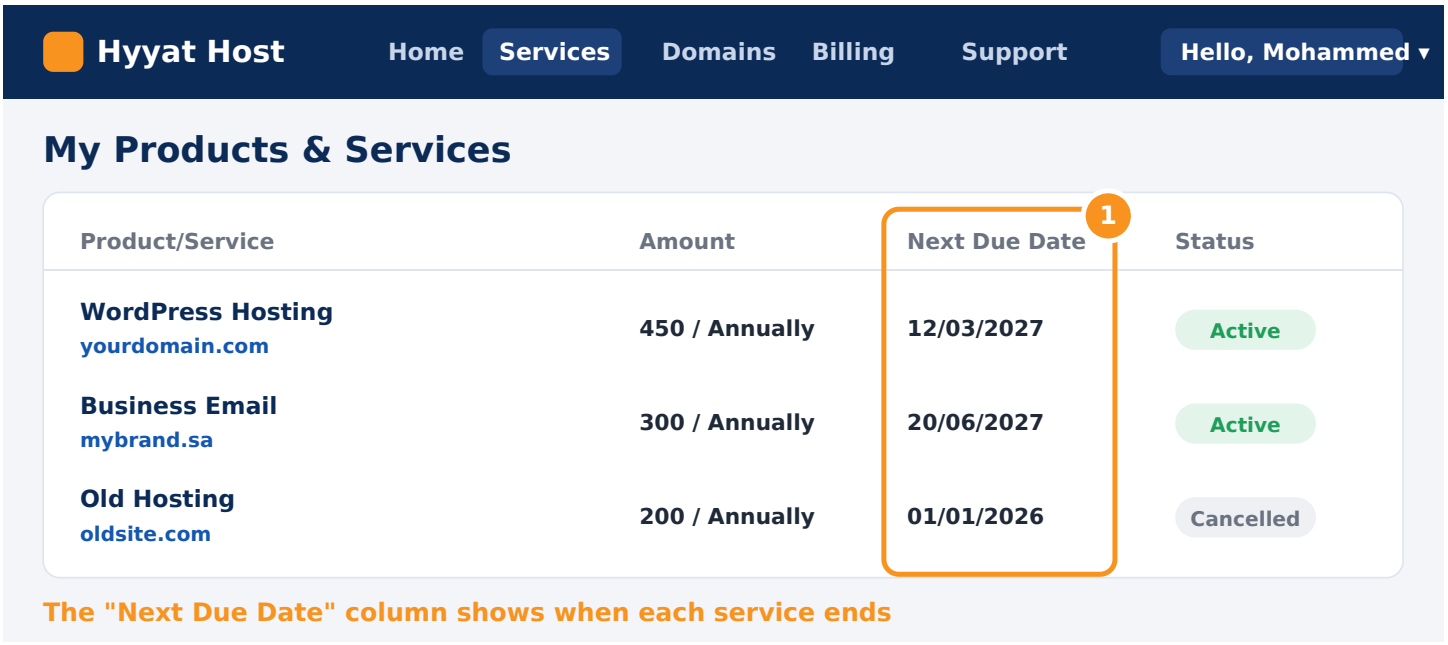
In short: You find when any service expires in the "Next Due Date" column: Services → My Services for hosting, and Domains → My Domains for domains. The home page also alerts you to unpaid invoices and domains expiring soon. Domain invoices are issued 30 days before expiry, and service invoices a few days before the due date.

Short video (23 seconds)

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/10/acc-expiry-en.mp4?_=1

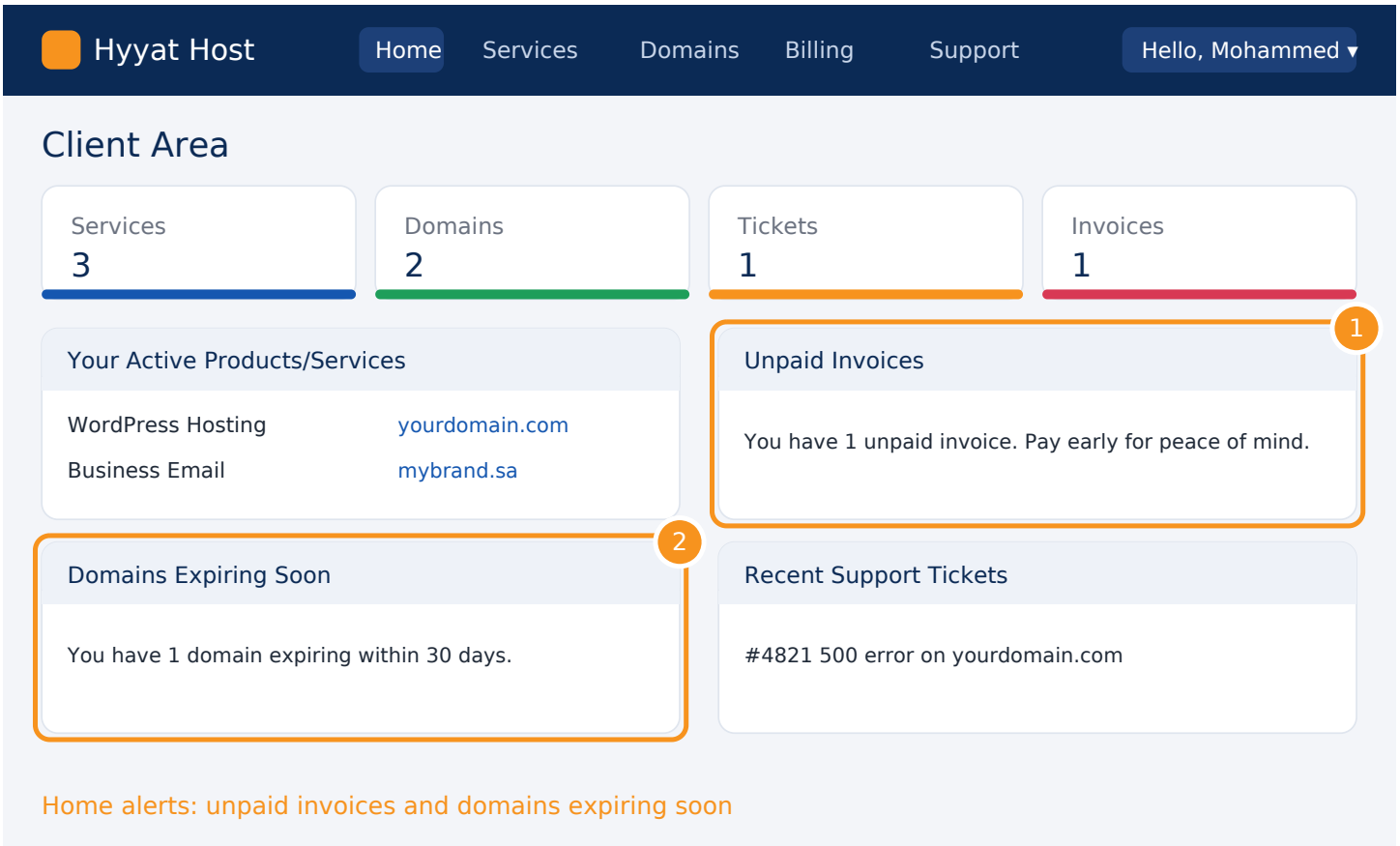
Where is the expiry date?

1. Log in to the client area with your email and password, or with the Google account linked to it.
2. For hosting and services open Services → My Services, and for domains open Domains → My Domains.
3. Look at the **Next Due Date** column: that is when the service is due. Click any service to see all its details.



Home page alerts

The client area home has two panels that warn you in time: **Unpaid Invoices** with a pay button, and **Domains Expiring Soon** with a renew button.



When do renewal invoices arrive?

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Hosting and services

Invoice issued a few days before the due date
Pay before it so the service keeps running

Domains

Invoice issued 30 days before expiry
with an email reminder

- **Hosting and services:** the invoice is issued a few days before the due date, with an email reminder. Pay before the date so the service keeps running.
- **Domains:** the invoice is issued 30 days before expiry when auto renew is on, or renew manually any time.
- Pay from Billing with any of the payment methods.

Tip: make sure your email in "Account Details" is correct: renewal invoices and reminders go there. Saudi .sa domains have a 15-day grace period after expiry.

FAQ

What if I miss the due date?

The service may be suspended until the invoice is paid. Domains have a grace period, then a redemption period with a fee. See renewing a domain manually.

I do not want to renew a service.

Submit a hosting cancellation or domain cancellation request before the due date.

Why do my domain and hosting dates differ?

Each service has its own start date. You can renew the domain early to line them up.

Where are past invoices?

Under Billing, paid and unpaid.

Related guides

- My products and services
- Renew your domain manually
- A tour of the client area

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