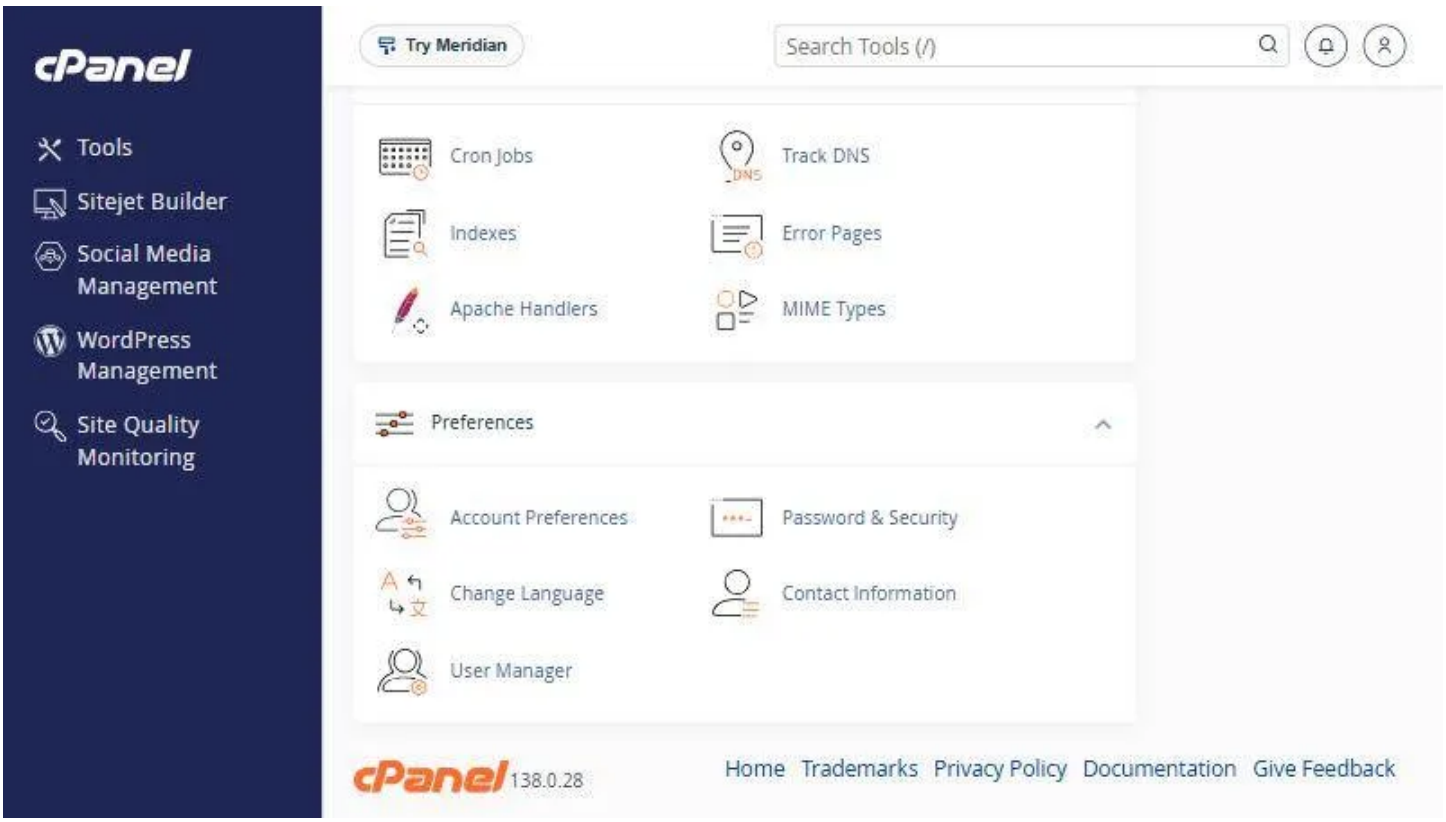
The Preferences Section in cPanel: Password, Language, Contact Information and User Manager

cPanel Guides · https://www.hyyat.com/en/knowledgebase/cpanel-preferences-section/

In short The **Preferences** section at the bottom of the cPanel Tools page has **Password & Security** to change your cPanel password, **Change Language**, **Contact Information** to receive account notices by email, **User Manager** for subaccounts, and **Account Preferences** for general account settings.

Embedded media: https://www.hyyat.com/wp-content/uploads/2026/11/hyyat-cpanel-prefs-en.mp4?_=1

All your personal account settings sit in one section at the bottom of the Tools page: Preferences.



Tool	What it does	Guide

Password & Security	Change your cPanel password	change your password
Change Language	Change the interface language	
Contact Information	The email address that receives account notices	update contact information
User Manager	Subaccounts for email and FTP with one password	
Account Preferences	Language, notification position and privacy on one page	

Change your password

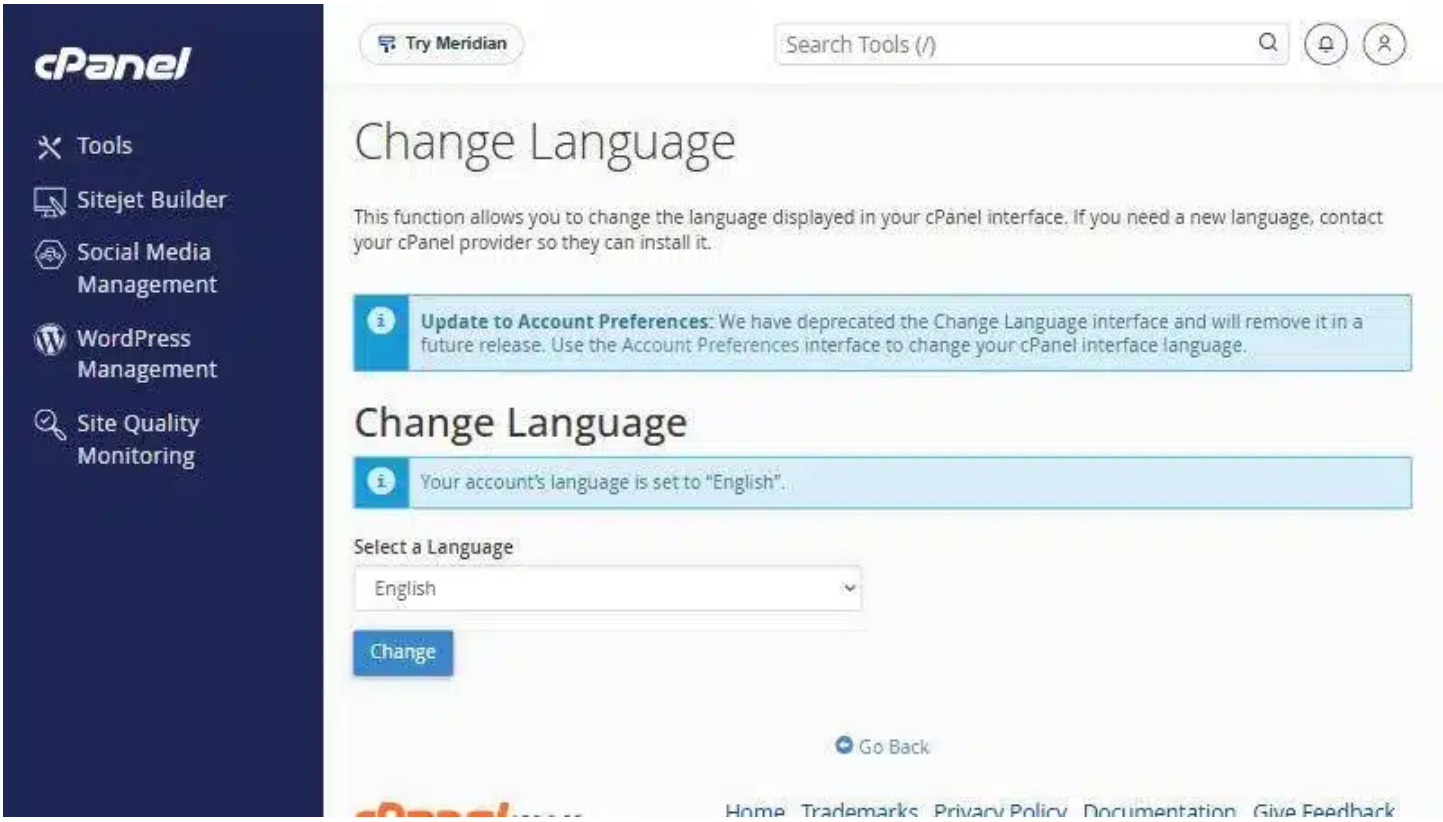
Type your old password, then the new one twice. The **Strength** meter shows how strong it is, and the **Password Generator** button suggests a strong one.

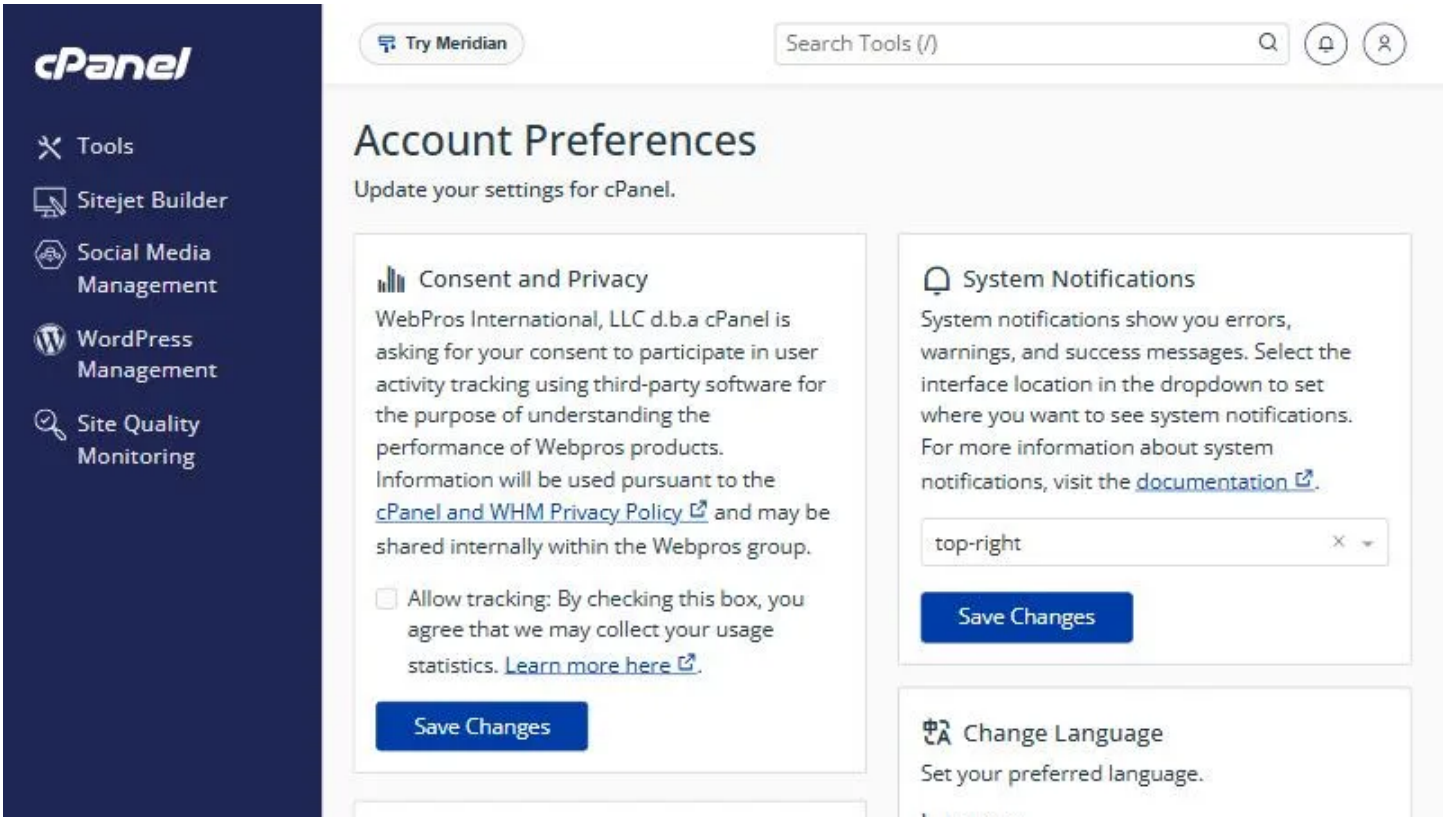


After changing the password your current session ends and you log in again with the new one. Keep it somewhere safe.

Change Language

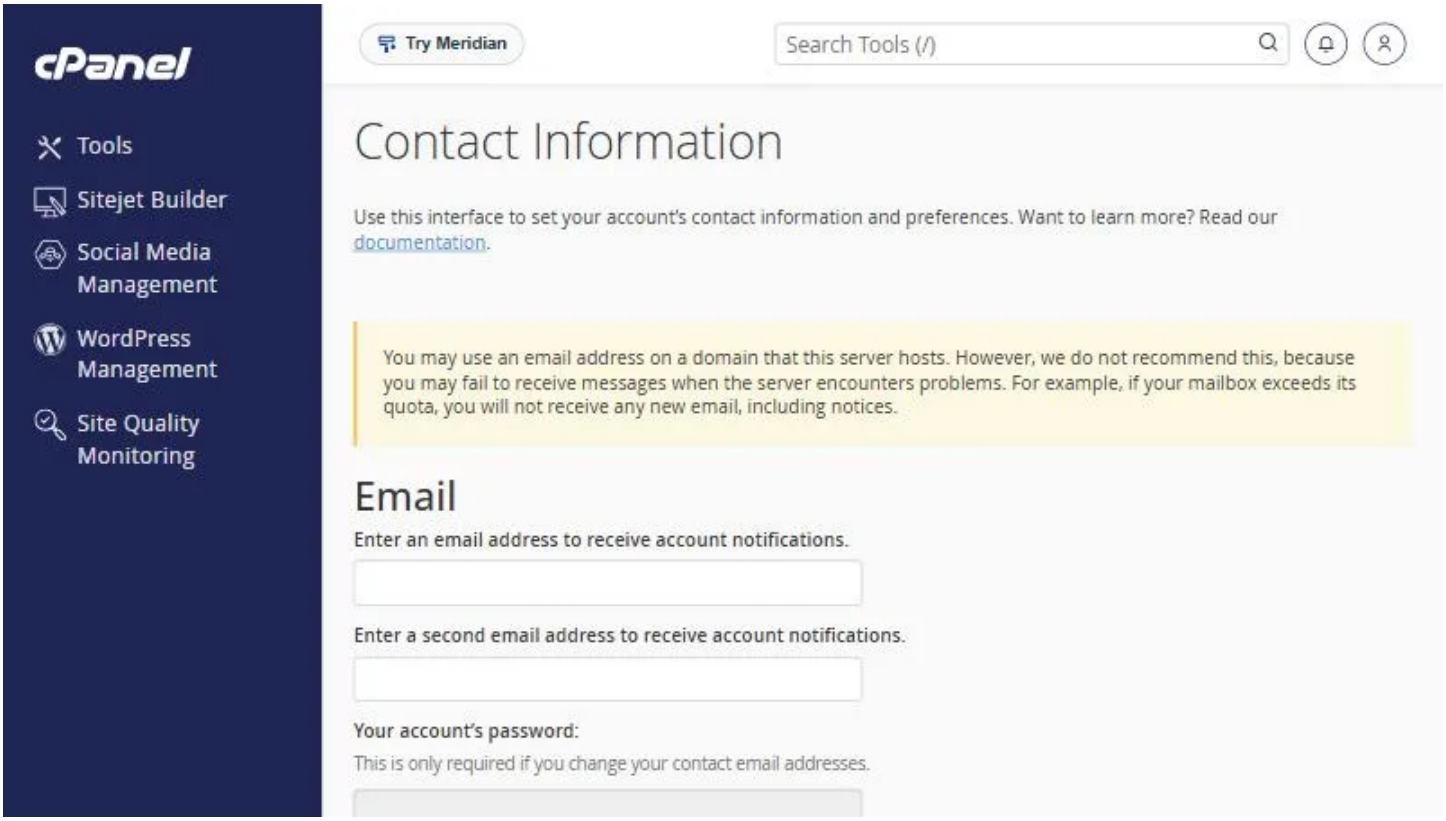
Pick a language from the list and click **Change**. The page notes that cPanel will move this option to **Account Preferences** in a future release, which already has a Change Language box.





Contact Information

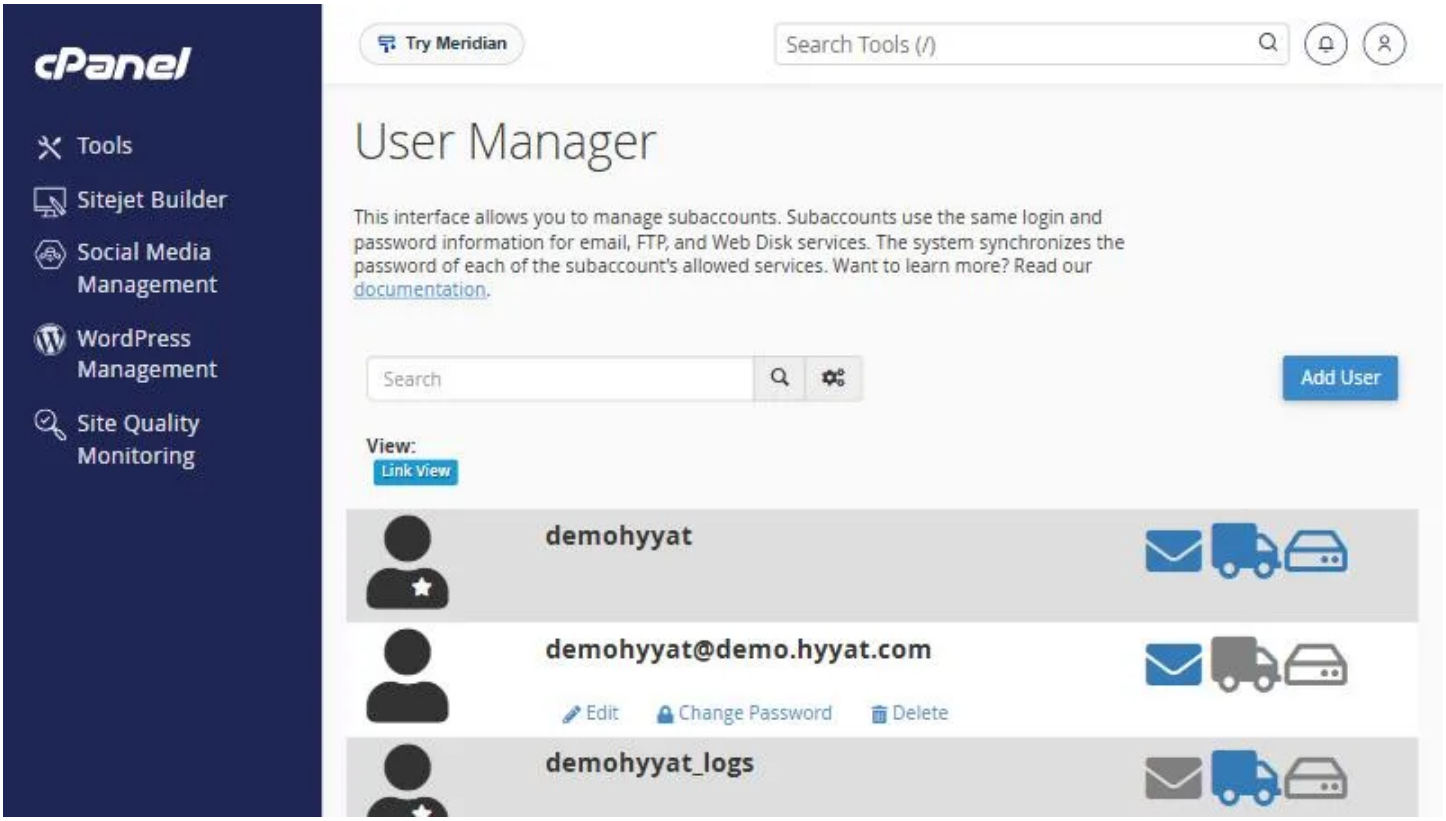
Add an email address to receive account notices, such as a nearly full disk. You can add two addresses.



Tip: use an address outside your hosting, such as Gmail. If your hosted mailbox is full you will miss the notices, and cPanel itself warns about this.

User Manager

It lists the main account and your email accounts. The icons next to each user show which services it has: email, FTP and Web Disk. **Add User** creates a new user with one password for those services.



How to choose a strong password

- Make it long, with upper and lower case letters, numbers and symbols.
- Do not use your name, your domain or your birthday.
- Do not reuse a password from another site.
- Use the Password Generator button and keep it in a password manager.

When to use User Manager

If a staff member needs an email account and FTP access, instead of creating each with a different password, create one user and turn on only the services they need. When they leave, you disable them in one place.

A subaccount cannot log in to cPanel itself, only to the services you turn on for it, such as email and FTP.

Account Preferences

This page gathers your general account settings: consent to usage tracking, where notifications appear on screen, language and contact information.

Common problems and fixes

- **I forgot my cPanel password:** open a support ticket from the client area and our team will help you reset it.
- **Some pages did not change language:** some newer cPanel tools are not fully translated yet and stay in English.
- **I do not receive account notices:** check the address in Contact Information and look in your spam folder.

Cannot log in even with the right details? See fixing cPanel login problems.

Summary

- Change your password in Password & Security.
- Change the language in Change Language or Account Preferences.
- Add an outside email address in Contact Information.

Every Hyyat Host plan comes with cPanel. See cPanel Hosting.

Frequently asked questions

How do I change my cPanel password?

In Preferences open Password & Security, enter the old password and the new one twice, then save.

How do I change the cPanel language?

In Preferences open Change Language and pick a language.

Why add an email in Contact Information?

So you receive account notices, such as your disk getting full.

I forgot my cPanel password. What do I do?

Open a support ticket from the client area and our team will help you reset it.

Can a subaccount log in to cPanel?

No. It can only use the services you turn on for it, such as email and FTP.

Related guides

- A Tour of the cPanel Control Panel: The Tools Page, Sections, Search and Account Info
- How to Change Your cPanel Password
- How to Update Your Contact Information in cPanel
- How to Turn On Two-Factor Authentication for cPanel

All cPanel guides →

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.

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