Changing a cPanel Account’s Package in WHM: Upgrade or Downgrade

WHM/cPanel · https://www.hyyat.com/en/knowledgebase/change-cpanel-account-package-whm/

In short In **WHM, Account Functions, Upgrade/Downgrade an Account**, choose the account, choose the new package and click **Upgrade/Downgrade**. The account's limits (disk, bandwidth, email accounts and so on) change at once, and its files and email stay as they are.

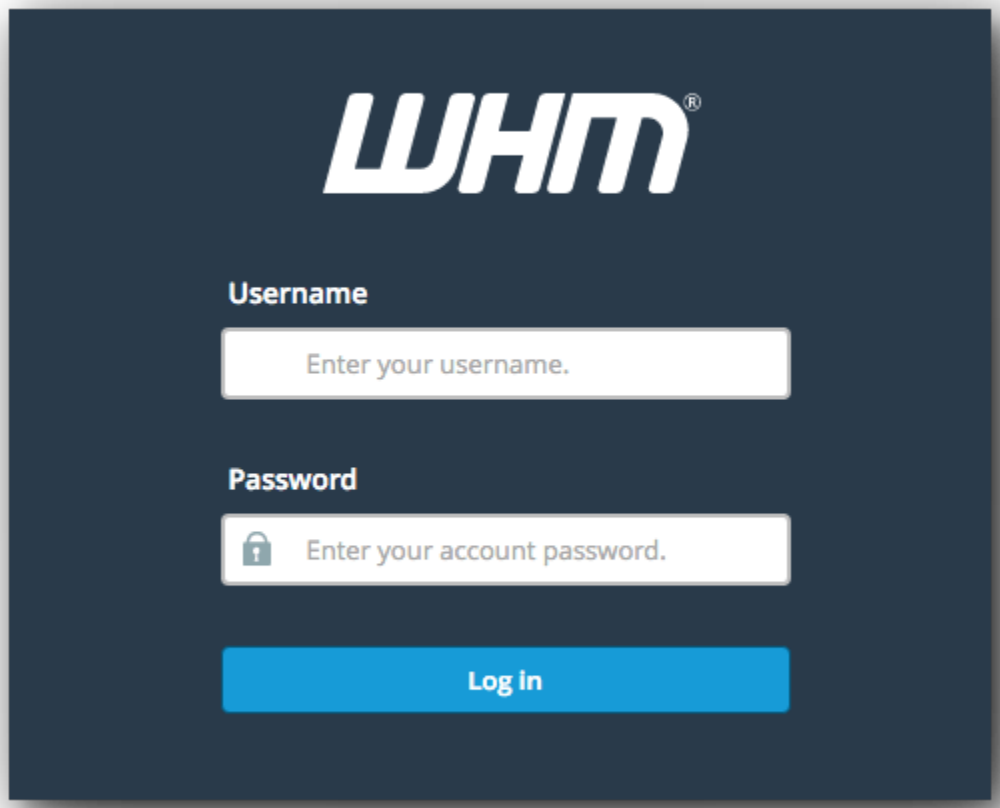


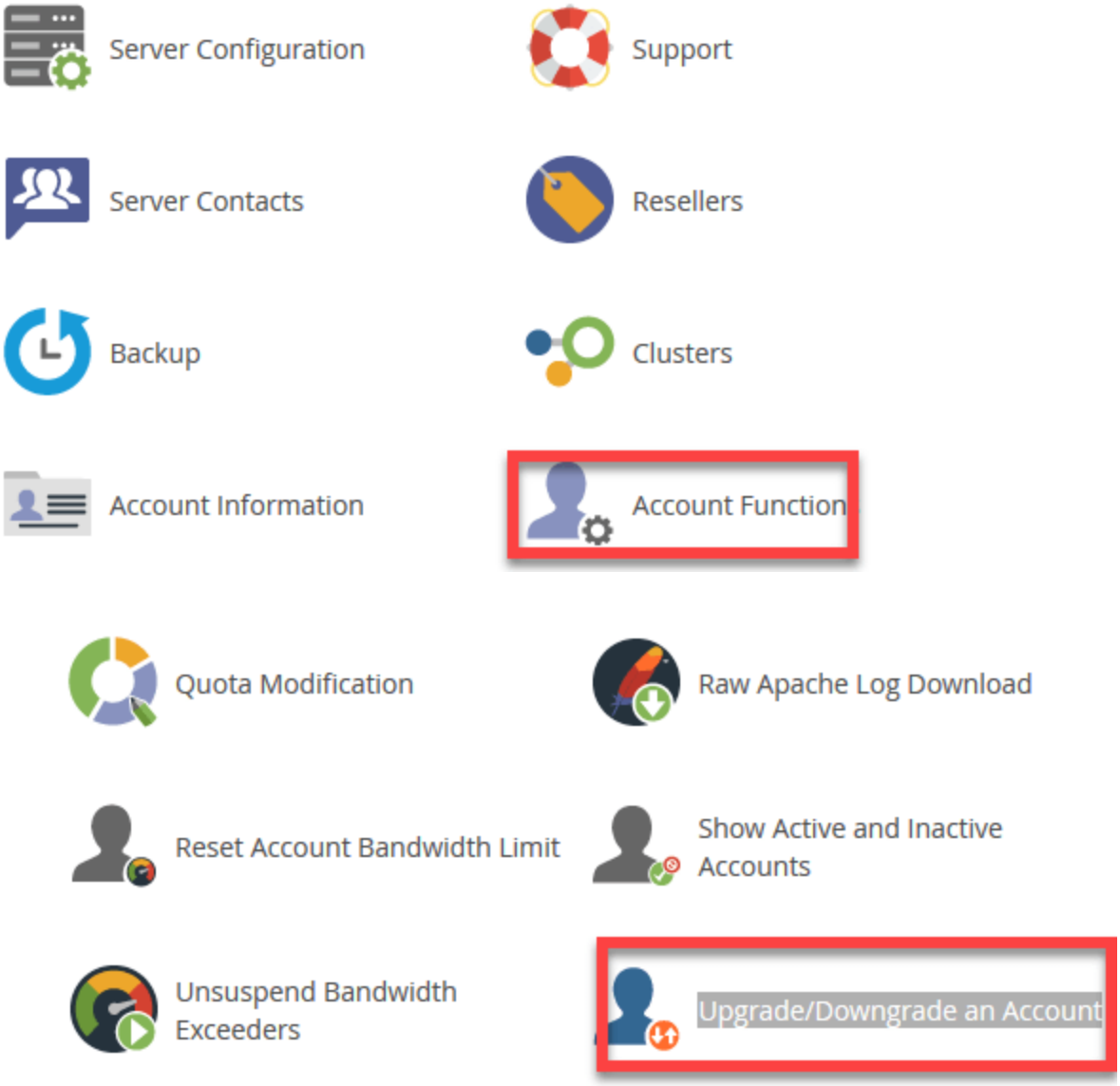
This guide is for server owners if you have a VPS or dedicated server with WHM. If you would rather not manage the server yourself, our server management service can do it for you.
When a customer needs more resources, or wants a smaller plan, you do not need to move their site. Changing the package linked to the account changes its limits immediately.

Steps

1. **Log in to WHM** in your browser at `https://server-IP:2087` or `https://server-hostname:2087` as root.

2. **Open Account Functions,** then **Upgrade/Downgrade an Account**.
3. **Choose the account** and click **Modify**.
4. **Choose the new package** from the list.
5. **Click Upgrade/Downgrade** and check the success message.




Server Configuration
Support
Server Contacts
Resellers
Backup
Clusters
Account Information
Account Function
Quota Modification
Raw Apache Log Download
Reset Account Bandwidth Limit
Show Active and Inactive Accounts
Unsuspend Bandwidth Exceeders
Upgrade/Downgrade an Account

Upgrade/Downgrade an Account

NOTE: Upgrading or downgrading an account does not affect whether it has a dedicated IP address.

Search

Search By: All Users Domains

hyyattest (test.com)

IP Address	Owner	Email Addresses	Start Date	Theme	Package	Disk Usage
[redacted]	root	test@test.com	10/6/18 11:59 AM	paper_lantern	PH-1000	1M / ∞

Modify

Upgrade/Downgrade an Account

Please select a new package for hyyattest

Current Package

PH-1000

Available Packages

PH-1000
PH-500
RS-3000
default
default_hyyatorg
ftphyyat
hyyat

Upgrade/Downgrade

When downgrading: make sure the account's current usage is below the new package limits, or it will stop creating new files or mail.

Summary

- Upgrade/Downgrade an Account changes the account's package.
- Files and email stay as they are.
- Check usage before downgrading.

Need a server with cPanel and WHM? See VPS servers and the cPanel and WHM on VPS guide.

Frequently asked questions

Do account details change after changing the package?
No. Only the limits change; files, email and passwords stay the same.

How do I create the new package first?
In Packages, Add a Package. See the guide on creating a hosting package in WHM.

Related guides

- cPanel and WHM on a VPS — The Complete 2026 Guide: What They Are, Licensing, and When to Choose Them
- How to Install cPanel and WHM on Your Server
- How to Enable AutoSSL in WHM for Free Automatic SSL
- How to Increase the phpMyAdmin Upload Size on a cPanel Server

All guides in this section →

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