Cloud Server and VPS FAQ

common questions · https://www.hyyat.com/en/knowledgebase/cloud-vps-server-faq/

In short: A cloud server (VPS) gives you dedicated resources and full root access. You manage it from the client area (start, reboot, reinstall the OS, console), can host unlimited websites within its resources, upgrade to a higher plan without losing data, and optionally let our team fully manage it at an extra cost.

Here are the questions we get most often about cloud servers and VPS at Hyyat Host, with links to detailed tutorials.

- Why do I need a cloud server (VPS)?
- Are cloud servers secure?
- Can I use my server to sell hosting to my own clients?
- Can I use my server to host videos or store files?
- How many websites can I host on a cloud server?
- Is there a control panel to manage the server?
- Do you offer fully managed servers?
- Do you have tutorials for the server control panel?
- How do I reboot my server?
- Which operating systems are available?
- Can I reinstall or change the operating system?
- Can I upgrade to a higher plan without losing data?
- How much bandwidth do I get, and can I add more?

About cloud servers

Why do I need a cloud server (VPS)?

A cloud server gives you an isolated environment with dedicated resources (CPU, RAM and storage) and full root access. It is the right choice when your site or app needs more performance than shared hosting offers, when you want to install your own software and settings, or when you expect traffic to grow and want to scale resources easily. Learn more: What are cloud servers?

Are cloud servers secure?

Yes. A cloud server is as secure as any other hosting type, and its security depends mainly on the software you run and how up to date it is. Because you have root access, you can harden it yourself: enable a firewall, keep the system updated and restrict SSH access. See: how to enable protection on a cloud server.

What can I run on my server?

Can I use my server to sell hosting to my own clients?

Yes. You can use the server as you need, including reselling shared hosting to your clients, as long as your use does not violate the VPS and cloud server agreement.

Can I use my server to host videos or store files?

Yes. You can use the server to host video or as file storage, as long as the content and usage comply with the agreement. Choose a plan with enough storage and bandwidth for your files.

How many websites can I host on a cloud server?

There is no limit on the number of websites or accounts; the only limit is the server's own resources (CPU, RAM and storage). You can also run other services, such as a mail server, database server, VPN server or your own applications.

Control panel and management

Is there a control panel to manage the server?

Yes, on two levels. **First**, the server management panel in the client area, included with every plan, where you start, stop and reboot the server, reinstall the operating system and open the console. **Second**, a hosting panel such as cPanel to manage websites and email: we install it if you order it with the server; otherwise the server is delivered without a panel and you manage it over SSH.

Do you offer fully managed servers?

Yes. Basic server management is easy from the client area, but if you are new to servers or prefer not to manage one yourself, our fully managed plan lets our technical team run the server for you at an extra cost. See server management plans.

Do you have tutorials for the server control panel?

Yes. The help center has step-by-step illustrated tutorials for the cloud server control panel, and you can always open a support ticket if you need help.

How do I reboot my server?

From the client area: open your server service and click Reboot. Step-by-step screenshots are in how to reboot a cloud server. If the server does not respond over the network, you can access it directly through the console.

Operating system

Which operating systems are available?

We offer popular Linux distributions such as Ubuntu and Debian, among others, and you can also install Windows Server. Because versions change often, the full up-to-date list appears in the client area when you order the server or reinstall the system.

Can I reinstall or change the operating system?

Yes. From the client area you can reinstall the same system or choose another one at any time. Note: reinstalling erases all data on the server, so take a backup first. Steps: how to reinstall the operating system on a cloud server.

Upgrades and resources

Can I upgrade to a higher plan without losing data?

Yes. Upgrades to a higher plan keep all your data. Open a ticket from the client area and request the upgrade, and our support team will handle it.

How much bandwidth do I get, and can I add more?

Bandwidth depends on your plan and is listed in its specifications. If you need more, contact customer service to add extra bandwidth.

Ready to start? See cloud VPS plans and prices, with Arabic and English support that replies within 24 hours.

Related guides

- Questions about payment and renewal of cloud servers
- How to Clear Browser Cache in All Browsers
- What Are Cloud Servers and How Do They Work?

Need this service from Hyyat Host?Our team handles it for you, with support replying to tickets within 24 hours at most.
Server Managementdedicated server