How to Make Our Emails Reach Your Hotmail / Outlook.com Inbox

Services and Email · https://www.hyyat.com/en/knowledgebase/hotmail-move-email-to-inbox/

> **In short:** If Hyyat Host emails land in "Junk Email" in Hotmail or Outlook.com: open that folder, pick our message and click "Not junk". It moves to your inbox, and our future emails arrive there.

Short video (18 seconds)

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/10/mail-hotmail-en.mp4?_=1

Why do our emails end up in spam?

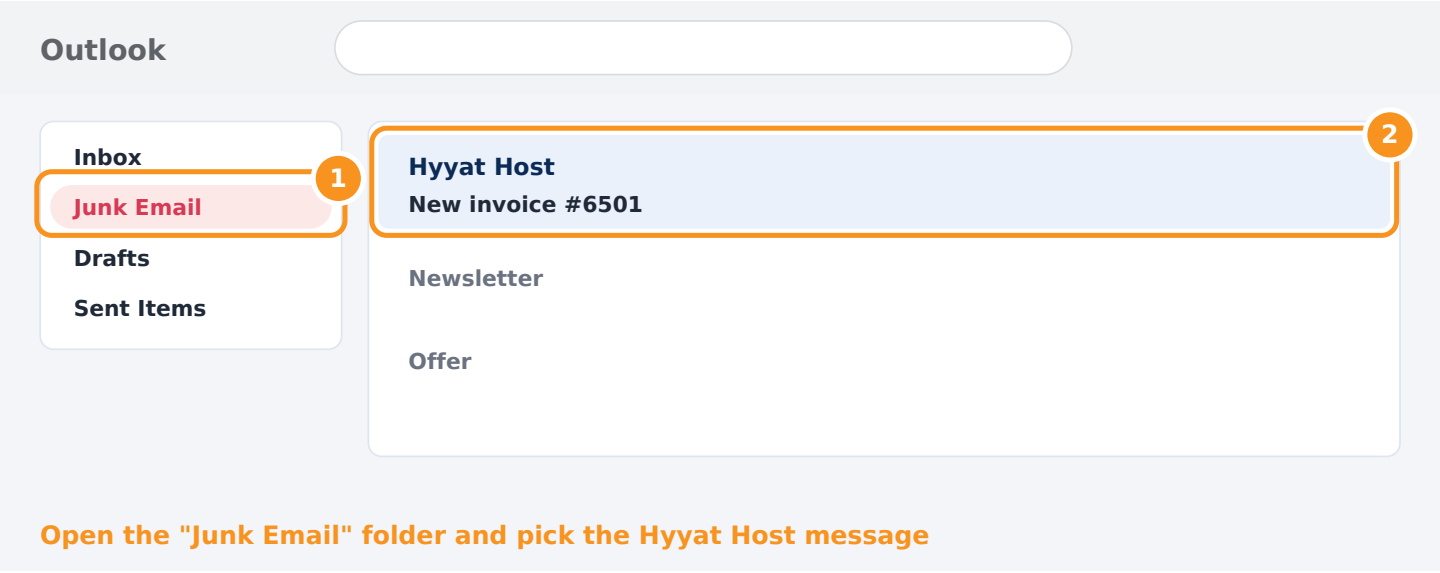
Invoice and reminder emails are sent automatically by our system in a similar format, so your mail provider may treat them as bulk mail and file them as spam, especially at first. Once you tell your mailbox our emails are trusted, it learns and keeps them in your inbox.

The important emails we send you from `noreply@hyyatdomain.com`:

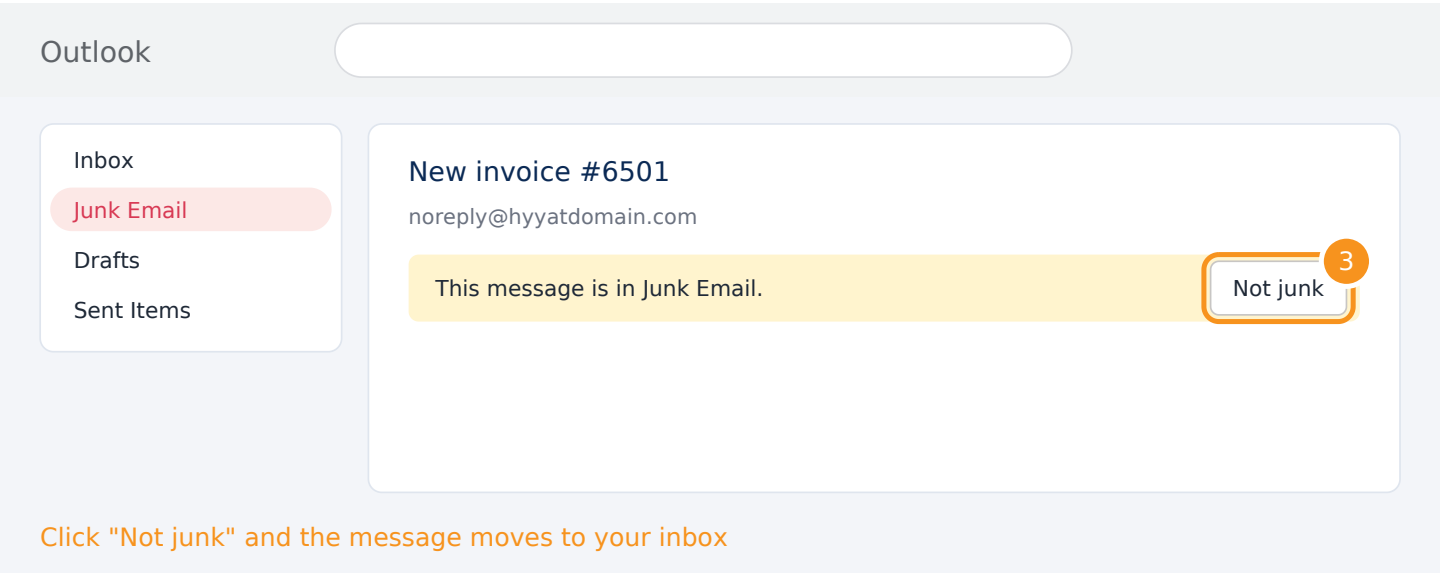
- Renewal invoices and due-date reminders.
- Support replies to your tickets.
- New service details, such as hosting login details.
- Domain and service expiry alerts.

Steps

1. Sign in to Outlook.com or Hotmail.
2. In the sidebar open **Junk Email** and click the message from Hyyat Host.



1. In the bar above the message click **Not junk**. The message moves to your inbox.



For extra safety: add `noreply@hyyatdomain.com` to your contacts, or to "Safe senders" in Outlook settings → Mail → Junk email.

FAQ

I cannot find your emails in Junk?

See Email History in the client area for everything we sent, and check your account email.

I use Gmail.

See getting our emails in Gmail.

Does this work in the Outlook mobile app?

Yes: open the message in Junk and choose "Move to Inbox".

Related guides

- Our emails in Gmail
- Find your emails
- Webmail and email passwords
- Invoices in the client area

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

Email HostingBusiness Hosting