Domain Owner Email Verification and “Pending ICANN Verification”: What to Do

Internet Domains · https://www.hyyat.com/en/knowledgebase/pending-icann-verification/

In short After you register a new domain or change its owner email, the owner email receives a message with a confirmation link. Click it once within 15 days. If you do not, the domain is suspended and shows "pending ICANN verification", and it comes back as soon as you verify.

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/11/hyyat-domain-icann2-en.mp4?_=1

You registered your domain, and a few days later an email in English says you must act to prevent suspension. Or you opened your website and saw **You have reached a domain that is pending ICANN verification** instead of your content. Both have the same cause, and both are fixed with one click on a link in your email.

What is this email and why did you get it?

ICANN is the global body that coordinates domain names. It requires every registrar to make sure that the owner email of each domain is valid and working. So the verification email is sent automatically in three cases:

- After a new domain is registered.
- After the owner email or name is changed in the domain contact details.
- When there is information that the owner email may no longer be in use.

The email does not ask you to pay anything, and it does not ask for a password or any data. It is only a confirmation link.

Who sends it and how to recognise it

It goes to the **domain owner email** in the domain contact details, which may differ from your client area email. It comes from the **registrar** where your domain is registered, and it may show Hyyat Host or the registrar as the sender. The sender and subject differ between registrars, so recognise it

by these signs:

✓**In English** and mentions ICANN, email verification, or domain suspension.
✓**Names your email or domain** and gives a deadline to confirm, after registration or a contact change.
✓**Only a confirmation link** one click, no login and nothing to type.

From: Domain Registrar <no-reply@…>

Subject: … e-mail address verification

Dear domain name owner,

Your action is required to prevent domain suspension

…

To verify this requirement, we kindly request you to confirm the accuracy of your e-mail address by clicking the link below:

https://…/verify?…

…

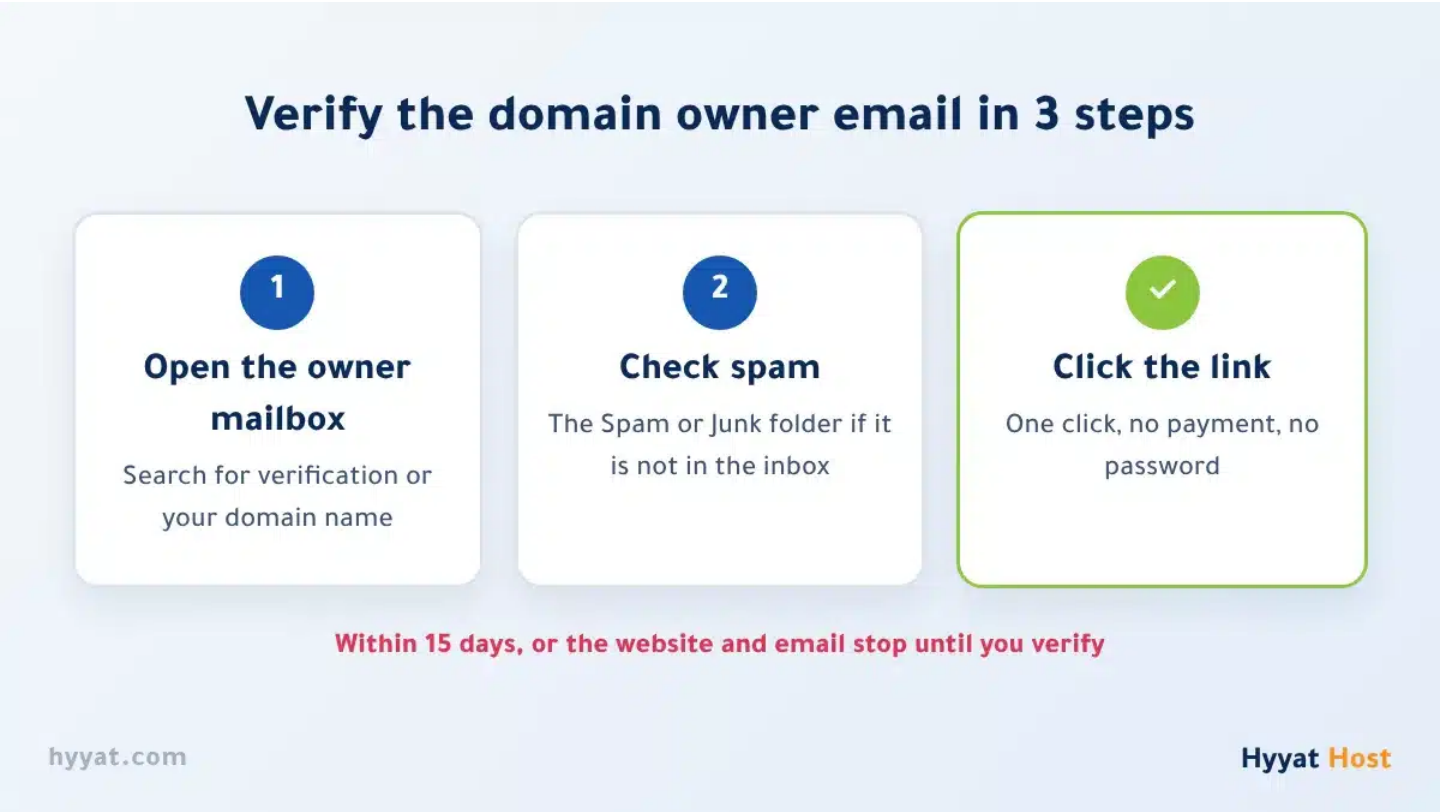
An illustrative example of the verification email. The sender and subject depend on your domain registrar, and your real link is unique to you.

Warning: a real verification email never asks for payment, a password or card details. If it does, it is a scam. Read Phishing emails. If you are unsure about any email, do not click anything, and open a support ticket so we can check it for you.

How to verify, step by step

1. **Open the domain owner mailbox:** and search for the word verification or your domain name.
2. **Check spam:** if it is not in the inbox, open Spam or Junk. Automated English emails often land there.
3. **Click the confirmation link:** a page opens saying the email is verified. No login and nothing to type.

4. **Done:** there is no need to reply or forward it to us. If several domains use the same email, one confirmation covers them.



What happens if you do not verify within 15 days?

The domain is suspended automatically until verification. The website and the email on that domain stop, and visitors see a page saying **You have reached a domain that is pending ICANN verification**. Your website files and mailboxes are not deleted, and the domain is still yours.

Domain suspended now? Bring it back

1. **Find the original email:** in the owner mailbox and in spam, and click its link.
2. **Ask for it again:** if the suspension page shows a **Resend Verification Email** button, follow the page and click it. Or open a support ticket and ask us to resend the verification email, with the domain name.
3. **Click the link:** the domain works again. The site may take a little longer to appear on your device because of DNS caching.

Wrong email address, or no access to it?

First update the owner email in the domain contact details in your client area, as in Editing domain contact details, using an address you always check. The change itself sends a new verification email to the new address, so confirm it.

Tips that keep your domain online

- Use a personal email you always check, not an email on the same domain, because it stops with the domain.
- Check your email within minutes of registering a domain or editing its details.
- Add the sender to your contacts so its messages do not go to spam.
- If you register for a client or your company, use the email of the person who will click the link.

Looking for a new domain? Search on the domain availability check page.

Frequently asked questions

Who sends the domain owner verification email?
The registrar of your domain, under ICANN rules. It may show Hyyat Host or the registrar as the sender, it is in English, and it contains only a confirmation link.

How do I know it is not a scam?
A real verification email never asks for payment, a password or card details, and it only contains a confirmation link. If unsure, open a ticket before clicking anything.

How long do I have to verify?
15 days from the email date, which is written inside it. After that the domain is suspended until you verify.

Will my website be deleted if the domain is suspended?
No. Only the website and email stop showing, and they come back after you verify.

I never received the email. What now?
Check spam, check the owner email in the domain details, then open a ticket and we will resend it.

Related guides

- How to Edit Your Domain Contact Information
- What Happens After a Domain Expires? Grace Period, Redemption Period and Fees
- Domain Status Codes in WHOIS: clientTransferProhibited, clientHold and pendingDelete Explained
- Phishing emails
- Domain Auto Renew: How to Turn It On or Off

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