Connect Your Email to Phones and Outlook with cPanel’s Connect Devices Page: The Right Settings for Every Device in One Place

Email · https://www.hyyat.com/en/knowledgebase/connect-email-to-iphone-android-outlook/

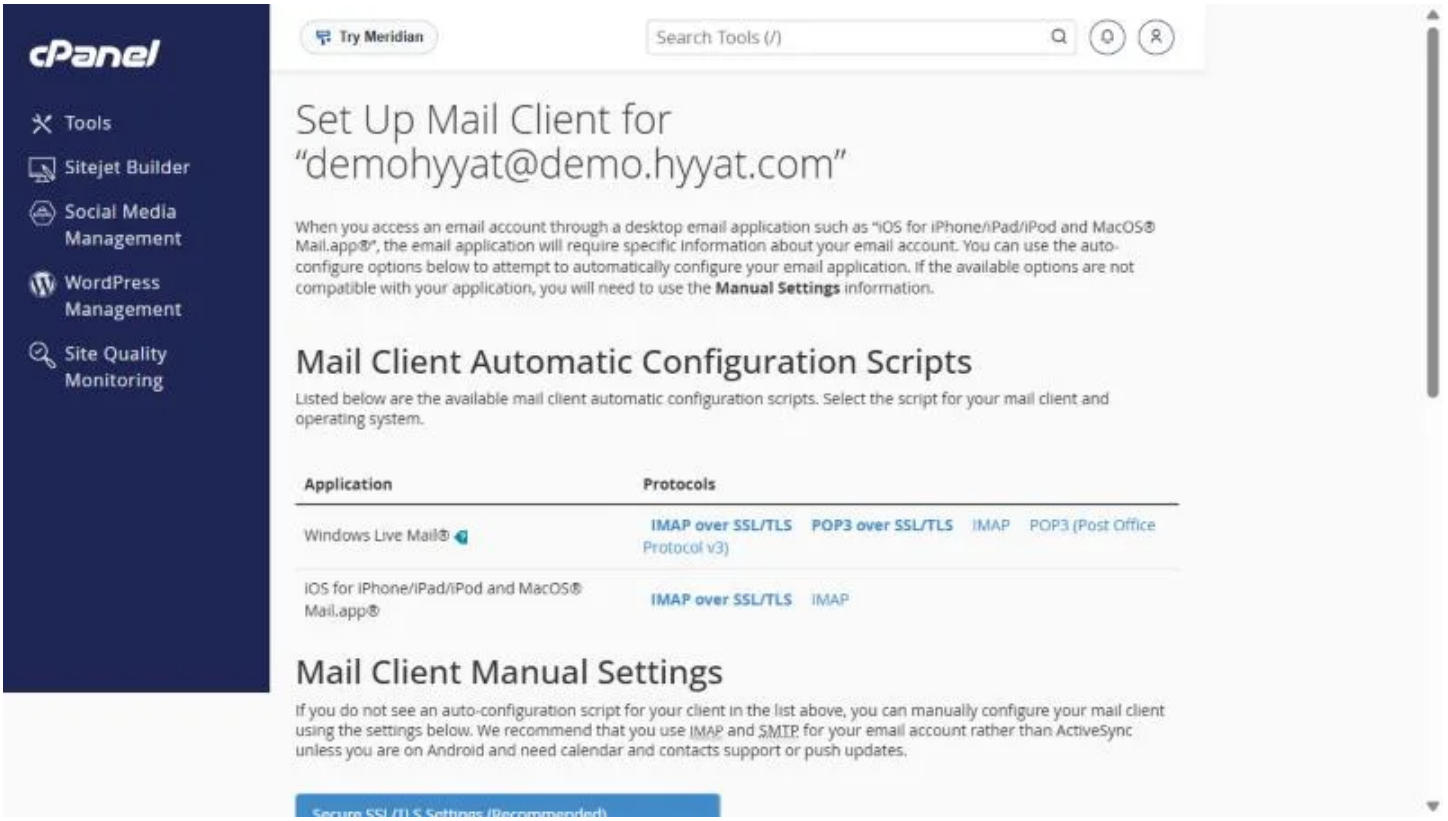
The short version Every setting in one place: cPanel → **Email Accounts** → **Connect Devices** next to the account. Incoming: **IMAP 993** or POP3 995; outgoing: **SMTP 465**, all **SSL/TLS**. The username is the **full address**. iPhone and Mac also get an auto-configuration file that saves typing.

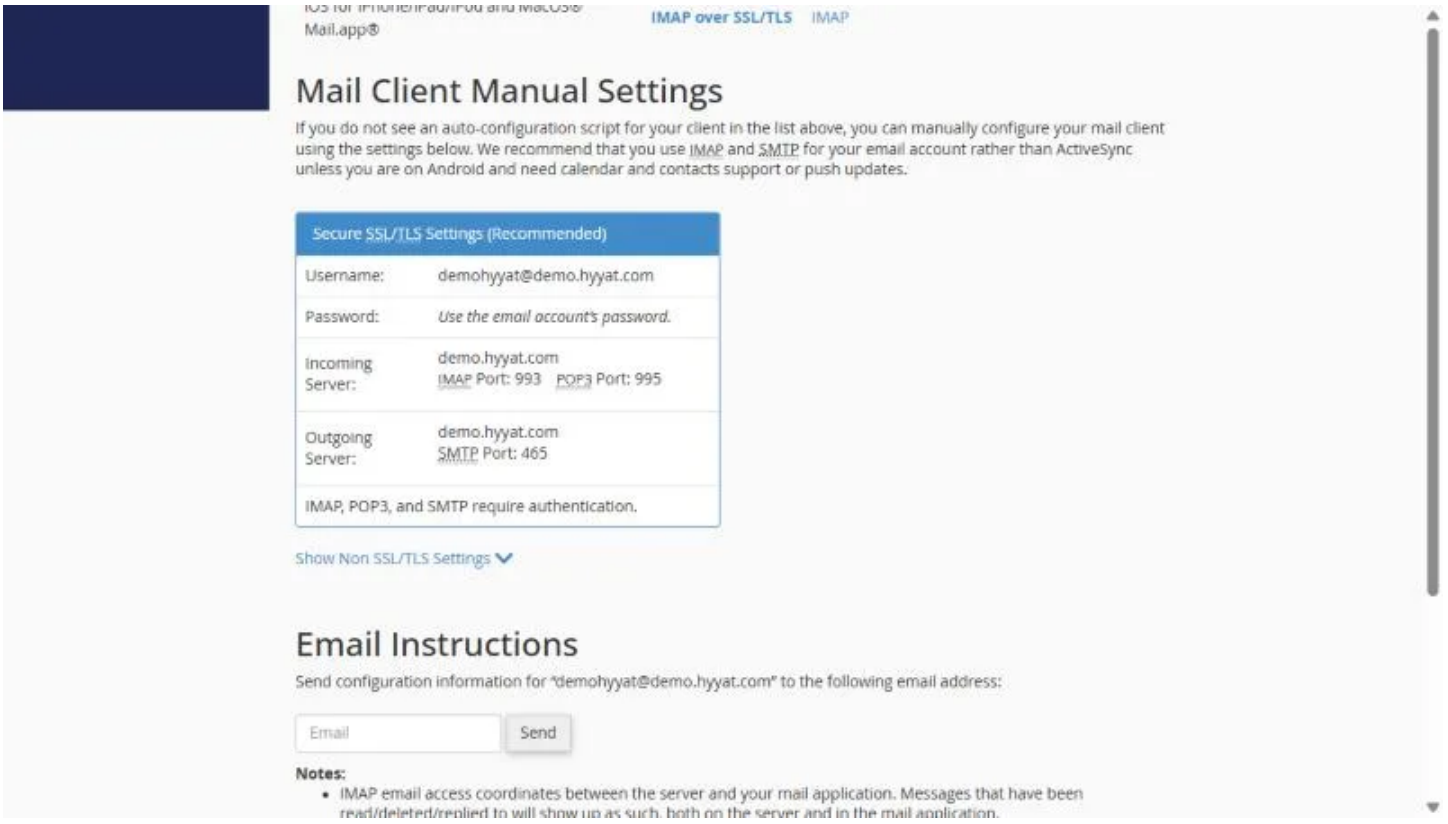
Embedded media: https://www.hyyat.com/wp-content/uploads/2026/11/hyyat-hm-connect-en.mp4?_=1

Most phone and Outlook email problems come down to one wrong setting: a port, a server name or an incomplete username. The Connect Devices page gives the exact values for your account, so there is no guessing.

Where to find the settings

`cPanel › Email Accounts › Connect Devices`


cPanel
Try Meridian
Search Tools (/)
Tools
Sitejet Builder
Social Media Management
WordPress Management
Site Quality Monitoring
Set Up Mail Client for "demohyyat@demo.hyyat.com"
When you access an email account through a desktop email application such as "iOS for iPhone/iPad/iPod and MacOS® Mail.app®", the email application will require specific information about your email account. You can use the auto-configure options below to attempt to automatically configure your email application. If the available options are not compatible with your application, you will need to use the Manual Settings information.
Mail Client Automatic Configuration Scripts
Listed below are the available mail client automatic configuration scripts. Select the script for your mail client and operating system.
Application
Protocols
Windows Live Mail®
IMAP over SSL/TLS
POP3 over SSL/TLS
IMAP
POP3 (Post Office Protocol v3)
iOS for iPhone/iPad/iPod and MacOS® Mail.app®
IMAP over SSL/TLS
IMAP
Mail Client Manual Settings
If you do not see an auto-configuration script for your client in the list above, you can manually configure your mail client using the settings below. We recommend that you use IMAP and SMTP for your email account rather than ActiveSync unless you are on Android and need calendar and contacts support or push updates.


IMAP over SSL/TLS
IMAP
Mail.app®
Mail Client Manual Settings
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Secure SSL/TLS Settings (Recommended)
Username:
demohyyat@demo.hyyat.com
Password:
Use the email account's password.
Incoming Server:
demo.hyyat.com
IMAP Port: 993
POP3 Port: 995
Outgoing Server:
demo.hyyat.com
SMTP Port: 465
IMAP, POP3, and SMTP require authentication.
Show Non SSL/TLS Settings
Email Instructions
Send configuration information for "demohyyat@demo.hyyat.com" to the following email address:
Email
Send
Notes:
IMAP email access coordinates between the server and your mail application. Messages that have been read/deleted/replied to will show up as such, both on the server and in the mail application.

The secure settings

Mail client settings (secure)

```
# use the values shown in cPanel > Email Accounts > Connect Devices
Username:        you@example.com        # the full address
Password:        the mailbox password

Incoming (IMAP): example.com   port 993   SSL/TLS
Incoming (POP3): example.com   port 995   SSL/TLS
Outgoing (SMTP): example.com   port 465   SSL/TLS

Outgoing server requires authentication: YES
# same username and password as incoming
```

hyyat.com

	Value
Username	The full address: you@yourdomain.com
Password	The mailbox password
Incoming IMAP	As shown on the page, port 993, SSL/TLS
Incoming POP3	As shown on the page, port 995, SSL/TLS
Outgoing SMTP	As shown on the page, port 465, SSL/TLS
Outgoing authentication	Required, with the same username and password

IMAP or POP3?

Choose **IMAP** in most cases: mail stays on the server and looks the same on all your devices. Details in POP3 vs IMAP vs Webmail.

A guide for each device

Device	Guide
iPhone and iPad	setting up email on iPhone
Outlook	Outlook setup
Thunderbird	Thunderbird setup
Auto-configuration	auto-configuration files
Gmail	using business email with Gmail

On Android: open the mail app you use, choose add account → Other or IMAP, then enter the values from the table.

A real-world example: An employee added his mailbox to his phone and typed only “ahmad” as the username. The server refused him. With the full address ahmad@company.com it worked at once.
A mistake to avoid: Choosing the unencrypted ports (143, 110 and 25) or “no encryption”. Your password then travels as readable text, and some networks block port 25 altogether.

A quick checklist after connecting

1. **Send to yourself** from the device and confirm it arrives.
2. **Send to an outside address** and confirm it is not in spam.
3. **Open Webmail** and check the message is in Sent there too.
4. **Mark a message read** on the phone and check it shows read on the computer.

If all four pass, the setup is right and IMAP is syncing as it should.

Android step by step

Menus vary between manufacturers, but the steps are the same in Gmail, Samsung Email and Outlook mobile:

1. **Open the app** then Add account.
2. **Choose Other or IMAP** not Google or Microsoft.

3. **Enter the full address and password**
4. **Choose manual setup** if it does not connect automatically.
5. **Incoming** server from Connect Devices, port 993, security SSL/TLS.
6. **Outgoing** same server, port 465, SSL/TLS, sign-in required.

Sending settings: why 465 exactly?

Port 465 starts the connection encrypted from the first moment (SSL/TLS), so your password never travels in the clear. Port 587 starts plain and then upgrades to encryption (STARTTLS), and also works if configured that way. Port 25 is blocked by many home and mobile networks, so do not use it in a mail app.

Common errors after connecting

Symptom	Fix
Receives but will not send	Turn on “outgoing server requires authentication” with the same address and password
An untrusted certificate warning	The server name does not match the certificate; use the name shown in Connect Devices
Messages do not appear on another device	One device is on POP3; switch it to IMAP
Sent mail does not show in Webmail	Point the app’s Sent folder at the server folder

Each app has a detailed guide: Outlook send and receive problems.

The summary for quick readers

- Settings are in cPanel → Email Accounts → Connect Devices.
- IMAP 993 and SMTP 465 with SSL/TLS.
- The username is always the full address.

Frequently asked

Which server name do I enter?

The one shown in Connect Devices for your account, usually your domain itself.

Receiving works but sending does not. Why?

Usually outgoing authentication is off or the port is wrong: Outlook send and receive problems.

Can I connect my email to several devices?

Yes; with IMAP the same messages appear on all of them.

I changed my password and my phone stopped. Why?

Update the password in the account settings on every device.

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

Email HostingBusiness Hosting