Site Stopped for Exceeding Bandwidth? Resetting an Account’s Limit in WHM

WHM/cPanel · https://www.hyyat.com/en/knowledgebase/reset-account-bandwidth-whm/

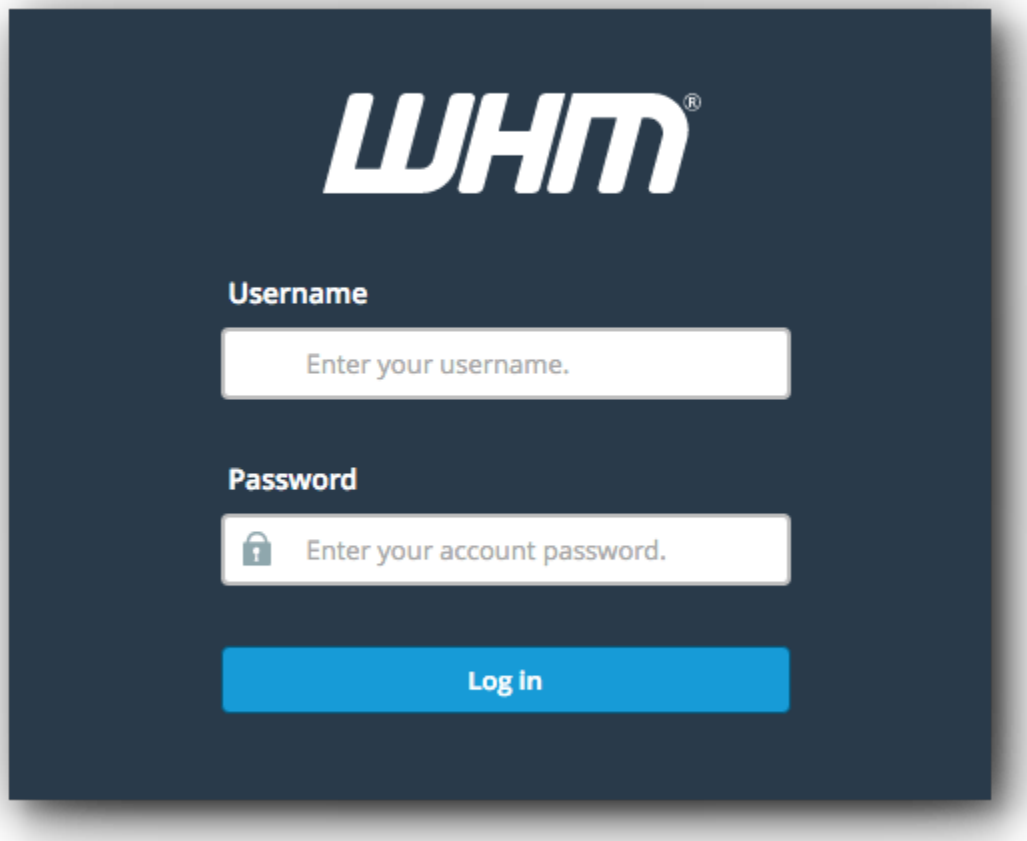
In short If a site stopped because its account went over its bandwidth: first raise the limit in **Limit Bandwidth Usage** if it is too small, then in **WHM, Account Functions, Reset Account Bandwidth Limit** choose the account and reset it to bring the site back.

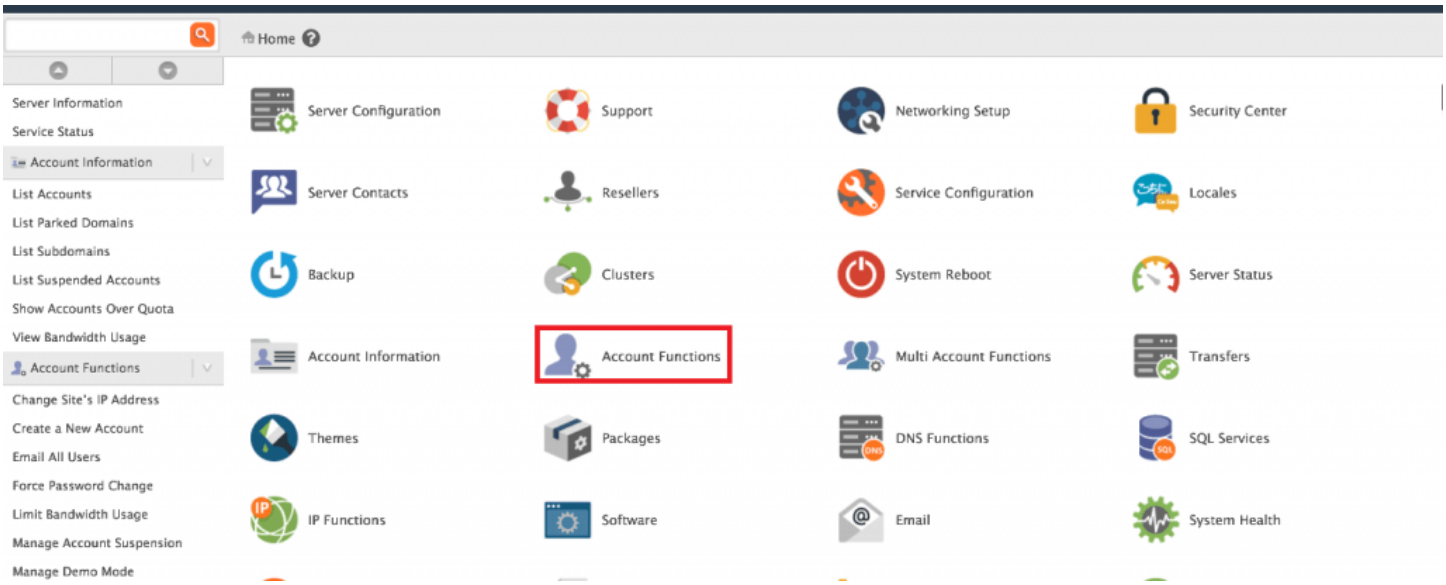


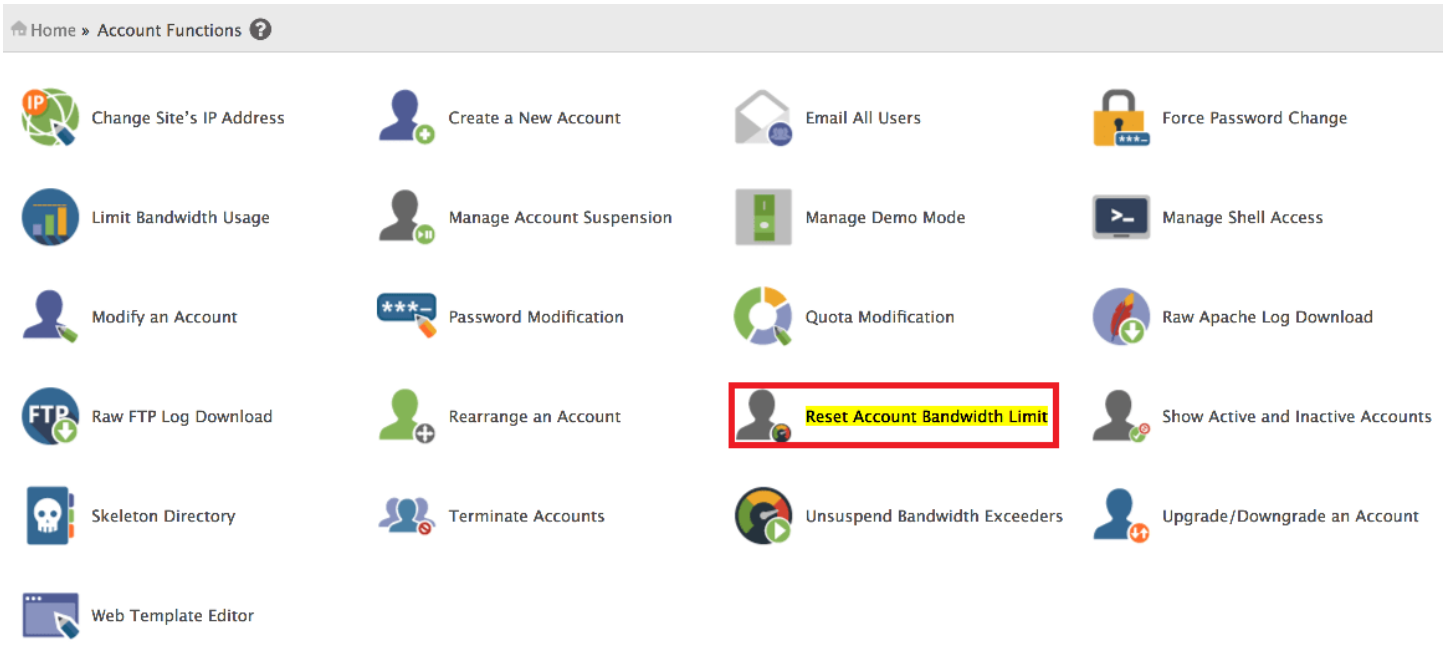
This guide is for server owners if you have a VPS or dedicated server with WHM. If you would rather not manage the server yourself, our server management service can do it for you.
When an account exceeds its monthly bandwidth limit, visitors see an error instead of the site until the next month. If the traffic is real, raise the limit. If you want the site back now, reset the account's limit.

Steps

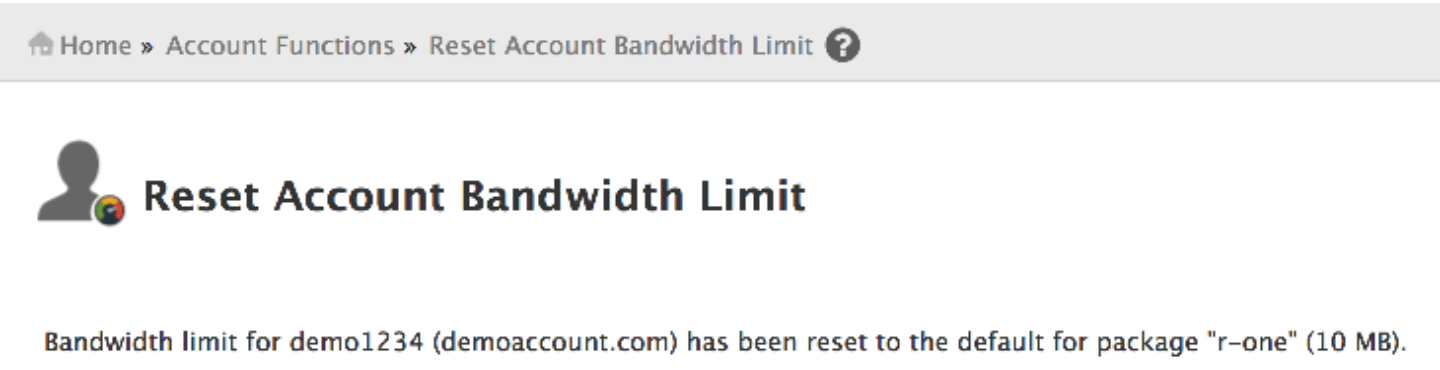
1. **Log in to WHM** in your browser at `https://server-IP:2087` or `https://server-hostname:2087` as root.
2. **Open Account Functions,** then **Reset Account Bandwidth Limit**.
3. **Choose the account** that stopped.
4. **Click reset,** then check the site is back.




Home
Server Information
Service Status
Account Information
List Accounts
List Parked Domains
List Subdomains
List Suspended Accounts
Show Accounts Over Quota
View Bandwidth Usage
Account Functions
Change Site's IP Address
Create a New Account
Email All Users
Force Password Change
Limit Bandwidth Usage
Manage Account Suspension
Manage Demo Mode
Server Configuration
Support
Networking Setup
Security Center
Server Contacts
Resellers
Service Configuration
Locales
Backup
Clusters
System Reboot
Server Status
Account Information
Account Functions
Multi Account Functions
Transfers
Themes
Packages
DNS Functions
SQL Services
IP Functions
Software
Email
System Health


Home » Account Functions
Change Site's IP Address
Create a New Account
Email All Users
Force Password Change
Limit Bandwidth Usage
Manage Account Suspension
Manage Demo Mode
Manage Shell Access
Modify an Account
Password Modification
Quota Modification
Raw Apache Log Download
Raw FTP Log Download
Rearrange an Account
Reset Account Bandwidth Limit
Show Active and Inactive Accounts
Skeleton Directory
Terminate Accounts
Unsuspend Bandwidth Exceeders
Upgrade/Downgrade an Account
Web Template Editor


Home » Account Functions » Reset Account Bandwidth Limit
Reset Account Bandwidth Limit
This function will show every account where the bandwidth limit has been changed from the package default and will let you easily reset it to the limit that the package has.
Domain
User
Package
Package Bandwidth Limit
Current Bandwidth Limit
Reset



Before resetting: check why usage jumped. Real visitors? Raise the limit as in changing the bandwidth limit. Bad bots or large files others are downloading? Fix the cause first.

Summary

- Going over the limit stops the site until the next month.
- Reset Account Bandwidth Limit brings it back.
- Raise the limit if the traffic is real.

Need a server with cPanel and WHM? See VPS servers and the cPanel and WHM on VPS guide.

Frequently asked questions

Why did my site suddenly stop at the end of the month?

The account may have exceeded its monthly bandwidth limit.

Does resetting delete site statistics?

No, it only lets the account work again.

Related guides

- cPanel and WHM on a VPS — The Complete 2026 Guide: What They Are, Licensing, and When to Choose Them
- How to Install cPanel and WHM on Your Server
- How to Enable AutoSSL in WHM for Free Automatic SSL
- How to Increase the phpMyAdmin Upload Size on a cPanel Server

All guides in this section →

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