Statistics and the Metrics Section in cPanel: Track Disk Space, Bandwidth, Errors and Resources

cPanel Guides · https://www.hyyat.com/en/knowledgebase/cpanel-statistics-metrics/

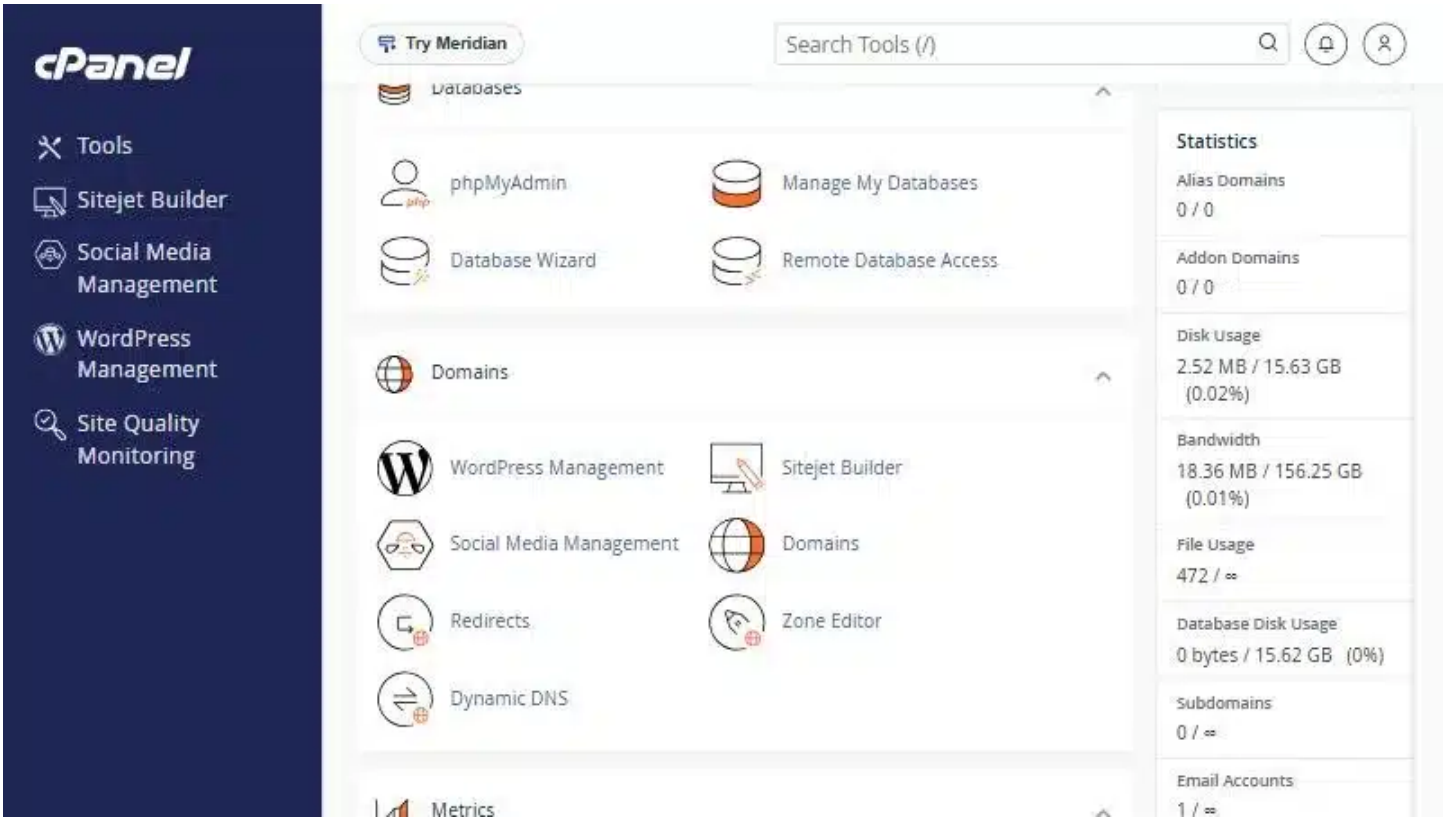
In short The **Statistics** column on the cPanel Tools page shows your usage against each limit: disk, bandwidth, files, CPU, memory and processes. The **Metrics** section holds the detail: **Visitors**, website **Errors**, **Bandwidth** graphs and **Resource Usage**.

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/11/hyyat-cpanel-stats-en.mp4?_=1

Is your site slow? Is your disk nearly full? The answer is in two places in cPanel: the Statistics column on the home page and the Metrics section.

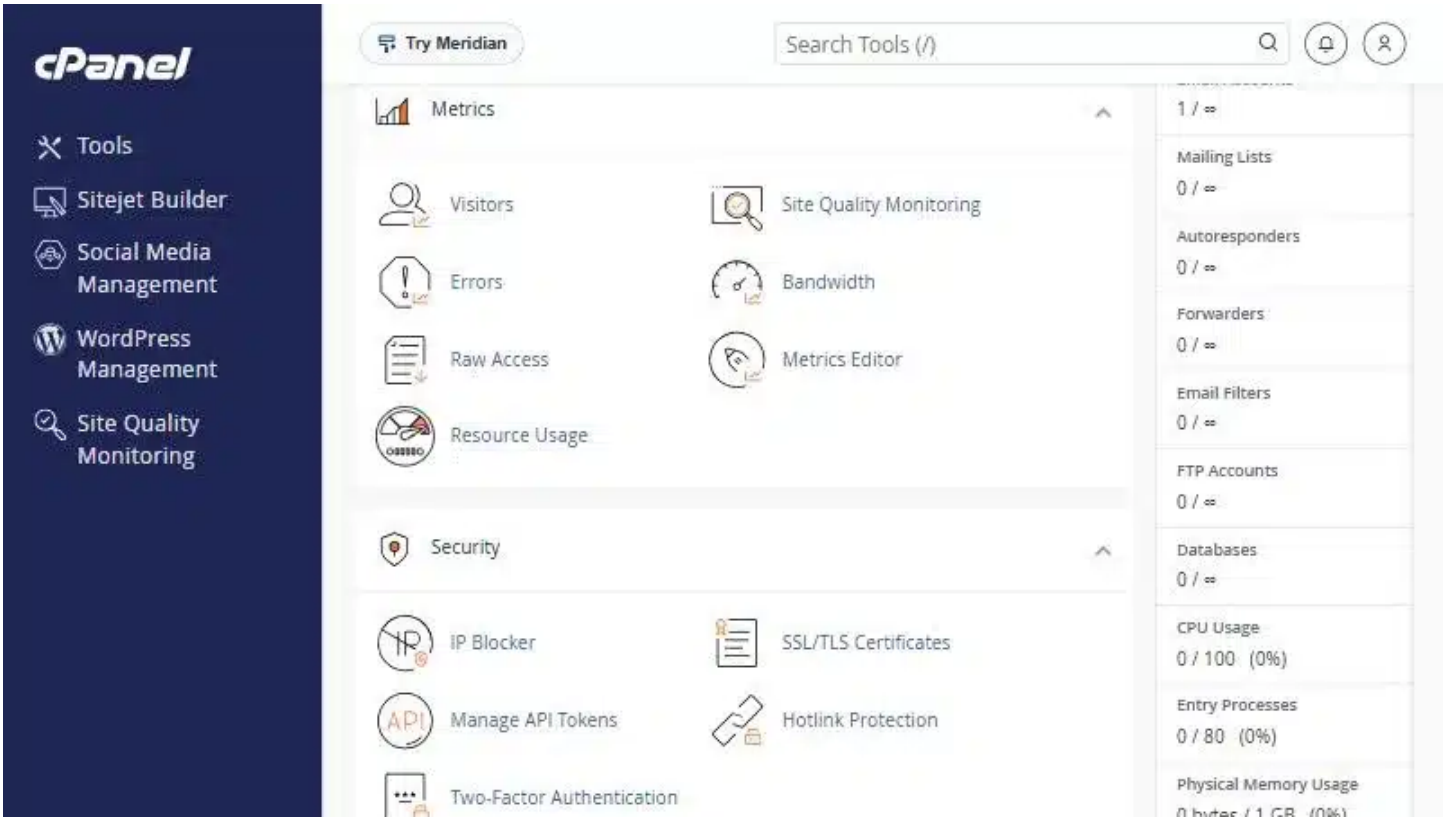
The Statistics column

On the Tools page, below General Information, you will find **Statistics**. Each line shows what you have used against the limit, such as Disk Usage and Bandwidth. The ∞ symbol means unlimited.



Line	Meaning
Disk Usage	Space taken by your files, email and databases
Bandwidth	Data transferred by your site and email this month. See what bandwidth is
File Usage	The number of files and folders in your account (inodes)
CPU Usage	Processor usage right now
Physical Memory Usage	Memory in use right now
Entry Processes	Visits being processed at the same moment
Number Of Processes	Processes running in your account

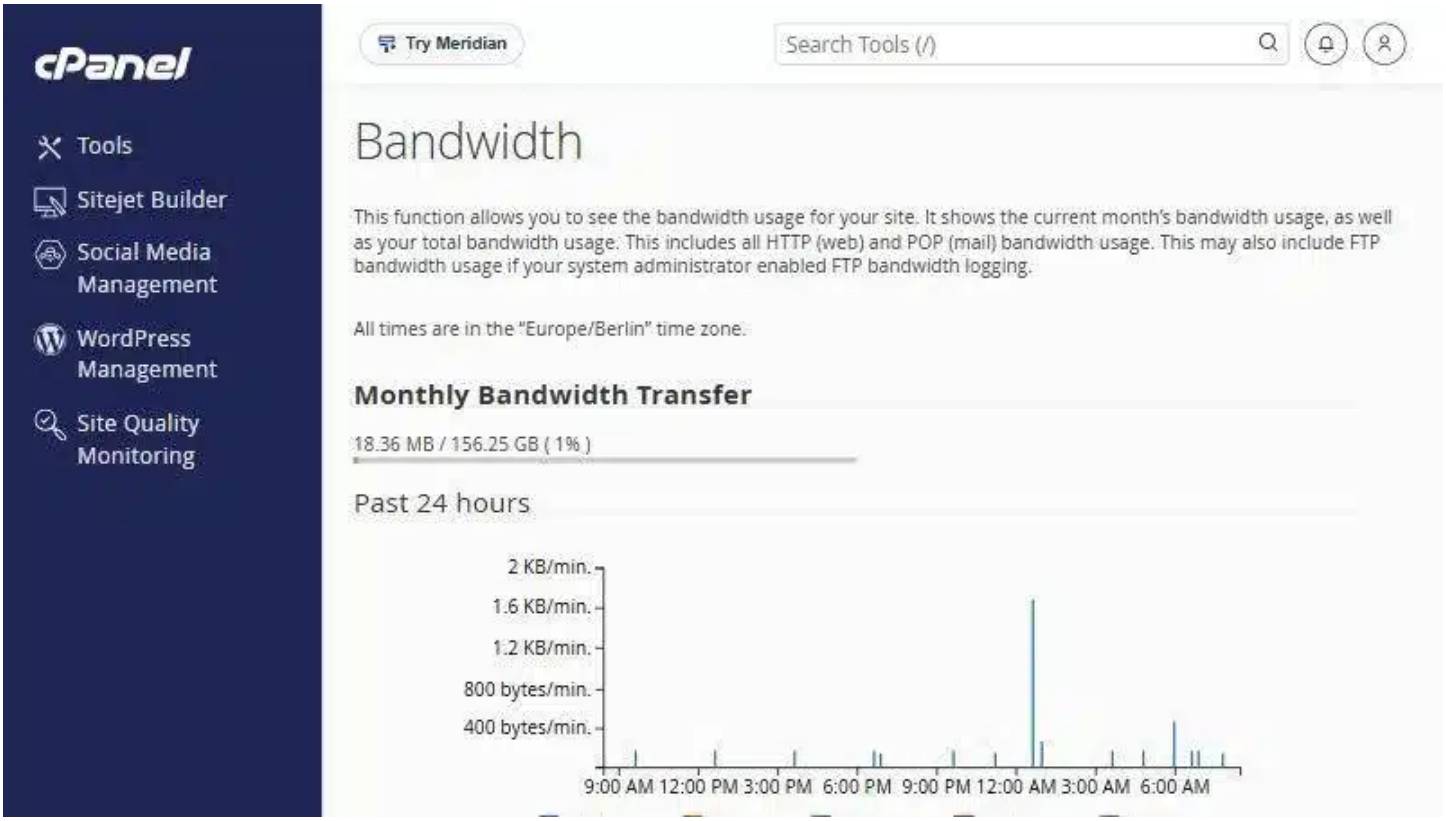
The Metrics section



Tool	When to use it	Guide
Visitors	To see recent visits and which pages were opened	recent visitors
Errors	When you get a blank page, a 500 error or a broken page	
Bandwidth	To see bandwidth use in daily and monthly graphs	checking bandwidth
Raw Access	To download the full access log	
Resource Usage	When the site slows down or shows a 508 error	monitoring resource usage

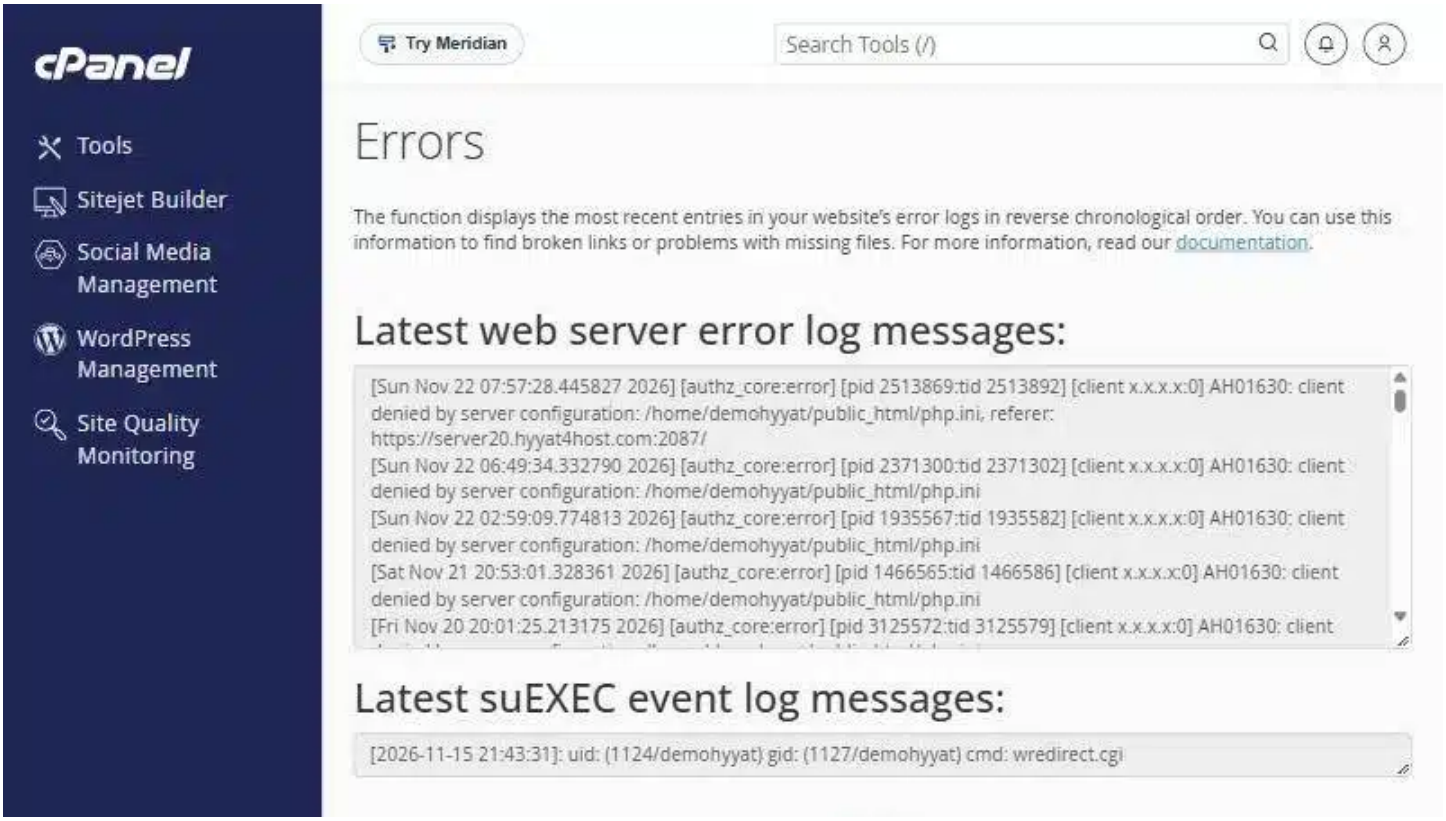
Bandwidth

This page shows this month's usage against your limit and a graph of the past 24 hours, then the past week and year, split by type: HTTP for the website, POP3, IMAP and SMTP for email, and FTP.



Errors

This page lists the latest entries in your website error log, newest first. It is where you find the reason for a blank page or a missing file before opening a support ticket.



When to worry: if CPU, memory or processes keep hitting the limit, your site needs optimizing or a bigger plan. See the 508 error and resource limits and why is my website slow.

How to read the numbers

Each line shows two figures: what you have used, then the limit on your plan, sometimes with a percentage. A simple rule:

- **Under half:** you are comfortable.
- **Over 80%:** pay attention. Clean up old files, backups and old email, or consider upgrading.
- **At the limit:** uploads and incoming email can stop when disk is full, and the site can slow down or show a 508 error when CPU, memory or processes are maxed out.

What each resource metric means

Metric	What happens at the limit	Common cause
CPU Usage	Pages open slowly	Heavy plugins or lots of bot traffic

Metric	What happens at the limit	Common cause
Physical Memory Usage	Errors or pages that do not finish loading	A memory-hungry script or too many plugins
Entry Processes	A 508 error for some visitors	Many simultaneous visits without caching
Number Of Processes	Some requests fail	Overlapping cron jobs or stuck scripts
IOPS and I/O Usage	Slow disk reads and writes	A large backup or import during peak hours

Free up space in minutes

- Delete old compressed backups in File Manager after downloading them to your computer.
- Clean up old email and large attachments. See removing old email messages.
- Open Disk Usage in the Files section to see which folder takes the most space.

Common problems and fixes

- **Numbers do not change after deleting files:** disk usage can take a little while to update. Reload the page later.
- **Sudden bandwidth spike:** usually bots or large images shown on other sites. Turn on Hotlink Protection in the Security section.
- **The Errors page is empty:** that is good news, it means there are no recent errors on your site.

Summary

- The Statistics column shows usage against each limit.
- Metrics holds Visitors, Errors, Bandwidth and Resource Usage.
- The Errors page is the first place to look when your site breaks.

Need more resources? Compare Shared Hosting and Business Hosting.

Frequently asked questions

Where do I see disk usage in cPanel?

In the Statistics column on the Tools page, on the Disk Usage line.

How do I find out why my site stopped working?

Open Errors in the Metrics section to see the latest error log entries.

What does ∞ mean in Statistics?

That item has no limit on your plan.

What do I do if my disk is full?

Delete old backups and old email, open Disk Usage to find the largest folder, or upgrade your plan.

What is the difference between disk space and bandwidth?

Disk space is how much you store in your account; bandwidth is how much data your site and email send to visitors each month.

Related guides

- A Tour of the cPanel Control Panel: The Tools Page, Sections, Search and Account Info
- How to Monitor Your Website Resource Usage in cPanel
- How to Check Bandwidth Usage in cPanel
- How to View Your Latest Website Visitors in cPanel
- 508 Resource Limit Is Reached: What Hosting Resource Limits Mean and When to Upgrade

All cPanel guides →

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

Web HostingSaudi Hosting